

The Utilities Department received several returned item notifications from Bank of America for utility customers.

A letter was mailed to each utility customer requesting a cash replacement for the returned item along with payment of the returned item service fee which is based on the face value of the returned check.

Based on the information presented by the customer, the Utilities Department is hereby requesting authorization to waive the returned item service fees for the utility customers included on the attached list:

1. Account Number 267547-149116 \$25.00

On March 15, 2018, an on-line payment for \$50.00 was posted to the CIS system. On March 19, 2018, the payment was returned to us "*account closed*". The item was returned to us due to banking information was not updated by bank prior to the payment process. We are requesting the \$25.00 return item fee waived as a "good will" effort because we do not feel the customer should be penalized for this incident.

2. Account Number 206836-123010 \$30.00

On February 17, 2018, a bank draft for \$185.85 was posted to the CIS system. On February 22, 2018, the payment was returned to us "*acct frozen per ofac*". The item was returned to us due to banking information was not updated by bank prior to the payment process. We are requesting the \$30.00 return item fee waived as a "good will" effort because we do not feel the customer should be penalized for this incident

3. Account Number 23979-23921 \$30.00

On March 21, 2018, a payment for \$78.81 was posted to the CIS system. On March 26, 2018, the payment was returned to us "*closed acct*". The item was returned to us because the customer's bank account was closed due to deceased. We are requesting the \$30.00 return item fee waived as a "good will" effort because we do not feel the estate should be penalized for this incident.

4. Account Number 36125-5039 \$25.00

On January 19, 2013, a bank draft for \$22.51 was posted to the CIS system. On January 24, 2013, the payment was returned to us "*acct closed*". The item was returned to us because the customer's bank account was closed due to deceased. We are requesting the \$25.00 return item fee waived as a "good will" effort because we do not feel the estate should be penalized for this incident.

5. Account Number 254827-36938 \$30.00

On March 30, 2018, an on-line payment for \$90.00 was posted to the CIS system. On April 03, 2018, the payment was returned to us "*non-transaction acct*". The item was returned to us due to customer made a payment that was not entered correctly prior to the payment process. We are requesting the \$30.00 return item fee waived as a "good will" effort because we do not feel the customer should be penalized for this incident.

6. Account Number 254827-36938 \$30.00

On April 5, 2018, an on-line payment for \$90.00 was posted to the CIS system. On April 09, 2018, the payment was returned to us "*non-transaction acct*". The item was returned to us due to customer made a payment that was not entered correctly prior to the payment process. We are requesting the \$30.00 return item fee waived as a "good will" effort because we do not feel the customer should be penalized for this incident.

7. Account Number 6332-6292 \$30.00

On March 31, 2018, a bank draft for \$56.76 was posted to the CIS system. On April 04, 2018, the payment was returned to us "*acct closed*". The item was returned to us due to banking information was not updated by bank prior to the payment process. We are requesting the \$30.00 return item fee waived as a "good will" effort because we do not feel the customer should be penalized for this incident.

8. Account Number 250501-102048 \$30.00

On April 05, 2018, a bank draft for \$74.89 was posted to the CIS system. On April 06, 2018, the payment was returned to us "*acct closed*". The item was returned to us due to banking information was not updated by bank prior to the payment process. We are requesting the \$30.00 return item fee waived as a "good will" effort because we do not feel the customer should be penalized for this incident.

9. Account Number 171717-9340 \$30.00

On April 03, 2018, a payment for \$57.03 was posted to the CIS system. On April 04, 2018, the payment was returned to us "*frozen blocked acct*". The item was returned to us due to customer made a payment that was not entered correctly prior to the payment process. We are requesting the \$30.00 return item fee waived as a "good will" effort because we do not feel the customer should be penalized for this incident.

10. Account Number 223937-13906 \$30.00

On April 03, 2018, a payment for \$57.81 was posted to the CIS system. On April 04, 2018, the payment was returned to us "*frozen blocked acct*". The item was returned to us due to customer made a payment that was not entered correctly prior to the payment process. We are requesting the \$30.00 return item fee waived as a "good will" effort because we do not feel the customer should be penalized for this incident.

11. Account Number 9959-10021 \$30.00

On April 09, 2018, an on-line payment for \$140.29 was posted to the CIS system. On April 20, 2018, the payment was returned to us "*customer advises not authorized*". The item was returned to us due to banking information was not updated prior to the payment process. We are requesting the \$30.00 return item fee waived as a "good will" effort because we do not feel the customer should be penalized for this incident.

12. Account Number 189845-108129 \$30.00

On April 21, 2018, a bank draft for \$52.11 was posted to the CIS system. On April 24, 2018, the payment was returned to us "*acct frozen*". The item was returned to us because the customer's bank account was frozen due to deceased. We are requesting the \$30.00 return item fee waived as a "good will" effort because we do not feel the estate should be penalized for this incident.

13. Account Number 47636-47460

\$30.00

On April 12, 2018, a bank draft for \$71.79 was posted to the CIS system. On April 13, 2018, the payment was returned to us "acct closed". The item was returned to us due to banking information was not updated by bank prior to the payment process. We are requesting the \$30.00 return item fee waived as a "good will" effort because we do not feel the customer should be penalized for this incident.

General Payment History Adjustment Detail

Customer: 267547 Master Bill Number:
 Premises: 149116 Status: Active

View Zero Charges:

Ledger History

Bill Date	Trans Date	Styp	Description	Tran Amt	Balance
24-APR-2018	03-APR-2018	N/A	Payment PYVC	132.81	0.00
26-MAR-2018	21-MAR-2018	GBR2	Curbside Solid Waste	14.33	132.81
26-MAR-2018	21-MAR-2018	SRES	Sewer Usage	26.99	118.48
26-MAR-2018	21-MAR-2018	WRES	Water Usage	11.49	91.49
26-MAR-2018	20-MAR-2018	N/A	Late Payment Fee	5.00	80.00
26-MAR-2018	19-MAR-2018	N/A	Returned Item Service Fee	25.00	75.00
26-MAR-2018	19-MAR-2018	N/A	Payment Reversal	-50.00	50.00
26-MAR-2018	15-MAR-2018	N/A	Payment PYWB	50.00	0.00
22-FEB-2018	16-FEB-2018	GBR2	Curbside Solid Waste	14.33	50.00
22-FEB-2018	16-FEB-2018	SRES	Sewer Usage	25.06	35.67
22-FEB-2018	16-FEB-2018	WRES	Water Usage	10.61	10.61

Beginning Balance as of 25-MAR-2016 .00

- Open Dispute
- Sum Detail..
- EnergyLink..
- CB Appl.
- Item Detail..
- Bill Detail..

CRO3320 DIRECT
SITE: VA

BANK OF AMERICA, N.A.
ACH SERVICES
RETURNED ITEMS REPORT
RTN: 063100277 ACCT #: 0000 [REDACTED]

PAGE 1
DATE/TIME: 03/20/18 07:00:00
** CONFIDENTIAL **

CO ID: 3596000727 CO NAME: MUTILITIES ENTRY DESC: UTIL PYMT SEC: PPD EFF DATE: 03/16/18 CO DISC DATA: REMOTEPAY
POINT: FISERV1 APPL: MCBCCOM11 TYPE:
RETURN REASON CODE: R02 ACCOUNT CLOSED RETURN POST DATE: 03/19/18

ORIG DATE	INDIVIDUAL ID	INDIVIDUAL NAME	AMOUNT RTN	ACCOUNT NUMBER	TC	ORIG ITEM TRACE ORIGINAL PAR	RETURN TRACE RETURN PAR
03/16/18	35236923	[REDACTED]	50.00	[REDACTED]		[REDACTED]	[REDACTED]

TOTALS FOR R02 # DEBITS: 1 DEBIT AMOUNT: 50.00 # CREDITS: 0 CREDIT AMOUNT: 0.00

NOTIFICATION OF CHANGE REASON CODE: C01 INCORRECT ACCT NO RETURN POST DATE: 03/19/18

ORIG DATE	INDIVIDUAL ID	INDIVIDUAL NAME	INVALID INFORMATION	TC	ORIG ITEM TRACE ORIGINAL PAR	RETURN TRACE RETURN PAR
	TR	ACCOUNT	VALID INFORMATION			

[REDACTED]

TOTALS FOR C01 # DEBITS: 1 DEBIT AMOUNT: 0.00 # CREDITS: 0 CREDIT AMOUNT: 0.00

SUMMARY

TYPES OF RETURNS	DEBITS			CREDITS		
	# ITEMS	# ADDENDA	AMOUNT	# ITEMS	# ADDENDA	AMOUNT
DOLLAR RETURNS	1	0	50.00	0	0	0.00
REDEPOSITED ITEMS	0	0	0.00	0	0	0.00
REDEPOSITED PAPER ITEMS	0	0	0.00	0	0	0.00
NON-DOLLAR RETURNS						
PRENOTIFICATION RETURNS	0	0	0.00	0	0	0.00
NOTIFICATIONS OF CHANGE	1	0	0.00	0	0	0.00

General Payment History Adjustment Detail

Customer: 206836 [REDACTED] Master Bill Number: [REDACTED]
 Premises: 123010 [REDACTED] Status: Active

View Zero Charges:

Ledger History

Bill Date	Trans Date	Styp	Description	Tran Amt	Balance
26-MAR-2018	21-MAR-2018	GBR2	Curbside Solid Waste	14.33	76.48
26-MAR-2018	21-MAR-2018	WRES	Water Usage	27.15	62.15
26-MAR-2018	15-MAR-2018	N/A	Payment PYWB	268.08	35.00
26-MAR-2018	23-FEB-2018	N/A	Late Payment Fee	5.00	303.08
26-MAR-2018	22-FEB-2018	N/A	Returned Item Service Fee	30.00	298.08
26-MAR-2018	22-FEB-2018	N/A	Payment Reversal	-185.85	268.08
22-FEB-2018	17-FEB-2018	N/A	Payment DRFT	185.85	82.23
22-FEB-2018	16-FEB-2018	GBR2	Curbside Solid Waste	14.33	268.08
22-FEB-2018	16-FEB-2018	WRES	Water Usage	67.90	253.75
26-JAN-2018	26-JAN-2018	GBR2	Curbside Solid Waste	14.33	185.85
26-JAN-2018	26-JAN-2018	WRES	Water Usage	171.52	171.52

Beginning Balance as of 25-JAN-2011 .00

Open Dispute Sum Detail... EnergyLink... CB Appl. Item Detail... Bill Detail...

CR03420 DIRECT
SITE: VA

BANK OF AMERICA, N.A.
ACH SERVICES
RETURNED ITEMS REPORT
RTN: 063100277 ACCT #: 00000 [REDACTED]

PAGE 1
DATE/TIME: 02/22/18 23:38:00
** CONFIDENTIAL **

CO ID: 1596000727 CO NAME: MANATEE COUNTY U ENTRY DESC: UTIL PAYMT SEC: CCD EFF DATE: 02/20/18 CO DISC DATA: UTILITIES BILLING
POINT: MCBUTILI1 APPL: MCBUTILI1 TYPE:
RETURN REASON CODE: R16 ACCT FRZN/RET PER OFAC RETURN POST DATE: 02/22/18

ORIG DATE INDIVIDUAL ID INDIVIDUAL NAME AMOUNT RTN ACCOUNT NUMBER TC ORIG ITEM TRACE RETURN TRACE
ORIGINAL PAR RETURN PAR

02/20/18 00206836 123010 [REDACTED] 185.85 [REDACTED] [REDACTED]

TOTALS FOR R16 # DEBITS: 1 DEBIT AMOUNT: 185.85 # CREDITS: 0 CREDIT AMOUNT: 0.00

SUMMARY

TYPES OF RETURNS	-----DEBITS-----			-----CREDITS-----		
	# ITEMS	# ADDENDA	AMOUNT	# ITEMS	# ADDENDA	AMOUNT
DOLLAR RETURNS	1	0	185.85	0	0	0.00
REDEPOSITED ITEMS	0	0	0.00	0	0	0.00
REDEPOSITED PAPER ITEMS	0	0	0.00	0	0	0.00
NON-DOLLAR RETURNS						
PRENOTIFICATION RETURNS	0	0	0.00	0	0	0.00
NOTIFICATIONS OF CHANGE	0	0	0.00	0	0	0.00

General Payment History Adjustment Detail

Customer: 23975 [Redacted] Master Bill Number: [Redacted]
 Premises: 23921 [Redacted] Status: Active

View Zero Charges:

Ledger History

Bill Date	Trans Date	Styp	Description	Tran Amt	Balance
06-APR-2018	04-APR-2018	REC1	Reclaimed Water Usage	9.60	175.50
06-APR-2018	04-APR-2018	SRES	Sewer Usage	4.56	165.90
06-APR-2018	04-APR-2018	SRES	Sewer Usage	31.80	161.34
06-APR-2018	04-APR-2018	WRES	Water Usage	1.98	129.54
06-APR-2018	04-APR-2018	WRES	Water Usage	13.75	127.56
06-APR-2018	04-APR-2018	N/A	Late Payment Fee	5.00	113.81
06-APR-2018	26-MAR-2018	N/A	Returned Item Service Fee	30.00	108.81
06-APR-2018	26-MAR-2018	N/A	Payment Reversal	-78.81	78.81
06-APR-2018	21-MAR-2018	N/A	Payment LBSC	78.81	0.00
08-MAR-2018	05-MAR-2018	GBR2	Curbside Solid Waste	14.33	78.81
08-MAR-2018	05-MAR-2018	REC1	Reclaimed Water Usage	8.43	64.48

Beginning Balance as of 08-FEB-2007 101.34

Open Dispute Sum Detail... EnergyLink... CB Appl. Item Detail... Bill Detail...

BANK OF AMERICA, N.A.
CENTRAL RETURN ITEMS

Page 001 of [REDACTED]
Bank : [REDACTED]
Center : [REDACTED]
Divider: [REDACTED]
Code : [REDACTED]

H



>000882 8565307 0001 008239 10Z
MANATEE CTY BOARD OF CO COMM
UTILITY DEPOSIT ACCOUNT
1115 MANATEE AVE W
BRADENTON FL 34205-7803
US

Deposit account:xxxxxxxxx4935
Charge account :xxxxxxxxx4854
Store/Reference:0000000000999

000882 8565307 001746 003491 0001/0002

Date of Notice: 03-26-2018

Dear Valued Customer:

We're writing to notify you that the item or items listed below, which were deposited into your account have been returned unpaid. As a result, we've deducted them from your account. Fees for analyzed accounts are itemized on the account analysis statement.

Number of returned items: 1
Amount of returned item(s): 78.81

Sequence/ Dep Date	ABA Number/ Dep Amount	Maker Name/ Check Date	Return Reason/ Additional Data	Amount
3/21/2018	[REDACTED]	[REDACTED]	Closed Account	78.81

RECEIVED
APR - 2 2018
MANATEE COUNTY
CLERK OF CIRCUIT COURT

If you have any questions or need additional information, please contact one of our Customer Service Representatives at 1.888.400.9009. We appreciate your business and look forward to serving you in the future.

Sincerely,
Returns & Exceptions

General Payment History Adjustment Detail

Customer: 36125 [redacted] Master B# Number: [redacted]
 Premises: E039 [redacted] Status: Inactive

View Zero Charges:

Ledger History

B# Date	Trans Date	Styp	Description	Tran Amt	Balance
09-APR-2013	04-APR-2013	N/A	Adjustment BDPT BDS P	25.00	25.00
09-APR-2013	04-APR-2013	N/A	Adjustment BDCT BDS C	-25.00	25.00
09-APR-2013	04-APR-2013	N/A	Adjustment BDCT BDS C	25.00	25.00
08-FEB-2013	31-JAN-2013	N/A	Adjustment RCRV	-22.51	25.00
08-FEB-2013	24-JAN-2013	N/A	Returned Item Service Fee	25.00	47.51
08-FEB-2013	24-JAN-2013	N/A	Payment Reversal	-22.51	22.51
08-FEB-2013	24-JAN-2013	N/A	Credit Bal Refund	22.51	0.00
08-FEB-2013	19-JAN-2013	N/A	Payment DRFT	22.51	-22.51
08-FEB-2013	14-JAN-2013	N/A	Payment PYVC	22.51	0.00
03-JAN-2013	03-JAN-2013	SRES	Sewer Usage	15.83	22.51
03-JAN-2013	03-JAN-2013	WRES	Water Usage	6.68	6.68

Beginning Balance as of 12-SEP-2007 .00

Open Dispute Sum Detail... EnergyLink... CB Appl... Item Detail... B# Detail...

General

Note Number: 283490E

Type: RI Returned Item(Payment Reversal)
Customer: 36125
Premises: 5039
Service:
Remind:
Date:

Activity: 01/28/2013 15:46:00
User ID: KCRAGO
Exp: 28-JAN-2015
Origin: UCANOTE
Internal Only:

Line	Note Text	User ID	Date/Time
1	RE ITEM \$22.51 AFT + \$25.00 FEE = \$47.51 CHARGED BACK	KCRAGO	01/28/2013 15:46:00
2	REASON FOR RETURN: ACCOUNT CLOSED	KCRAGO	01/28/2013 15:46:00

General Payment History Adjustment Detail

Customer: 254627 [redacted] Master Bill Number: [redacted]
 Premises: 36938 [redacted] Status: Active

View Zero Charges:

Ledger History

B# Date	Trans Date	Styp	Description	Tran Amt	Balance
16-APR-2018	11-APR-2018	SRES	Sewer Usage	43.69	128.17
16-APR-2018	11-APR-2018	WRES	Water Usage	11.22	84.48
16-APR-2018	11-APR-2018	WRES	Water Usage	20.48	73.26
16-APR-2018	10-APR-2018	N/A	Payment PRMV	90.00	52.78
16-APR-2018	09-APR-2018	N/A	Returned Item Service Fee	30.00	142.78
16-APR-2018	09-APR-2018	N/A	Payment Reversal	-90.00	112.78
16-APR-2018	05-APR-2018	N/A	Payment PYWB	90.00	22.78
16-APR-2018	03-APR-2018	N/A	Returned Item Service Fee	30.00	112.78
16-APR-2018	03-APR-2018	N/A	Payment Reversal	-90.00	82.78
16-APR-2018	30-MAR-2018	N/A	Payment PYWB	90.00	-7.22
16-MAR-2018	12-MAR-2018	GBR2	Curbside Solid Waste	14.33	82.78

Beginning Balance as of 13-FEB-2015 .00

Open Dispute Sum Detail... EnergyLink... CB Appl. Item Detail... Bill Detail...

CR03320 DIRECT
SITE: VA

BANK OF AMERICA, N.A.
ACH SERVICES
RETURNED ITEMS REPORT
RTN: 063100277 ACCT #: 0000000

PAGE 4
DATE/TIME: 04/03/18 06:47:00
** CONFIDENTIAL **

CO ID: 3596000727 CO NAME: MCUTILITIES ENTRY DESC: UTIL PYMT SEC: WEB EFF DATE: 04/02/18 CO DISC DATA: REMOTEPAY
POINT: FISERV1 APPL: MCBCCOMI1 TYPE:
RETURN REASON CODE: R20 NON TRANSACTION ACCT RETURN POST DATE: 04/03/18

ORIG DATE INDIVIDUAL ID INDIVIDUAL NAME AMOUNT RTN ACCOUNT NUMBER TC ORIG ITEM TRACE RETURN TRACE
ORIGINAL PAR RETURN PAR

04/02/18 36033136 [REDACTED] 90.00 [REDACTED] [REDACTED]

TOTALS FOR R20 # DEBITS: 1 DEBIT AMOUNT: 90.00 # CREDITS: 0 CREDIT AMOUNT: 0.00

NOTIFICATION OF CHANGE REASON CODE: C01 INCORRECT ACCT NO RETURN POST DATE: 04/03/18

ORIG DATE INDIVIDUAL ID INDIVIDUAL NAME INVALID INFORMATION TC ORIG ITEM TRACE RETURN TRACE
TR ACCOUNT VALID INFORMATION ORIGINAL PAR RETURN PAR

[REDACTED]

TOTALS FOR C01 # DEBITS: 1 DEBIT AMOUNT: 0.00 # CREDITS: 0 CREDIT AMOUNT: 0.00

SUMMARY

TYPES OF RETURNS	-----DEBITS-----			-----CREDITS-----		
	# ITEMS	# ADDENDA	AMOUNT	# ITEMS	# ADDENDA	AMOUNT
DOLLAR RETURNS	1	0	90.00	0	0	0.00
REDEPOSITED ITEMS	0	0	0.00	0	0	0.00
REDEPOSITED PAPER ITEMS	0	0	0.00	0	0	0.00
NON-DOLLAR RETURNS						
PRENOTIFICATION RETURNS	0	0	0.00	0	0	0.00
NOTIFICATIONS OF CHANGE	1	0	0.00	0	0	0.00

*** END OF REPORT ***

General

Payment History

Adjustment Detail

Customer: 254827 [REDACTED]

Master Bill Number: [REDACTED]

Premises: 38938 [REDACTED]

Status: Active

View Zero Charges:

Ledger History

Bill Date	Trans Date	Styp	Description	Tran Amt	Balance
16-APR-2018	11-APR-2018	SRES	Sewer Usage	43.69	128.17
16-APR-2018	11-APR-2018	WRES	Water Usage	11.22	84.48
16-APR-2018	11-APR-2018	WRES	Water Usage	20.48	73.26
16-APR-2018	10-APR-2018	N/A	Payment PRMV	90.00	52.78
16-APR-2018	09-APR-2018	N/A	Returned Item Service Fee	30.00	142.78
16-APR-2018	09-APR-2018	N/A	Payment Reversal	-90.00	112.78
16-APR-2018	05-APR-2018	N/A	Payment PYWB	90.00	22.78
16-APR-2018	03-APR-2018	N/A	Returned Item Service Fee	30.00	112.78
16-APR-2018	03-APR-2018	N/A	Payment Reversal	-90.00	82.78
16-APR-2018	30-MAR-2018	N/A	Payment PYWB	90.00	-7.22
16-MAR-2018	12-MAR-2018	GBR2	Curbside Solid Waste	14.33	82.78

Beginning Balance as of 13-FEB-2015 [REDACTED].00

Open Dispute

Sum Detail...

EnergyLink...

CB Appl.

Item Detail...

Bill Detail...

CR03370 DIRECT
SITE: VA

BANK OF AMERICA, N.A.
ACH SERVICES
RETURNED ITEMS REPORT
RTN: 063100277 ACCT #: 000000

PAGE 4
DATE/TIME: 04/09/18 06:50:00
** CONFIDENTIAL **

CO ID: 3596000727 CO NAME: MCUTILITIES ENTRY DESC: UTIL PYMT SEC: WEB EFF DATE: 04/06/18 CO DISC DATA: REMOTEPAY ✓
POINT: FISERV1 APPL: MCBCCOM1 TYPE:
RETURN REASON CODE: R04 INVALID ACCOUNT NUMBER RETURN POST DATE: 04/09/18 ✓

ORIG DATE INDIVIDUAL ID INDIVIDUAL NAME AMOUNT RTN ACCOUNT NUMBER TC ORIG ITEM TRACE RETURN TRACE
ORIGINAL PAR RETURN PAR

TOTALS FOR R04 # DEBITS: 1 DEBIT AMOUNT: 111.33 # CREDITS: 0 CREDIT AMOUNT: 0.00

RETURN REASON CODE: R20 NON TRANSACTION ACCT RETURN POST DATE: 04/09/18

ORIG DATE INDIVIDUAL ID INDIVIDUAL NAME AMOUNT RTN ACCOUNT NUMBER TC ORIG ITEM TRACE RETURN TRACE
ORIGINAL PAR RETURN PAR

04/06/18 36407655 254827-36938 90.00
TOTALS FOR R20 # DEBITS: 1 DEBIT AMOUNT: 90.00 # CREDITS: 0 CREDIT AMOUNT: 0.00

SUMMARY

TYPES OF RETURNS	-DEBITS-			-CREDITS-		
	# ITEMS	# ADDENDA	AMOUNT	# ITEMS	# ADDENDA	AMOUNT
DOLLAR RETURNS	2	0	201.33	0	0	0.00
REDEPOSITED ITEMS	0	0	0.00	0	0	0.00
REDEPOSITED PAPER ITEMS	0	0	0.00	0	0	0.00
NON-DOLLAR RETURNS						
PRENOTIFICATION RETURNS	0	0	0.00	0	0	0.00
NOTIFICATIONS OF CHANGE	0	0	0.00	0	0	0.00

*** END OF REPORT ***

General Payment History Adjustment Detail

Customer: 6332 [REDACTED] Master B# Number: [REDACTED]
 Premises: 6292 [REDACTED] Status: Active

View Zero Charges:

Ledger History

Bill Date	Trans Date	Styp	Description	Tran Amt	Balance
	25-APR-2018	N/A	Payment WKSC	85.59	0.00
	16-APR-2018	N/A	Adjustment LPWD	-5.00	85.59
09-APR-2018	09-APR-2018	N/A	Payment WKSC	56.76	90.59
09-APR-2018	05-APR-2018	SRES	Sewer Usage	4.15	147.35
09-APR-2018	05-APR-2018	SRES	Sewer Usage	34.62	143.20
09-APR-2018	05-APR-2018	WRES	Water Usage	1.81	108.58
09-APR-2018	05-APR-2018	WRES	Water Usage	15.01	106.77
09-APR-2018	05-APR-2018	N/A	Late Payment Fee	5.00	91.76
09-APR-2018	04-APR-2018	N/A	Returned Item Service Fee	30.00	86.76
09-APR-2018	04-APR-2018	N/A	Payment Reversal	-56.76	56.76
09-APR-2018	31-MAR-2018	N/A	Payment DRFT	56.76	0.00

Beginning Balance as of 08-FEB-2007 41.51

Open Dispute Sum Detail... EnergyLink... CB Appl. Item Detail... Bill Detail...

CR03420 DIRECT
SITE: VA

BANK OF AMERICA, N.A.
ACH SERVICES
RETURNED ITEMS REPORT
RTN: 063100277 ACCT #: 0000

PAGE 2
DATE/TIME: 04/04/18 23:43:00
** CONFIDENTIAL **

CO ID: 1596000727 CO NAME: MANATEE COUNTY U ENTRY DESC: UTIL PAYMT SEC: PPD EPF DATE: 04/02/18 CO DISC DATA: UTILITIES BILLING
POINT: MCBUTIL11 APPL: MCBUTIL11 TYPE:
RETURN REASON CODE: R01 INSUFFICIENT FUNDS RETURN POST DATE: 04/04/18

ORIG DATE	INDIVIDUAL ID	INDIVIDUAL NAME	AMOUNT RTN	ACCOUNT NUMBER	TC	ORIG ITEM TRACE ORIGINAL PAR	RETURN TRACE RETURN PAR
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[REDACTED]

TOTALS FOR R01 # DEBITS: 1 DEBIT AMOUNT: 49.29 # CREDITS: 0 CREDIT AMOUNT: 0.00

RETURN REASON CODE: R02 ACCOUNT CLOSED RETURN POST DATE: 04/04/18

ORIG DATE	INDIVIDUAL ID	INDIVIDUAL NAME	AMOUNT RTN	ACCOUNT NUMBER	TC	ORIG ITEM TRACE ORIGINAL PAR	RETURN TRACE RETURN PAR
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04/02/18 00006332 6292 [REDACTED] 56.76 [REDACTED] [REDACTED]

TOTALS FOR R02 # DEBITS: 1 DEBIT AMOUNT: 56.76 # CREDITS: 0 CREDIT AMOUNT: 0.00

SUMMARY

TYPES OF RETURNS	DEBITS			CREDITS		
	# ITEMS	# ADDENDA	AMOUNT	# ITEMS	# ADDENDA	AMOUNT
DOLLAR RETURNS	2	0	106.05	0	0	0.00
REDEPOSITED ITEMS	0	0	0.00	0	0	0.00
REDEPOSITED PAPER ITEMS	0	0	0.00	0	0	0.00
NON-DOLLAR RETURNS						
PRENOTIFICATION RETURNS	0	0	0.00	0	0	0.00
NOTIFICATIONS OF CHANGE	0	0	0.00	0	0	0.00

*** END OF REPORT ***

General Payment History Adjustment Detail

Customer: 250E01 [icon] [redacted] Master Bill Number: []
 Premises: 102048 [icon] [redacted] Status: Inactive

View Zero Charges:

Ledger History

Bill Date	Trans Date	Styp	Description	Tran Amt	Balance
16-APR-2018	09-APR-2018	N/A	Adjustment RCRV	-74.89	30.00
16-APR-2018	06-APR-2018	N/A	Returned Item Service Fee	30.00	104.89
16-APR-2018	06-APR-2018	N/A	Payment Reversal	-74.89	74.89
16-APR-2018	05-APR-2018	N/A	Credit Bal Refund	74.89	0.00
16-APR-2018	05-APR-2018	N/A	Payment DRFT	74.89	-74.89
16-APR-2018	27-MAR-2018	N/A	Payment CCDS	74.89	0.00
14-MAR-2018	14-MAR-2018	GBR2	Curbside Solid Waste	15.76	74.89
14-MAR-2018	14-MAR-2018	SRES	Sewer Usage	41.26	59.13
14-MAR-2018	14-MAR-2018	WRES	Water Usage	17.87	17.87
14-MAR-2018	07-MAR-2018	N/A	Payment DRFT	50.70	0.00
13-FEB-2018	09-FEB-2018	GBR2	Curbside Solid Waste	14.33	50.70

Beginning Balance as of 16-SEP-2014 [] 00

-

CR03420 DIRECT
SITE: VA

BANK OF AMERICA, N.A.
ACH SERVICES
RETURNED ITEMS REPORT
RTN: 063100277 ACCT #: 00000 [REDACTED]

PAGE 2
DATE/TIME: 04/06/18 23:43:00
** CONFIDENTIAL **

CO ID: 1596000727 CO NAME: MANATEE COUNTY U ENTRY DESC: UTIL PAYMT SEC: PPD EFF DATE: 04/05/18 CO DISC DATA: UTILITIES BILLING
POINT: MCBUTILI1 APPL: MCBUTILI1 TYPE:
RETURN REASON CODE: R02 ACCOUNT CLOSED RETURN POST DATE: 04/06/18

ORIG DATE	INDIVIDUAL ID	INDIVIDUAL NAME	AMOUNT	RTN	ACCOUNT NUMBER	TC	ORIG ITEM TRACE ORIGINAL PAR	RETURN TRACE RETURN PAR
04/05/18	00250501 102048	[REDACTED]	74.89	[REDACTED]	[REDACTED]		[REDACTED]	[REDACTED]

TOTALS FOR R02 # DEBITS: 1 DEBIT AMOUNT: 74.89 # CREDITS: 0 CREDIT AMOUNT: 0.00

SUMMARY TYPES OF RETURNS	DEBITS			CREDITS		
	# ITEMS	# ADDENDA	AMOUNT	# ITEMS	# ADDENDA	AMOUNT
DOLLAR RETURNS	1	0	74.89	0	0	0.00
REDEPOSITED ITEMS	0	0	0.00	0	0	0.00
REDEPOSITED PAPER ITEMS	0	0	0.00	0	0	0.00
NON-DOLLAR RETURNS						
PRENOTIFICATION RETURNS	0	0	0.00	0	0	0.00
NOTIFICATIONS OF CHANGE	0	0	0.00	0	0	0.00

*** END OF REPORT ***

General

Payment History

Adjustment Data

Customer: 171717

Master Bill Number:

Premises: 9340

Status: Active

View Zero Charges:

Ledger History

Bill Date	Trans Date	Styp	Description	Tran Amt	Balance
	03-MAY-2018	N/A	Late Payment Fee	5.00	92.03
	23-APR-2018	N/A	Payment LBSC	5.94	87.03
	04-APR-2018	N/A	Returned Item Service Fee	-30.00	92.97
	04-APR-2018	N/A	Payment Reversal	-57.03	62.97
10-APR-2018	05-APR-2018	G8R2	Curbside Solid Waste	14.33	5.94
10-APR-2018	05-APR-2018	SRES	Sewer Usage	5.67	-8.38
10-APR-2018	05-APR-2018	SRES	Sewer Usage	28.32	-14.06
10-APR-2018	05-APR-2018	WRES	Water Usage	2.44	-42.38
10-APR-2018	05-APR-2018	WRES	Water Usage	12.21	-44.82
10-APR-2018	04-APR-2018	N/A	Payment WCDT	57.03	-57.03
10-APR-2018	03-APR-2018	N/A	Payment LBSC	57.03	0.00

Beginning Balance as of 12-AUG-2010 00

Open Dispute

Sum Detail...

EnergyLink...

CB Appl...

Item Detail...

Bill Detail...

BANK OF AMERICA, N.A.
EAST RETURN ITEMS

Page 001 of [REDACTED]
Bank : [REDACTED]
Center : [REDACTED]
Divider: [REDACTED]
Code [REDACTED]

H



>005130 8599097 0001 008239 10Z
MANATEE CTY BOARD OF CO COMM
UTILITY DEPOSIT ACCOUNT
1115 MANATEE AVE W
BRADENTON FL 34205-7803
US

Deposit account:xxxxxxxxx4935
Charge account :xxxxxxxxx4854
Store/Reference:0000000000999

05130 8599097 010189 020377 0001/0002

Date of Notice: 04-04-2018

Dear Valued Customer:

We're writing to notify you that the item or items listed below, which were deposited into your account have been returned unpaid. As a result, we've deducted them from your account. Fees for analyzed accounts are itemized on the account analysis statement.

Number of returned items: 1
Amount of returned item(s): 57.03

Sequence/ Dep Date	ABA Number/ Dep Amount	Maker Name/ Check Date	Return Reason/ Additional Data	Amount
4/3/2018	[REDACTED]	[REDACTED]	Frozen/Blocked Account	57.03

RECEIVED

APR -9 2018

MANATEE COUNTY
CLERK OF CIRCUIT COURT

If you have any questions or need additional information, please contact one of our Customer Service Representatives at 1.888.400.9009. We appreciate your business and look forward to serving you in the future.

Sincerely,
Returns & Exceptions

General

Payment History

Adjustment Detail

Customer: 223937 [REDACTED]

Master Bill Number: [REDACTED]

Premises: 13906 [REDACTED]

Status: Active

View Zero Charges:

Ledger History

Bill Date	Trans Date	Styp	Description	Tran Amt	Balance
07-MAY-2018	01-MAY-2018	GBR2	Curbside Solid Waste	14.33	25.97
07-MAY-2018	01-MAY-2018	SRES	Sewer Usage	27.57	11.64
07-MAY-2018	01-MAY-2018	WRES	Water Usage	11.73	-15.93
07-MAY-2018	06-APR-2018	N/A	Payment LBSC	57.81	-27.66
07-MAY-2018	04-APR-2018	N/A	Returned Item Service Fee	30.00	30.19
07-MAY-2018	04-APR-2018	N/A	Payment Reversal	-57.81	.15
05-APR-2018	04-APR-2018	N/A	Payment WCDT	117.03	-57.66
05-APR-2018	03-APR-2018	GBR2	Curbside Solid Waste	14.33	59.37
05-APR-2018	03-APR-2018	SRES	Sewer Usage	2.57	45.04
05-APR-2018	03-APR-2018	SRES	Sewer Usage	25.50	42.47
05-APR-2018	03-APR-2018	WRES	Water Usage	1.09	16.97

Beginning Balance as of 08-APR-2014 .00

Open Dispute

Sum Detail...

EnergyLink...

CB Appl.

Item Detail...

Bill Detail...

BANK OF AMERICA, N.A.
EAST RETURN ITEMS

Page 001 [REDACTED]
Bank : [REDACTED]
Center : [REDACTED]
Divider [REDACTED]
Code [REDACTED]

H



>003087 8599097 0001 008239 102
MANATEE CTY BOARD OF CO COMM
UTILITY DEPOSIT ACCOUNT
1115 MANATEE AVE W
BRADENTON FL 34205-7803
US

Deposit account:xxxxxxxxx4935
Charge account :xxxxxxxxx4854
Store/Reference:00000000000999

Date of Notice: 04-04-2018

Dear Valued Customer:

We're writing to notify you that the item or items listed below, which were deposited into your account have been returned unpaid. As a result, we've deducted them from your account. Fees for analyzed accounts are itemized on the account analysis statement.

Number of returned items: 1
Amount of returned item(s): 57.81

Sequence/ Dep Date	ABA Number/ Dep Amount	Maker Name/ Check Date	Return Reason/ Additional Data	Amount
[REDACTED] 4/3/2018	[REDACTED]	[REDACTED]	Frozen/Blocked Account	57.81

RECEIVED

APR -9 2018

MANATEE COUNTY
CLERK OF CIRCUIT COURT

If you have any questions or need additional information, please contact one of our Customer Service Representatives at 1.888.400.9009. We appreciate your business and look forward to serving you in the future.

Sincerely,
Returns & Exceptions

2000/1006 502210 E01300 4L06655 03087 8599097 001303 012205 9001/0000

General

Payment History

Adjustment Detail

Customer: 9959 [REDACTED]

Master B# Number: [REDACTED]

Premises: 10021 [REDACTED]

Status: Active

View Zero Charges:

Ledger History

Bill Date	Trans Date	Styp	Description	Tran Amt	Balance
07-MAY-2018	01-MAY-2018	GBR2	Curbside Solid Waste	14.33	71.17
07-MAY-2018	01-MAY-2018	SRES	Sewer Usage	39.64	56.84
07-MAY-2018	01-MAY-2018	WRES	Water Usage	17.20	17.20
07-MAY-2018	27-APR-2018	N/A	Payment WCDT	170.29	0.00
07-MAY-2018	20-APR-2018	N/A	Returned Mem Service Fee	30.00	170.29
07-MAY-2018	20-APR-2018	N/A	Payment Reversal	-140.29	140.29
07-MAY-2018	09-APR-2018	N/A	Payment PYWB	140.29	0.00
05-APR-2018	03-APR-2018	GBR2	Curbside Solid Waste	14.33	140.29
05-APR-2018	03-APR-2018	SRES	Sewer Usage	2.44	125.96
05-APR-2018	03-APR-2018	SRES	Sewer Usage	36.27	123.52
05-APR-2018	03-APR-2018	WRES	Water Usage	1.05	87.25

Beginning Balance as of 06-FEB-2007 57.04

Open Dispute

Sum Detail...

EnergyLink...

CB Appl...

Item Detail...

Bill Detail...

CR03320 DIRECT
SITE: VA

BANK OF AMERICA, N.A.
ACH SERVICES
RETURNED ITEMS REPORT
RTN: 063100277 ACCT #: 000000

PAGE 6
DATE/TIME: 04/20/18 07:01:00
** CONFIDENTIAL **

CO ID: 3596000727 CO NAME: MCUTILITIES ENTRY DESC: UTIL PYMT SEC: WEB EFF DATE: 04/10/18 CO DISC DATA: REMOTEPAY
POINT: FISERV1 APPL: MCBCCOM1 TYPE:
RETURN REASON CODE: R10 CUST ADVISES NOT AUTH RETURN POST DATE: 04/20/18

ORIG DATE	INDIVIDUAL ID	INDIVIDUAL NAME	AMOUNT RTN	ACCOUNT NUMBER	TC	ORIG ITEM TRACE ORIGINAL PAR	RETURN TRACE RETURN PAR
04/10/18	36624970	[REDACTED]	140.29	[REDACTED]		[REDACTED]	[REDACTED]

TOTALS FOR R10 # DEBITS: 1 DEBIT AMOUNT: 140.29 # CREDITS: 0 CREDIT AMOUNT: 0.00

SUMMARY TYPES OF RETURNS	-----DEBITS-----			-----CREDITS-----		
	# ITEMS	# ADDENDA	AMOUNT	# ITEMS	# ADDENDA	AMOUNT
DOLLAR RETURNS	1	0	140.29	0	0	0.00
REDEPOSITED ITEMS	0	0	0.00	0	0	0.00
REDEPOSITED PAPER ITEMS	0	0	0.00	0	0	0.00
NON-DOLLAR RETURNS						
PRENOTIFICATION RETURNS	0	0	0.00	0	0	0.00
NOTIFICATIONS OF CHANGE	0	0	0.00	0	0	0.00

General

Payment History

Adjustment Detail

Customer: 185849 [REDACTED] Master Bill Number: [REDACTED]
 Premises: 108129 [REDACTED] Status: Active

View Zero Charges:

Ledger History

Bill Date	Trans Date	Styp	Description	Tran Amt	Balance
30-APR-2018	25-APR-2018	N/A	Late Payment Fee	5.00	134.55
30-APR-2018	24-APR-2018	GBR2	Curbside Solid Waste	14.33	129.55
30-APR-2018	24-APR-2018	SRES	Sewer Usage	17.47	115.22
30-APR-2018	24-APR-2018	SRES	Sewer Usage	5.84	97.75
30-APR-2018	24-APR-2018	WRES	Water Usage	7.35	91.91
30-APR-2018	24-APR-2018	WRES	Water Usage	2.45	84.56
30-APR-2018	24-APR-2018	N/A	Returned Item Service Fee	30.00	82.11
30-APR-2018	24-APR-2018	N/A	Payment Reversal	-52.11	52.11
30-APR-2018	21-APR-2018	N/A	Payment DRFT	52.11	0.00
30-MAR-2018	27-MAR-2018	GBR2	Curbside Solid Waste	14.33	52.11
30-MAR-2018	27-MAR-2018	SRES	Sewer Usage	26.51	37.78

Beginning Balance as of 30-JAN-2009 .00

Open Dispute

Sum Detail...

EnergyLink...

CB Appl.

Item Detail...

Bill Detail...

CRO3420 DIRECT
SITE: VA

BANK OF AMERICA, N.A.
ACH SERVICES
RETURNED ITEMS REPORT
RTN: 063100277 ACCT #: 00000

PAGE 1
DATE/TIME: 04/24/18 23:41:00
** CONFIDENTIAL **

CO ID: 1596000727 CO NAME: MANATEE COUNTY U ENTRY DESC: UTIL PAYMT SEC: PPD EFF DATE: 04/23/18 CO DISC DATA: UTILITIES BILLING
POINT: MCBUTILI1 APPL: MCBUTILI1 TYPE:
RETURN REASON CODE: R02 ACCOUNT CLOSED RETURN POST DATE: 04/24/18

ORIG DATE	INDIVIDUAL ID	INDIVIDUAL NAME	AMOUNT RTN	ACCOUNT NUMBER	TC	ORIG ITEM TRACE ORIGINAL PAR	RETURN TRACE RETURN PAR
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TOTALS FOR R02 # DEBITS: 1 DEBIT AMOUNT: 57.03 # CREDITS: 0 CREDIT AMOUNT: 0.00

RETURN REASON CODE: R16 ACCT FRZN/RET PER OFAC RETURN POST DATE: 04/24/18

ORIG DATE	INDIVIDUAL ID	INDIVIDUAL NAME	AMOUNT RTN	ACCOUNT NUMBER	TC	ORIG ITEM TRACE ORIGINAL PAR	RETURN TRACE RETURN PAR
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04/23/18 00189845 108129 52.11

TOTALS FOR R16 # DEBITS: 1 DEBIT AMOUNT: 52.11 # CREDITS: 0 CREDIT AMOUNT: 0.00

SUMMARY

TYPES OF RETURNS	DEBITS			CREDITS		
	# ITEMS	# ADDENDA	AMOUNT	# ITEMS	# ADDENDA	AMOUNT
DOLLAR RETURNS	2	0	109.14	0	0	0.00
REDEPOSITED ITEMS	0	0	0.00	0	0	0.00
REDEPOSITED PAPER ITEMS	0	0	0.00	0	0	0.00
NON-DOLLAR RETURNS						
PRENOTIFICATION RETURNS	0	0	0.00	0	0	0.00
NOTIFICATIONS OF CHANGE	0	0	0.00	0	0	0.00

*** END OF REPORT ***

General

Payment History

Adjustment Detail

Customer: 47636 [Redacted] Master Bill Number: [Redacted]
 Premises: 47460 [Redacted] Status: Inactive

View Zero Charges:

Ledger History

Bill Date	Trans Date	Styp	Description	Tran Amt	Balance
19-APR-2018	14-APR-2018	GBR2	Curbside Solid Waste	14.33	171.80
19-APR-2018	14-APR-2018	SRES	Sewer Usage	18.50	157.47
19-APR-2018	14-APR-2018	SRES	Sewer Usage	20.34	138.97
19-APR-2018	14-APR-2018	WRES	Water Usage	8.03	118.63
19-APR-2018	14-APR-2018	WRES	Water Usage	8.81	110.60
19-APR-2018	13-APR-2018	N/A	Returned Item Service Fee	30.00	101.79
19-APR-2018	13-APR-2018	N/A	Payment Reversal	-71.79	71.79
19-APR-2018	12-APR-2018	N/A	Payment DRFT	71.79	0.00
21-MAR-2018	15-MAR-2018	GBR2	Curbside Solid Waste	14.33	71.79
21-MAR-2018	15-MAR-2018	SRES	Sewer Usage	40.06	57.46
21-MAR-2018	15-MAR-2018	WRES	Water Usage	17.40	17.40

Beginning Balance as of 19-JUN-2000 35.75

- Open Dispute
- Sum Detail..
- EnergyLink..
- CB Appl..
- Item Detail..
- Bill Detail..

CR03420 DIRECT
SITE: VA

BANK OF AMERICA, N.A.
ACH SERVICES
RETURNED ITEMS REPORT
RTN: 063100277 ACCT #: 000000

PAGE 1
DATE/TIME: 04/13/18 23:37:00
** CONFIDENTIAL **

CO ID: 1596000727 CO NAME: MANATEE COUNTY U ENTRY DESC: UTIL PAYMT SEC: PPD EFF DATE: 04/12/18 CO DISC DATA: UTILITIES BILLING
POINT: MCBUTILI1 APPL: MCBUTILI1 TYPE:
RETURN REASON CODE: R02 ACCOUNT CLOSED RETURN POST DATE: 04/13/18

ORIG DATE	INDIVIDUAL ID	INDIVIDUAL NAME	AMOUNT RTN	ACCOUNT NUMBER	TC	ORIG ITEM TRACE ORIGINAL PAR	RETURN TRACE RETURN PAR
04/12/18	00047636	47460	71.79				

TOTALS FOR R02 # DEBITS: 1 DEBIT AMOUNT: 71.79 # CREDITS: 0 CREDIT AMOUNT: 0.00

SUMMARY

TYPES OF RETURNS	-DEBITS-			-CREDITS-		
	# ITEMS	# ADDENDA	AMOUNT	# ITEMS	# ADDENDA	AMOUNT
DOLLAR RETURNS	1	0	71.79	0	0	0.00
REDEPOSITED ITEMS	0	0	0.00	0	0	0.00
REDEPOSITED PAPER ITEMS	0	0	0.00	0	0	0.00
NON-DOLLAR RETURNS						
PRENOTIFICATION RETURNS	0	0	0.00	0	0	0.00
NOTIFICATIONS OF CHANGE	0	0	0.00	0	0	0.00