

The Utilities Department received several returned item notifications from Bank of America for utility customers.

A letter was mailed to each utility customer requesting a cash replacement for the returned item along with payment of the returned item service fee which is based on the face value of the returned check.

Based on the information presented by the customer, the Utilities Department is hereby requesting authorization to waive the returned item service fees for the utility customers included on the attached list:

1. Account Number 274498-103016 \$25.00

On July 16, 2019, a draft payment for \$14.33 was posted to the CIS system. On July 18, 2019, the payment was returned to us "*account closed*". The item was returned to us due to banking information was not updated by bank prior to the payment process. We are requesting the \$25.00 return item fee waived as a "good will" effort because we do not feel the customer should be penalized for this incident.

2. Account Number 268825-149674 \$30.00

On July 17, 2019, a draft payment for \$110.67 was posted to the CIS system. On July 18, 2019, the payment was returned to us "*account closed*". The item was returned to us due to banking information was not updated by bank prior to the payment process. We are requesting the \$30.00 return item fee waived as a "good will" effort because we do not feel the customer should be penalized for this incident.

3. Account Number 152065-114741 \$25.00

On July 18, 2019, a draft payment for \$37.11 was posted to the CIS system. On July 22, 2019, the payment was returned to us "*insufficient funds*". The item was returned to us due to banking information was not updated by bank prior to the payment process. We are requesting the \$25.00 return item fee waived as a "good will" effort because we do not feel the estate should be penalized for this incident.

4. Account Number 64145-64049 \$25.00

On July 18, 2019, a draft payment for \$23.78 was posted to the CIS system. On July 18, 2019, the payment was returned to us "*beneficiary deceased*". The item was returned to us because the account was closed due to deceased. We are requesting the \$25.00 return item fee waived as a "good will" effort because we do not feel the estate should be penalized for this incident.

5. Account Number 96692-48478 \$30.00

On July 10, 2019, a draft payment for \$59.47 was posted to the CIS system. On July 11, 2019, the payment was returned to us "*beneficiary deceased*". The item was returned to us because the account was closed due to deceased. We are requesting the \$30.00 return item fee waived as a "good will" effort because we do not feel the estate should be penalized for this incident.

6. Account Number 257138-69211 \$25.00

On June 15, 2019, a draft payment for \$14.33 was posted to the CIS system. On July 18, 2019, the payment was returned to us "*account closed*". The item was returned to us due to banking information was not updated by bank prior to the payment process. We are requesting the \$25.00 return item fee waived as a "good will" effort because we do not feel the customer should be penalized for this incident.

7. Account Number 21259-21254 \$30.00

On June 29, 2019, a draft payment for \$50.71 was posted to the CIS system. On July 2, 2019, the payment was returned to us "*account frozen*". The item was returned to us due to banking information was not updated by bank prior to the payment process. We are requesting the \$30.00 return item fee waived as a "good will" effort because we do not feel the customer should be penalized for this incident.

8. Account Number 204951-34476 \$30.00

On August 8, 2019, a draft payment for \$66.37 was posted to the CIS system. On August 12, 2019, the payment was returned to us "*insufficient funds*". The item was returned to us due to banking information was not updated by bank prior to the payment process. We are requesting the \$30.00 return item fee waived as a "good will" effort because we do not feel the customer should be penalized for this incident.

9. Account Number 64047-63951 \$25.00

On August 17, 2019, a draft payment for \$37.46 was posted to the CIS system. On August 19, 2019, the payment was returned to us "*payee deceased*". The item was returned to us due to bank account was closed by bank in error prior to the payment process. We are requesting the \$25.00 return item fee waived as a "good will" effort because we do not feel the estate should be penalized for this incident.

10. Account Number 234938-10775 \$30.00

On July 30, 2019, a draft payment for \$55.10 was posted to the CIS system. On July 31, 2019, the payment was returned to us "*insufficient funds*". The item was returned to us due to bank account was closed by bank in error prior to the payment process. We are requesting the \$30.00 return item fee waived as a "good will" effort because we do not feel the customer should be penalized for this incident.

11. Account Number 73544-73575 \$30.00

On August 27, 2019, a draft payment for \$75.85 was posted to the CIS system. On August 28, 2019, the payment was returned to us "*insufficient funds*". The item was returned to us because the account was closed due to deceased. We are requesting the \$30.00 return item fee waived as a "good will" effort because we do not feel the estate should be penalized for this incident.

12. Account Number 300281-61025 \$25.00

On August 26, 2019, an on-line payment for \$49.98 was posted to the CIS system. On August 28, 2019, the payment was returned to us "*account frozen*". The item was returned to us because the customer's bank account was closed due to fraudulent activity prior to the payment process. We are requesting the \$25.00 return item fee waived as a "good will" effort because we do not feel the customer should be penalized for this incident.

RESOLUTION R-97-041

A RESOLUTION OF THE MANATEE COUNTY BOARD OF COUNTY COMMISSIONERS
AND MANATEE COUNTY CIVIC CENTER AUTHORITY, OF MANATEE COUNTY, FLORIDA,
ADOPTING A STANDARD SERVICE FEE FOR DISHONORED CHECKS
OFFERED IN PAYMENT TO MANATEE COUNTY, AND
AMENDING THE MANATEE COUNTY CODE

WHEREAS, Section 125.0105, Florida Statutes, authorizes the County to adopt a service fee not to exceed the service fees authorized under Section 832.08(5) or 5 percent of the face amount of checks, drafts, and orders, whichever is greater, for the collection of such instruments for the payment of money to the County; and

WHEREAS, the adoption of a uniform service fee for dishonored checks offered in payment to Manatee County is in the best interest of the citizens of Manatee County, Florida.

NOW THEREFORE, BE IT RESOLVED BY THE BOARD OF COUNTY COMMISSIONERS
AND THE CIVIC CENTER AUTHORITY OF MANATEE COUNTY, FLORIDA, that:

1. A service fee of an amount not to exceed \$25, if the face value does not exceed \$50, \$30 if the face value exceeds \$50 but does not exceed \$300, \$40 if the face value exceeds \$300 or five percent (5%) of the face amount of the check, draft or order, whichever is greater, shall be charged for collection of a dishonored check, draft, or order for the payment of money to Manatee County. The service fee shall be in addition to all other remedies and penalties provided by law. Proceeds from this fee shall be retained by Manatee County.
2. Manatee County Resolution R-91-237 is hereby rescinded in its entirety, and Section 3-12-24.13 of the Manatee County Code shall be amended as set forth herein
3. This resolution shall take effect immediately upon its adoption.

ADOPTED with a quorum present and voting this 15 day of March, 1997.

BOARD OF COUNTY COMMISSIONERS
MANATEE COUNTY, FLORIDA

By: Patricia M. Glass
Chairman

ATTEST: R. B. SHORE
Clerk of Circuit Court
and Comptroller

By: R. B. Shore

RECEIVED
MAR 25 1997
ACCOUNTING DEPT

General **Payment History** Adjustment Detail

Customer: 274498 Master Bill Number:
 Premises: 103016 Status: Active

View Zero Charges:

Ledger History

Bill Date	Trans Date	Styp	Description	Tran Amt	Balance
	30-JUL-2019	N/A	Payment WKSC	58.66	0.00
25-JUL-2019	25-JUL-2019	GBR2	Curbside Solid Waste	14.33	58.66
25-JUL-2019	19-JUL-2019	N/A	Late Payment Fee	5.00	44.33
25-JUL-2019	18-JUL-2019	N/A	Returned Item Fee/Garbage	25.00	39.33
25-JUL-2019	18-JUL-2019	N/A	Payment Reversal	-14.33	14.33
25-JUL-2019	16-JUL-2019	N/A	Payment DRFT	14.33	0.00
24-JUN-2019	24-JUN-2019	GBR2	Curbside Solid Waste	14.33	14.33
24-JUN-2019	24-JUN-2019	N/A	Payment PYVC	44.33	0.00
24-JUN-2019	20-JUN-2019	N/A	Late Payment Fee	5.00	44.33
24-JUN-2019	19-JUN-2019	N/A	Returned Item Fee/Garbage	25.00	39.33
24-JUN-2019	19-JUN-2019	N/A	Payment Reversal	-14.33	14.33

Beginning Balance as of 02-NOV-2016 .00

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CR03420 DIRECT
SITE: VA

BANK OF AMERICA, N.A.
ACH SERVICES
RETURNED ITEMS REPORT
RTN: 063100277 ACCT #: 000000 [REDACTED]

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DATE/TIME: 07/18/19 01:41:00
** CONFIDENTIAL **

CO ID: 1596000727 CO NAME: MANATEE COUNTY U ENTRY DESC: UTIL PAYMT SEC: PPD EFF DATE: 07/16/19 CO DISC DATA: UTILITIES BILLING
POINT: MCBUTILI1 APPL: MCBUTILI1 TYPE:
RETURN REASON CODE: R02 ACCOUNT CLOSED RETURN POST DATE: 07/18/19

ORIG DATE	INDIVIDUAL ID	INDIVIDUAL NAME	AMOUNT RTN	ACCOUNT NUMBER	TC	ORIG ITEM TRACE ORIGINAL PAR	RETURN TRACE RETURN PAR
07/16/19	00274498 103016	[REDACTED]	14.33	[REDACTED]		[REDACTED]	[REDACTED]
TOTALS FOR R02 # DEBITS: 2 DEBIT AMOUNT:			28.66	# CREDITS:	0	CREDIT AMOUNT:	0.00

RETURN REASON CODE: R16 ACCT FRZN/RET PER OFAC RETURN POST DATE: 07/18/19

ORIG DATE	INDIVIDUAL ID	INDIVIDUAL NAME	AMOUNT RTN	ACCOUNT NUMBER	TC	ORIG ITEM TRACE ORIGINAL PAR	RETURN TRACE RETURN PAR
TOTALS FOR R16 # DEBITS: 1 DEBIT AMOUNT:			105.98	# CREDITS:	0	CREDIT AMOUNT:	0.00

SUMMARY TYPES OF RETURNS	DEBITS			CREDITS		
	# ITEMS	# ADDENDA	AMOUNT	# ITEMS	# ADDENDA	AMOUNT
DOLLAR RETURNS	3	0	134.64	0	0	0.00
REDEPOSITED ITEMS	0	0	0.00	0	0	0.00
REDEPOSITED PAPER ITEMS	0	0	0.00	0	0	0.00
NON-DOLLAR RETURNS						
PRENOTIFICATION RETURNS	0	0	0.00	0	0	0.00
NOTIFICATIONS OF CHANGE	0	0	0.00	0	0	0.00

General Payment History Adjustment Detail

Customer: 268825 [Redacted] Master Bill Number: [Redacted]
Premises: 149674 [Redacted] Status: Inactive

View Zero Charges:

Ledger History

Bill Date	Trans Date	Styp	Description	Tran Amt	Balance
26-JUL-2019	25-JUL-2019	N/A	Payment PYMV	171.42	30.00
23-JUL-2019	23-JUL-2019	GBR2	Curbside Solid Waste	13.85	201.42
23-JUL-2019	23-JUL-2019	SRES	Sewer Usage	29.34	187.57
23-JUL-2019	23-JUL-2019	WRES	Water Usage	12.56	158.23
23-JUL-2019	19-JUL-2019	N/A	Late Payment Fee	5.00	145.67
23-JUL-2019	18-JUL-2019	N/A	Returned Item Service Fee	30.00	140.67
23-JUL-2019	18-JUL-2019	N/A	Payment Reversal	-110.67	110.67
23-JUL-2019	17-JUL-2019	N/A	Payment DRFT	110.67	0.00
25-JUN-2019	25-JUN-2019	GBR2	Curbside Solid Waste	14.33	110.67
25-JUN-2019	25-JUN-2019	SRES	Sewer Usage	65.80	96.34
25-JUN-2019	25-JUN-2019	WRES	Water Usage	30.54	30.54

Beginning Balance as of 25-MAY-2016 .00

Open Dispute Sum Detail... EnergyLink... CB Appl. Item Detail... Bill Detail...

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** CONFIDENTIAL **

RTN: 063100277 ACCT #: 000000 [REDACTED]

CO ID: 1596000727 CO NAME: MANATEE COUNTY U ENTRY DESC: UTIL PAYMT SEC: PPD EFF DATE: 07/17/19 CO DISC DATA: UTILITIES BILLING
POINT: MCBUTILI1 APPL: MCBUTILI1 TYPE:
RETURN REASON CODE: R01 INSUFFICIENT FUNDS RETURN POST DATE: 07/18/19

ORIG DATE	INDIVIDUAL ID	INDIVIDUAL NAME	AMOUNT RTN	ACCOUNT NUMBER	TC	ORIG ITEM TRACE ORIGINAL PAR	RETURN TRACE RETURN PAR
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]

TOTALS FOR R01 # DEBITS: 1 DEBIT AMOUNT: 26.74 # CREDITS: 0 CREDIT AMOUNT: 0.00

RETURN REASON CODE: R02 ACCOUNT CLOSED RETURN POST DATE: 07/18/19

ORIG DATE	INDIVIDUAL ID	INDIVIDUAL NAME	AMOUNT RTN	ACCOUNT NUMBER	TC	ORIG ITEM TRACE ORIGINAL PAR	RETURN TRACE RETURN PAR
07/17/19	00268825 149674	[REDACTED]	110.67	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]

TOTALS FOR R02 # DEBITS: 1 DEBIT AMOUNT: 110.67 # CREDITS: 0 CREDIT AMOUNT: 0.00

SUMMARY

TYPES OF RETURNS	DEBITS			CREDITS		
	# ITEMS	# ADDENDA	AMOUNT	# ITEMS	# ADDENDA	AMOUNT
DOLLAR RETURNS	2	0	137.41	0	0	0.00
REDEPOSITED ITEMS	0	0	0.00	0	0	0.00
REDEPOSITED PAPER ITEMS	0	0	0.00	0	0	0.00
NON-DOLLAR RETURNS						
PRENOTIFICATION RETURNS	0	0	0.00	0	0	0.00
NOTIFICATIONS OF CHANGE	0	0	0.00	0	0	0.00

General Payment History Adjustment Detail

Customer: 152089 ██████████ Master Bill Number: ██████████
Premises: 114741 ██████████ Status: Active

View Zero Charges:

Ledger History

Bill Date	Trans Date	Styp	Description	Tran Amt	Balance
	05-AUG-2019	N/A	Payment WKSC	33.46	0.00
	30-JUL-2019	N/A	Payment WKSC	67.11	33.46
29-JUL-2019	29-JUL-2019	SRES	Sewer Usage	23.55	100.57
29-JUL-2019	29-JUL-2019	WRES	Water Usage	9.91	77.02
29-JUL-2019	23-JUL-2019	N/A	Late Payment Fee	5.00	67.11
29-JUL-2019	22-JUL-2019	N/A	Returned Item Service Fee	25.00	62.11
29-JUL-2019	22-JUL-2019	N/A	Payment Reversal	-37.11	37.11
29-JUL-2019	18-JUL-2019	N/A	Payment DRFT	37.11	0.00
26-JUN-2019	26-JUN-2019	SRES	Sewer Usage	26.06	37.11
26-JUN-2019	26-JUN-2019	WRES	Water Usage	11.05	11.05
26-JUN-2019	20-JUN-2019	N/A	Payment DRFT	38.57	0.00

Beginning Balance as of 27-MAY-2008 41.86

Open Dispute Sum Detail... EnergyLink... CB Appl... Item Detail... Bill Detail..

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RTN: 063100277ACCT #: [REDACTED]

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** CONFIDENTIAL **

CO ID: 1596000727 CO NAME: MANATEE COUNTY U ENTRY DESC: UTIL PAYMT SEC: PPD EFF DATE: 07/18/19 CO DISC DATA: UTILITIES BILLING
POINT: MCBUTILI1 APPL: MCBUTILI1 TYPE:
RETURN REASON CODE: R01 INSUFFICIENT FUNDS RETURN POST DATE: 07/22/19

ORIG DATE	INDIVIDUAL ID	INDIVIDUAL NAME	AMOUNT RTN	ACCOUNT NUMBER	TC	ORIG ITEM TRACE ORIGINAL PAR	RETURN TRACE RETURN PAR
07/18/19	00152065 114741	[REDACTED]	37.11	[REDACTED]		[REDACTED]	[REDACTED]

TOTALS FOR R01 # DEBITS: 1 DEBIT AMOUNT: 37.11 # CREDITS: 0 CREDIT AMOUNT: 0.00

SUMMARY

TYPES OF RETURNS	DEBITS			CREDITS		
	# ITEMS	# ADDENDA	AMOUNT	# ITEMS	# ADDENDA	AMOUNT
DOLLAR RETURNS	1	0	37.11	0	0	0.00
REDEPOSITED ITEMS	0	0	0.00	0	0	0.00
REDEPOSITED PAPER ITEMS	0	0	0.00	0	0	0.00
NON-DOLLAR RETURNS						
PRENOTIFICATION RETURNS	0	0	0.00	0	0	0.00
NOTIFICATIONS OF CHANGE	0	0	0.00	0	0	0.00

General Payment History Adjustment Detail

Customer: 64145 Master Bill Number: Premises: 64049 Status: Inactive

View Zero Charges:

Ledger History

Bill Date	Trans Date	Styp	Description	Tran Amt	Balance
29-JUL-2019	29-JUL-2019	N/A	Payment PYMV	29.56	25.00
29-JUL-2019	22-JUL-2019	N/A	Payment Reversal	-5.78	54.56
29-JUL-2019	20-JUL-2019	N/A	Payment DRFT	5.78	48.78
29-JUL-2019	18-JUL-2019	N/A	Returned Item Service Fee	25.00	54.56
29-JUL-2019	18-JUL-2019	N/A	Payment Reversal	-23.78	29.56
29-JUL-2019	18-JUL-2019	N/A	Payment DRFT	23.78	5.78
28-JUN-2019	28-JUN-2019	GBR1	Curbside Solid Waste	3.34	29.56
28-JUN-2019	28-JUN-2019	WRES	Water Usage	2.44	26.22
26-JUN-2019	26-JUN-2019	GBR1	Curbside Solid Waste	14.33	23.78
26-JUN-2019	26-JUN-2019	WRES	Water Usage	9.45	9.45
26-JUN-2019	20-JUN-2019	N/A	Payment DRFT	27.43	0.00

Beginning Balance as of 23-MAY-2008 23.95

Open Dispute Sum Detail... EnergyLink... CB Appl. Item Detail... Bill Detail...

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ACH SERVICES
RETURNED ITEMS REPORT
RTN: 063100277 ACCT #: 0000000 [REDACTED]

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** CONFIDENTIAL **

CO ID: 1596000727 CO NAME: MANATEE COUNTY U ENTRY DESC: UTIL PAYMT SEC: PPD EFF DATE: 07/18/19 CO DISC DATA: UTILITIES BILLING
POINT: MCBUTIL11 APPL: MCBUTIL11 TYPE:
RETURN REASON CODE: R15 BENEFICIARY DECEASED RETURN POST DATE: 07/18/19

ORIG DATE	INDIVIDUAL ID	INDIVIDUAL NAME	AMOUNT RTN	ACCOUNT NUMBER	TC	ORIG ITEM TRACE ORIGINAL PAR	RETURN TRACE RETURN PAR
07/18/19	00064145 64049	[REDACTED]	23.78	[REDACTED]		[REDACTED]	[REDACTED]

TOTALS FOR R15 # DEBITS: 1 DEBIT AMOUNT: 23.78 # CREDITS: 0 CREDIT AMOUNT: 0.00

SUMMARY TYPES OF RETURNS	DEBITS			CREDITS		
	# ITEMS	# ADDENDA	AMOUNT	# ITEMS	# ADDENDA	AMOUNT
DOLLAR RETURNS	1	0	23.78	0	0	0.00
REDEPOSITED ITEMS	0	0	0.00	0	0	0.00
REDEPOSITED PAPER ITEMS	0	0	0.00	0	0	0.00
NON-DOLLAR RETURNS						
PRENOTIFICATION RETURNS	0	0	0.00	0	0	0.00
NOTIFICATIONS OF CHANGE	0	0	0.00	0	0	0.00

*** END OF REPORT ***

General Payment History Adjustment Detail

Customer: 86862 [redacted] Master Bill Number: [redacted]
Premises: 48478 [redacted] Status: Active

View Zero Charges:

Ledger History

Bill Date	Trans Date	Styp	Description	Tran Amt	Balance
	05-AUG-2019	N/A	Test Backflow Prevention Device	40.00	40.00
	31-JUL-2019	N/A	Payment PYAM	146.63	0.00
19-JUL-2019	19-JUL-2019	GBR2	Curbside Solid Waste	14.33	146.63
19-JUL-2019	19-JUL-2019	SRES	Sewer Usage	26.56	132.30
19-JUL-2019	19-JUL-2019	WRES	Water Usage	11.27	105.74
19-JUL-2019	12-JUL-2019	N/A	Late Payment Fee	5.00	94.47
19-JUL-2019	11-JUL-2019	N/A	Returned Item Service Fee	30.00	89.47
19-JUL-2019	11-JUL-2019	N/A	Payment Reversal	-59.47	59.47
19-JUL-2019	10-JUL-2019	N/A	Payment DRFT	59.47	0.00
18-JUN-2019	18-JUN-2019	GBR2	Curbside Solid Waste	14.33	59.47
18-JUN-2019	18-JUN-2019	SRES	Sewer Usage	31.59	45.14

Beginning Balance as of 17-APR-2008 80.73

Open Dispute Sum Detail... EnergyLink... CB Appl... Item Detail... Bill Detail...

CR03420 DIRECT
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BANK OF AMERICA, N.A.
ACH SERVICES
RETURNED ITEMS REPORT
RTN: 063100277 ACCT #: 0000 [REDACTED]

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DATE/TIME: 07/11/19 23:37:00
** CONFIDENTIAL **

CO ID: 1596000727 CO NAME: MANATEE COUNTY U ENTRY DESC: UTIL PAYMT SEC: PPD EFF DATE: 07/10/19 CO DISC DATA: UTILITIES BILLING
POINT: MCBUTILI1 APPL: MCBUTILI1 TYPE:
RETURN REASON CODE: R02 ACCOUNT CLOSED RETURN POST DATE: 07/11/19

ORIG DATE INDIVIDUAL ID INDIVIDUAL NAME AMOUNT RTN ACCOUNT NUMBER TC ORIG ITEM TRACE RETURN TRACE
ORIGINAL PAR RETURN PAR

[REDACTED]

TOTALS FOR R02 # DEBITS: 2 DEBIT AMOUNT: 93.37 # CREDITS: 0 CREDIT AMOUNT: 0.00

RETURN REASON CODE: R15 BENEFICIARY DECEASED RETURN POST DATE: 07/11/19

ORIG DATE INDIVIDUAL ID INDIVIDUAL NAME AMOUNT RTN ACCOUNT NUMBER TC ORIG ITEM TRACE RETURN TRACE
ORIGINAL PAR RETURN PAR

07/10/19 00096692 48478 [REDACTED] 59.47 [REDACTED] [REDACTED]

TOTALS FOR R15 # DEBITS: 1 DEBIT AMOUNT: 59.47 # CREDITS: 0 CREDIT AMOUNT: 0.00

SUMMARY TYPES OF RETURNS	-----DEBITS-----			-----CREDITS-----		
	# ITEMS	# ADDENDA	AMOUNT	# ITEMS	# ADDENDA	AMOUNT
DOLLAR RETURNS	3	0	152.84	0	0	0.00
REDEPOSITED ITEMS	0	0	0.00	0	0	0.00
REDEPOSITED PAPER ITEMS	0	0	0.00	0	0	0.00
NON-DOLLAR RETURNS						
PRENOTIFICATION RETURNS	0	0	0.00	0	0	0.00
NOTIFICATIONS OF CHANGE	0	0	0.00	0	0	0.00

General Payment History Adjustment Detail

Customer: 2E7138 Master Bill Number:
Premises: 69211 2505 FT HAMER RD Status: Inactive

View Zero Charges: [checked]

Ledger History

Table with columns: Bill Date, Trans Date, Styp, Description, Tran Amt, Balance. Rows include transactions from 2016 to 2019 such as 'Adjustment RCRV', 'Returned Item Fee/Garbage', 'Payment Reversal', etc.

Beginning Balance as of 25-APR-2016 .00

Open Dispute Sum Detail... EnergyLink... CB Appl. Item Detail... Bill Detail...

CR03420 DIRECT
SITE: VA

BANK OF AMERICA, N.A.
ACH SERVICES

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DATE/TIME: 07/18/19 01:41:00
** CONFIDENTIAL **

RETURNED ITEMS REPORT
RTN: 063100277 ACCT #: 0000000095034854

CO ID: 1596000727 CO NAME: MANATEE COUNTY U ENTRY DESC: UTIL PAYMT SEC: PPD EFF DATE: 07/16/19 CO DISC DATA: UTILITIES BILLING
POINT: MCBUTIL11 APPL: MCBUTIL11 TYPE:
RETURN REASON CODE: R02 ACCOUNT CLOSED RETURN POST DATE: 07/18/19

ORIG DATE INDIVIDUAL ID INDIVIDUAL NAME AMOUNT RTN ACCOUNT NUMBER TC ORIG ITEM TRACE RETURN TRACE
ORIGINAL PAR RETURN PAR

[REDACTED]

07/16/19 00257138 69211 [REDACTED] 14.33 [REDACTED] [REDACTED]

TOTALS FOR R02 # DEBITS: 2 DEBIT AMOUNT: 28.66 # CREDITS: 0 CREDIT AMOUNT: 0.00

RETURN REASON CODE: R16 ACCT FRZN/RET PER OFAC RETURN POST DATE: 07/18/19

ORIG DATE INDIVIDUAL ID INDIVIDUAL NAME AMOUNT RTN ACCOUNT NUMBER TC ORIG ITEM TRACE RETURN TRACE
ORIGINAL PAR RETURN PAR

[REDACTED]

TOTALS FOR R16 # DEBITS: 1 DEBIT AMOUNT: 105.98 # CREDITS: 0 CREDIT AMOUNT: 0.00

SUMMARY

TYPES OF RETURNS	DEBITS			CREDITS		
	# ITEMS	# ADDENDA	AMOUNT	# ITEMS	# ADDENDA	AMOUNT
DOLLAR RETURNS	3	0	134.64	0	0	0.00
REDEPOSITED ITEMS	0	0	0.00	0	0	0.00
REDEPOSITED PAPER ITEMS	0	0	0.00	0	0	0.00
NON-DOLLAR RETURNS						
PRENOTIFICATION RETURNS	0	0	0.00	0	0	0.00
NOTIFICATIONS OF CHANGE	0	0	0.00	0	0	0.00

General Payment History Adjustment Detail

Customer: 21259 [REDACTED] Master Bill Number: [REDACTED]
 Premises: 21254 [REDACTED] Status: Active

View Zero Charges:

Ledger History

Bill Date	Trans Date	Styp	Description	Tran Amt	Balance
08-AUG-2019	08-AUG-2019	GBR2	Curbside Solid Waste	14.33	142.99
08-AUG-2019	08-AUG-2019	SRES	Sewer Usage	28.07	128.66
08-AUG-2019	08-AUG-2019	WRES	Water Usage	11.96	100.59
08-AUG-2019	01-AUG-2019	N/A	Late Payment Fee	5.00	88.63
09-JUL-2019	09-JUL-2019	GBR2	Curbside Solid Waste	14.33	83.63
09-JUL-2019	09-JUL-2019	SRES	Sewer Usage	27.57	69.30
09-JUL-2019	09-JUL-2019	WRES	Water Usage	11.73	41.73
09-JUL-2019	02-JUL-2019	N/A	Returned Item Service Fee	30.00	30.00
09-JUL-2019	02-JUL-2019	N/A	Payment Reversal	-50.71	0.00
09-JUL-2019	29-JUN-2019	N/A	Payment DRFT	50.71	-50.71
09-JUL-2019	26-JUN-2019	N/A	Payment PYVC	50.71	0.00

Beginning Balance as of 07-MAY-2008 46.76

CR03420 DIRECT
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ACH SERVICES
RETURNED ITEMS REPORT
RTN: 063100277 ACCT #: 0000000095034854

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DATE/TIME: 07/02/19 23:41:00
** CONFIDENTIAL **

CO ID: 1596000727 CO NAME: MANATEE COUNTY U ENTRY DESC: UTIL PAYMT SEC: PPD EFF DATE: 07/01/19 CO DISC DATA: UTILITIES BILLING
POINT: MCBUTILI1 APPL: MCBUTILI1 TYPE:
RETURN REASON CODE: R15 BENEFICIARY DECEASED RETURN POST DATE: 07/02/19

ORIG DATE	INDIVIDUAL ID	INDIVIDUAL NAME	AMOUNT RTN	ACCOUNT NUMBER	TC	ORIG ITEM TRACE ORIGINAL PAR	RETURN TRACE RETURN PAR
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TOTALS FOR R15 # DEBITS: 1 DEBIT AMOUNT: 31.99 # CREDITS: 0 CREDIT AMOUNT: 0.00

RETURN REASON CODE: R16 ACCT FRZN/RET PER OFAC RETURN POST DATE: 07/02/19

ORIG DATE	INDIVIDUAL ID	INDIVIDUAL NAME	AMOUNT RTN	ACCOUNT NUMBER	TC	ORIG ITEM TRACE ORIGINAL PAR	RETURN TRACE RETURN PAR
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07/01/19	00021259 21254		50.71				
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TOTALS FOR R16 # DEBITS: 1 DEBIT AMOUNT: 50.71 # CREDITS: 0 CREDIT AMOUNT: 0.00

SUMMARY

TYPES OF RETURNS	DEBITS			CREDITS		
	# ITEMS	# ADDENDA	AMOUNT	# ITEMS	# ADDENDA	AMOUNT
DOLLAR RETURNS	2	0	82.70	0	0	0.00
REDEPOSITED ITEMS	0	0	0.00	0	0	0.00
REDEPOSITED PAPER ITEMS	0	0	0.00	0	0	0.00
NON-DOLLAR RETURNS						
PRENOTIFICATION RETURNS	0	0	0.00	0	0	0.00
NOTIFICATIONS OF CHANGE	0	0	0.00	0	0	0.00

*** END OF REPORT ***

General Payment History Adjustment Detail

Customer: 2049E1 [redacted] Master Bill Number: [redacted]
Premises: 34478 [redacted] Status: Active

View Zero Charges:

Ledger History

Bill Date	Trans Date	Styp	Description	Tran Amt	Balance
	20-AUG-2019	N/A	Payment PYAM	137.72	0.00
16-AUG-2019	16-AUG-2019	WIR2	Water Irrigation	19.71	137.72
16-AUG-2019	16-AUG-2019	SRES	Sewer Usage	11.98	118.01
16-AUG-2019	16-AUG-2019	WRES	Water Usage	4.66	106.03
16-AUG-2019	13-AUG-2019	N/A	Late Payment Fee	5.00	101.37
16-AUG-2019	12-AUG-2019	N/A	Returned Item Service Fee	30.00	96.37
16-AUG-2019	12-AUG-2019	N/A	Payment Reversal	-66.37	66.37
16-AUG-2019	08-AUG-2019	N/A	Payment DRFT	66.37	0.00
17-JUL-2019	17-JUL-2019	WIR2	Water Irrigation	19.03	66.37
17-JUL-2019	17-JUL-2019	SRES	Sewer Usage	33.10	47.34
17-JUL-2019	17-JUL-2019	WRES	Water Usage	14.24	14.24

Beginning Balance as of 15-OCT-2010 .00

Open Dispute Sum Detail... EnergyLink... CB Appl... Item Detail... Bill Detail...

CR03420 DIRECT
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ACH SERVICES
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DATE/TIME: 08/12/19 23:37:00
** CONFIDENTIAL **

CO ID: 1596000727 CO NAME: MANATEE COUNTY U ENTRY DESC: UTIL PAYMT SEC: PPD EFF DATE: 08/08/19 CO DISC DATA: UTILITIES BILLING
POINT: MCBUTILI1 APPL: MCBUTILI1 TYPE:
RETURN REASON CODE: R01 INSUFFICIENT FUNDS RETURN POST DATE: 08/12/19

ORIG DATE	INDIVIDUAL ID	INDIVIDUAL NAME	AMOUNT RTN	ACCOUNT NUMBER	TC	ORIG ITEM TRACE ORIGINAL PAR	RETURN TRACE RETURN PAR
08/08/19	00204951	34476	66.37				

TOTALS FOR R01 # DEBITS: 1 DEBIT AMOUNT: 66.37 # CREDITS: 0 CREDIT AMOUNT: 0.00

RETURN REASON CODE: R02 ACCOUNT CLOSED RETURN POST DATE: 08/12/19

ORIG DATE	INDIVIDUAL ID	INDIVIDUAL NAME	AMOUNT RTN	ACCOUNT NUMBER	TC	ORIG ITEM TRACE ORIGINAL PAR	RETURN TRACE RETURN PAR

TOTALS FOR R02 # DEBITS: 1 DEBIT AMOUNT: 72.84 # CREDITS: 0 CREDIT AMOUNT: 0.00

SUMMARY TYPES OF RETURNS	DEBITS			CREDITS		
	# ITEMS	# ADDENDA	AMOUNT	# ITEMS	# ADDENDA	AMOUNT
DOLLAR RETURNS	2	0	139.21	0	0	0.00
REDEPOSITED ITEMS	0	0	0.00	0	0	0.00
REDEPOSITED PAPER ITEMS	0	0	0.00	0	0	0.00
NON-DOLLAR RETURNS						
PRENOTIFICATION RETURNS	0	0	0.00	0	0	0.00
NOTIFICATIONS OF CHANGE	0	0	0.00	0	0	0.00

*** END OF REPORT ***

General Payment History Adjustment Detail

Customer: 84047 [Redacted] Master Bill Number: [Redacted]
 Premises: 63951 [Redacted] Status: Active

View Zero Charges:

Ledger History

Bill Date	Trans Date	Styp	Description	Tran Amt	Balance
27-AUG-2019	27-AUG-2019	GBR1	Curbside Solid Waste	14.33	98.54
27-AUG-2019	27-AUG-2019	WRES	Water Usage	16.75	84.21
27-AUG-2019	20-AUG-2019	N/A	Late Payment Fee	5.00	67.46
27-AUG-2019	19-AUG-2019	N/A	Returned Item Service Fee	25.00	62.46
27-AUG-2019	19-AUG-2019	N/A	Payment Reversal	-37.46	37.46
27-AUG-2019	17-AUG-2019	N/A	Payment DRFT	37.46	0.00
26-JUL-2019	26-JUL-2019	GBR1	Curbside Solid Waste	14.33	37.46
26-JUL-2019	26-JUL-2019	WRES	Water Usage	23.13	23.13
26-JUL-2019	17-JUL-2019	N/A	Payment DRFT	37.46	0.00
25-JUN-2019	25-JUN-2019	GBR1	Curbside Solid Waste	14.33	37.46
25-JUN-2019	25-JUN-2019	WRES	Water Usage	23.13	23.13

Beginning Balance as of 26-JUN-2007 212.84

- Open Dispute
- Sum Detail...
- EnergyLink...
- CB Appl.
- Item Detail...
- Bill Detail...

CR03420 DIRECT
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ACH SERVICES
RETURNED ITEMS REPORT
RTN: 063100277ACCT #: [REDACTED]

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DATE/TIME: 08/19/19 23:38:00
** CONFIDENTIAL **

CO ID: 1596000727 CO NAME: MANATEE COUNTY U ENTRY DESC: UTIL PAYMT SEC: PPD EFF DATE: 08/19/19 CO DISC DATA: UTILITIES BILLING
POINT: MCBUTIL11 APPL: MCBUTIL11 TYPE:
RETURN REASON CODE: R03 NO ACCT/CANNOT LOCATE RETURN POST DATE: 08/19/19

ORIG DATE INDIVIDUAL ID INDIVIDUAL NAME AMOUNT RTN ACCOUNT NUMBER TC ORIG ITEM TRACE RETURN TRACE
ORIGINAL PAR RETURN PAR

[REDACTED] [REDACTED] [REDACTED]

TOTALS FOR R03 # DEBITS: 1 DEBIT AMOUNT: 106.98 # CREDITS: 0 CREDIT AMOUNT: 0.00

RETURN REASON CODE: R14 REP. PAYEE DECEASED RETURN POST DATE: 08/19/19

ORIG DATE INDIVIDUAL ID INDIVIDUAL NAME AMOUNT RTN ACCOUNT NUMBER TC ORIG ITEM TRACE RETURN TRACE
ORIGINAL PAR RETURN PAR

08/19/19 00064047 63951 [REDACTED] 37.46 [REDACTED] [REDACTED]

TOTALS FOR R14 # DEBITS: 1 DEBIT AMOUNT: 37.46 # CREDITS: 0 CREDIT AMOUNT: 0.00

SUMMARY

TYPES OF RETURNS	DEBITS			CREDITS		
	# ITEMS	# ADDENDA	AMOUNT	# ITEMS	# ADDENDA	AMOUNT
DOLLAR RETURNS	2	0	144.44	0	0	0.00
REDEPOSITED ITEMS	0	0	0.00	0	0	0.00
REDEPOSITED PAPER ITEMS	0	0	0.00	0	0	0.00
NON-DOLLAR RETURNS						
PRENOTIFICATION RETURNS	0	0	0.00	0	0	0.00
NOTIFICATIONS OF CHANGE	0	0	0.00	0	0	0.00

*** END OF REPORT ***

General Payment History Adjustment Detail

Customer: 234938 [icon] [redacted] Master Bill Number: [redacted]
 Premises: 10779 [icon] [redacted] Status: Active

View Zero Charges:

Ledger History

Bill Date	Trans Date	Styp	Description	Tran Amt	Balance
	15-AUG-2019	N/A	Payment AMAC	61.65	0.00
07-AUG-2019	07-AUG-2019	GBR2	Curbside Solid Waste	14.33	61.65
07-AUG-2019	07-AUG-2019	SRES	Sewer Usage	29.58	47.32
07-AUG-2019	07-AUG-2019	WRES	Water Usage	12.64	17.74
07-AUG-2019	31-JUL-2019	N/A	Returned Item Service Fee	30.00	5.10
07-AUG-2019	31-JUL-2019	N/A	Payment Reversal	-55.10	-24.90
07-AUG-2019	30-JUL-2019	N/A	Payment DRFT	55.10	-80.00
07-AUG-2019	09-JUL-2019	N/A	Payment AMAC	80.00	-24.90
08-JUL-2019	08-JUL-2019	GBR2	Curbside Solid Waste	14.33	55.10
08-JUL-2019	08-JUL-2019	SRES	Sewer Usage	28.58	40.77
08-JUL-2019	08-JUL-2019	WRES	Water Usage	12.19	12.19

Beginning Balance as of 05-JUL-2013 .00

- Open Dispute
- Sum Detail...
- EnergyLink...
- CB Appl.
- Item Detail...
- Bill Detail...

CR03420 DIRECT
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ACH SERVICES
RETURNED ITEMS REPORT
RTN: 063100277ACCT #: [REDACTED]

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DATE/TIME: 07/31/19 00:01:00
** CONFIDENTIAL **

CO ID: 1596000727 CO NAME: MANATEE COUNTY U ENTRY DESC: UTIL PAYMT SEC: PPD EFF DATE: 07/30/19 CO DISC DATA: UTILITIES BILLING
POINT: MCBUTIL11 APPL: MCBUTIL11 TYPE:
RETURN REASON CODE: R01 INSUFFICIENT FUNDS RETURN POST DATE: 07/31/19

ORIG DATE	INDIVIDUAL ID	INDIVIDUAL NAME	AMOUNT RTN	ACCOUNT NUMBER	TC	ORIG ITEM TRACE ORIGINAL PAR	RETURN TRACE RETURN PAR
07/30/19	00234938	10775 [REDACTED]	55.10	[REDACTED]	DR	[REDACTED]	[REDACTED]

TOTALS FOR R01 # DEBITS: 1 DEBIT AMOUNT: 55.10 # CREDITS: 0 CREDIT AMOUNT: 0.00

SUMMARY TYPES OF RETURNS	DEBITS			CREDITS		
	# ITEMS	# ADDENDA	AMOUNT	# ITEMS	# ADDENDA	AMOUNT
DOLLAR RETURNS	1	0	55.10	0	0	0.00
REDEPOSITED ITEMS	0	0	0.00	0	0	0.00
REDEPOSITED PAPER ITEMS	0	0	0.00	0	0	0.00
NON-DOLLAR RETURNS						
PRENOTIFICATION RETURNS	0	0	0.00	0	0	0.00
NOTIFICATIONS OF CHANGE	0	0	0.00	0	0	0.00

*** END OF REPORT ***



General Payment History Adjustment Detail

Customer: 73544 Master Bill Number:
 Premises: 72575 Status: Inactive

View Zero Charges:

Ledger History

Bill Date	Trans Date	Styp	Description	Tran Amt	Balance
	06-SEP-2019	N/A	Adjustment RCRV	-75.85	30.00
04-SEP-2019	29-AUG-2019	N/A	Credit Bal Refund	75.85	105.85
04-SEP-2019	28-AUG-2019	N/A	Returned Item Service Fee	30.00	30.00
04-SEP-2019	28-AUG-2019	N/A	Payment Reversal	-75.85	0.00
04-SEP-2019	27-AUG-2019	N/A	Payment DRFT	75.85	-75.85
04-SEP-2019	23-AUG-2019	N/A	Payment LBSC	75.85	0.00
05-AUG-2019	05-AUG-2019	SRES	Sewer Usage	52.72	75.85
05-AUG-2019	05-AUG-2019	WRES	Water Usage	23.13	23.13
05-AUG-2019	25-JUL-2019	N/A	Payment DRFT	53.92	0.00
03-JUL-2019	03-JUL-2019	SRES	Sewer Usage	37.63	53.92
03-JUL-2019	03-JUL-2019	WRES	Water Usage	-16.29	16.29

Beginning Balance as of 03-JUN-2008 57.66

- Open Dispute
- Sum Detail...
- EnergyLink...
- CB Appl.
- Item Detail...
- Bill Detail...

CR03420 DIRECT
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ACH SERVICES
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RTN: 063100277ACCT # [REDACTED]

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DATE/TIME: 08/28/19 23:41:00
** CONFIDENTIAL **

CO ID: 1596000727 CO NAME: MANATEE COUNTY U ENTRY DESC: UTIL PAYMT SEC: PPD EFF DATE: 08/27/19 CO DISC DATA: UTILITIES BILLING
POINT: MCBUTILI1 APPL: MCBUTILI1 TYPE:
RETURN REASON CODE: R01 INSUFFICIENT FUNDS RETURN POST DATE: 08/28/19

ORIG DATE	INDIVIDUAL ID	INDIVIDUAL NAME	AMOUNT RTN	ACCOUNT NUMBER	TC	ORIG ITEM TRACE ORIGINAL PAR	RETURN TRACE RETURN PAR
08/27/19	00073544	73575 [REDACTED]	75.85	[REDACTED]		[REDACTED]	[REDACTED]

TOTALS FOR R01 # DEBITS: 1 DEBIT AMOUNT: 75.85 # CREDITS: 0 CREDIT AMOUNT: 0.00

SUMMARY TYPES OF RETURNS	-----DEBITS-----			-----CREDITS-----		
	# ITEMS	# ADDENDA	AMOUNT	# ITEMS	# ADDENDA	AMOUNT
DOLLAR RETURNS	1	0	75.85	0	0	0.00
REDEPOSITED ITEMS	0	0	0.00	0	0	0.00
REDEPOSITED PAPER ITEMS	0	0	0.00	0	0	0.00
NON-DOLLAR RETURNS						
PRENOTIFICATION RETURNS	0	0	0.00	0	0	0.00
NOTIFICATIONS OF CHANGE	0	0	0.00	0	0	0.00

*** END OF REPORT ***

General Payment History Adjustment Detail

Customer: 300281 [icon] [redacted] Master Bill Number: [redacted]
 Premises: 81025 [icon] [redacted] Status: Active

View Zero Charges:

Ledger History

Bill Date	Trans Date	Styp	Description	Tran Amt	Balance
30-AUG-2019	30-AUG-2019	GBR1	Curbside Solid Waste	14.33	83.75
30-AUG-2019	30-AUG-2019	SRES	Sewer Usage	31.09	69.42
30-AUG-2019	30-AUG-2019	WRES	Water Usage	13.33	38.33
30-AUG-2019	28-AUG-2019	N/A	Returned Item Service Fee	25.00	25.00
30-AUG-2019	28-AUG-2019	N/A	Payment Reversal	-49.98	0.00
30-AUG-2019	26-AUG-2019	N/A	Payment PWWB	49.98	-49.98
30-AUG-2019	21-AUG-2019	N/A	Payment PWWB	49.98	0.00
31-JUL-2019	31-JUL-2019	GBR1	Curbside Solid Waste	14.33	49.98
31-JUL-2019	31-JUL-2019	SRES	Sewer Usage	25.06	35.65
31-JUL-2019	31-JUL-2019	WRES	Water Usage	10.59	10.59
31-JUL-2019	19-JUL-2019	N/A	Payment PWWB	-50.71	0.00

Beginning Balance as of 30-APR-2019 .00

- Open Dispute
- Sum Detail...
- EnergyLink...
- CB Appl.
- Item Detail...
- Bill Detail...

**Manatee County Government
Manatee County Utilities**

Report ID: [REDACTED]

Payment Return Detail

Period: 8/27/2019 - 8/27/2019

Account Number	Auth Code	Payment Amount	Date Time	Return Amount	Return Type	Return Code	Return Reason
Internet Payment							
CHECKING							
300281 - 61025	[REDACTED]	\$49.98	2019-08-21 01:20:23.447 AM	(\$49.98)	EFT Return	16	Account Frozen
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]

Payment Acct: 5251005994

CHECKING

Total	3	\$218.61	(\$218.61)	Net: \$0.00
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Internet Payment

Total	3	\$218.61	(\$218.61)	Net: \$0.00
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