

Utilities Department
4410 66th Street West
Bradenton, FL 34210
Phone number: (941) 792-8811 Ext. 5116



MEMORANDUM

To: Vicki Tessmer, Board Record
Thru: Colleen Harris, Utility Accounts Control Supervisor *DMC*
From: Carmen Camarda, Customer Service Rep II *@*
Date: May 23, 2019
Subject: Place Customer #182472-42233 on Consent Calendar.

Please place account #182472-42233 on the Clerk's Consent calendar to request Board approval to refund/fee waiver the amount of \$1,794.21.

Background/Discussion:

On May 16, 2019 MCUD Billing Department received notification to adjust this account because the house was demolished and meter pulled on September 17, 2008. Billing credited the account for the time frame of September 17, 2008 through April 16, 2019 for water only and late fees resulting in a credit balance of \$1,794.21.

We are therefore requesting a refund of \$1,794.21 on this account. To protect the privacy of our customers, names and addresses are not included with this request.

:cc

cc: Colleen Harris, Accounts Control Supervisor
Carmen Camarda, Customer Service Representative II

General Payment History Adjustment Detail

Customer: 182472 [Redacted] Master Bill Number: [Redacted]
 Premises: 42233 [Redacted] Status: Inactive

View Zero Charges:

Ledger History

Bill Date	Trans Date	Styp	Description	Tran Amt	Balance
21-MAY-2019	21-MAY-2019	N/A	Adjustment WTCD	-6.57	-1794.21
21-MAY-2019	21-MAY-2019	N/A	Adjustment WTCD	-7.14	-1787.64
21-MAY-2019	21-MAY-2019	N/A	Adjustment WTCD	-7.14	-1780.50
21-MAY-2019	21-MAY-2019	N/A	Adjustment WTCD	-7.14	-1773.36
21-MAY-2019	21-MAY-2019	N/A	Adjustment WTCD	-7.14	-1766.22
21-MAY-2019	21-MAY-2019	N/A	Adjustment WTCD	-7.14	-1759.08
21-MAY-2019	21-MAY-2019	N/A	Adjustment WTCD	-7.14	-1751.94
21-MAY-2019	21-MAY-2019	N/A	Adjustment WTCD	-7.14	-1744.80
21-MAY-2019	21-MAY-2019	N/A	Adjustment WTCD	-7.14	-1737.66
21-MAY-2019	21-MAY-2019	N/A	Adjustment WTCD	-7.14	-1730.52
21-MAY-2019	21-MAY-2019	N/A	Adjustment WTCD	-7.14	-1723.38

Beginning Balance as of 24-MAR-2008 .00

Open Dispute Sum Detail... EnergyLink... CB Appl. Item Detail... Bill Detail...