

MEMORANDUM

To: Vicki Tessmer, Supervisor, Board Records
Through: Colleen Harris, Utility Accounts Control Supervisor
From: Carmen Camarda, Customer Service Rep II
Date: September 12, 2019
Subject: Refund Request

Refund Request Information

Petitioner

Dick Road Blend All Development Inc.
8305 Tourist Center Drive, University Park, FL 34201-2030

Reason for Request

On July 12, 2019, MCUD Billing Department and Water Conservation/Backflow Department worked together to recheck fire lines registered to this address/owner. It was discovered that a 10" unmetered fire line instead of a 12" was on premise. Billing adjusted the H120 rate charge of \$1,551.16, charged rate H090 \$846.23 from March 30, 2018 to June 28, 2019.

On July 16, 2019, MCUD Billing Department was told the wrong rate code above and it should be H080 not H090 which the correct fire line size actually a 8". Adjustment has been made and reversed \$846.23 and debited \$599.55 for the 8" fire line from March 30, 2018 to June 28, 2019. After new adjustments were made and new charges applied a credit balance of \$876.51.

We are therefore requesting a refund of \$876.51, minus future monthly billing charges on this account.

Refund Amount: \$876.51

Record/Invoice/Account # 124869-156980

Authorization

Colleen Harris approved this refund request on September 12, 2019.

Disclaimer

In an attempt to protect individual privacy and to adhere to Payment Card Industry security standards, backup information for this transaction has been omitted. You may request materials related to this transaction by making a Public Records request online at www.mymanatee.org/records or by calling (941) 742-5845.