

Utilities Department
4410 66th Street West
Bradenton, FL 34210
Phone number: (941) 792-8811 Ext. 5116



MEMORANDUM

To: Vicki Tessmer, Board Record
Thru: Colleen Harris, Utility Accounts Control Supervisor *DME*
From: Carmen Camarda, Customer Service Rep II *@*
Date: May 23, 2019
Subject: Place Customer #26515-26534 on Consent Calendar.

Please place account #26515-26534 on the Clerk's Consent calendar to request Board approval to refund/fee waiver the amount of \$1,946.95.

Background/Discussion:

On May 15, 2019 MCUD Billing Department received notification to adjust this account because according to the customer the City of Bradenton annexed the property years ago and she should have never should been charged for curbside solid waste. Billing credited the account for the timeframe of March 11, 2008 through May 14, 2019. Adjustments were made for curbside solid waste and late fees resulting in a credit of \$-1,946.95 on the account.

We are therefore requesting a refund of \$1,946.95 on this account. To protect the privacy of our customers, names and addresses are not included with this request.

:cc

cc: Colleen Harris, Accounts Control Supervisor
Carmen Camarda, Customer Service Representative II

General Payment History Adjustment Detail

Customer: 2851E [redacted] Master Bill Number: [redacted]
 Premises: 28534 [redacted] Status: Inactive

View Zero Charges:

Ledger History

Bill Date	Trans Date	Styp	Description	Tran Amt	Balance
15-MAY-2019	15-MAY-2019	N/A	SolidWaste Deposit Interest Applied	-10	-1946.95
15-MAY-2019	15-MAY-2019	N/A	Solid Waste Deposit Reversal	-10.00	-1946.85
15-MAY-2019	15-MAY-2019	N/A	Adjustment GBCD	-14.33	-1936.85
15-MAY-2019	15-MAY-2019	N/A	Adjustment LPGD	-5.00	-1922.52
15-MAY-2019	15-MAY-2019	N/A	Adjustment GBCD	-14.33	-1917.52
15-MAY-2019	15-MAY-2019	N/A	Adjustment GBCD	-14.33	-1903.19
15-MAY-2019	15-MAY-2019	N/A	Adjustment GBCD	-14.33	-1888.86
15-MAY-2019	15-MAY-2019	N/A	Adjustment LPGD	-5.00	-1874.53
15-MAY-2019	15-MAY-2019	N/A	Adjustment GBCD	-14.33	-1869.53
15-MAY-2019	15-MAY-2019	N/A	Adjustment LPGD	-5.00	-1855.20
15-MAY-2019	15-MAY-2019	N/A	Adjustment GBCD	-14.33	-1850.20

Beginning Balance as of 14-MAR-2008 11.13

- Open Dispute
- Sum Detail...
- EnergyLink...
- CB Appl.
- Item Detail...
- Bill Detail...