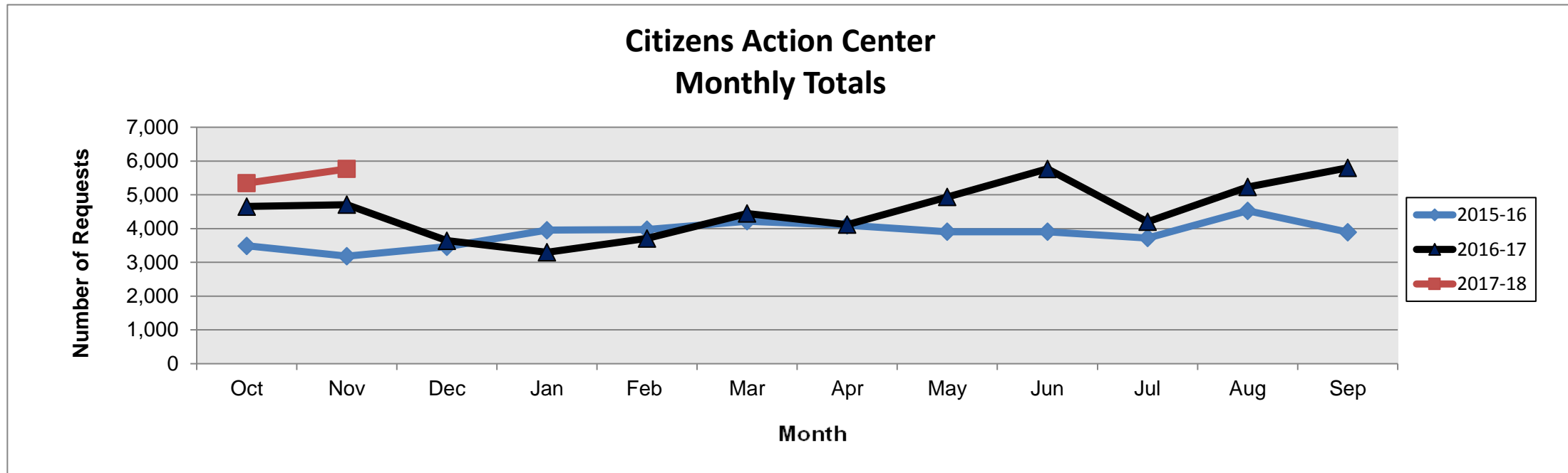


**MANATEE COUNTY
ADMINISTRATOR'S OFFICE**



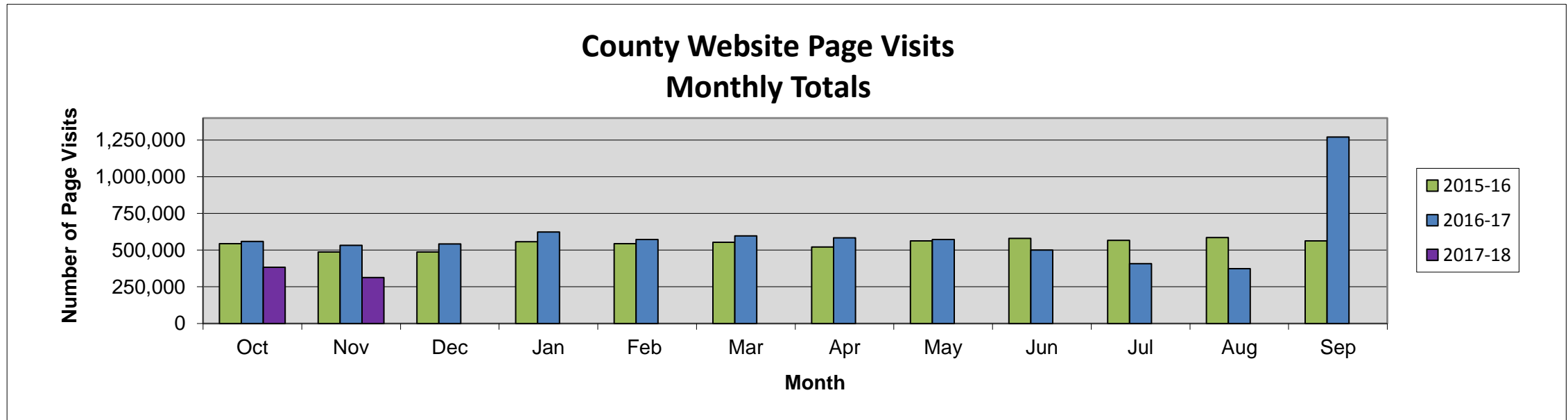
Monthly and cumulative totals by fiscal year (October-September)

	Monthly 2015-16	Cum. 2015-16	Monthly 2016-17	Cum. 2016-17	Monthly 2017-18	Cum. 2017-18
Oct	3,490	3,490	4,653	4,653	5,345	5,345
Nov	3,184	6,674	4,709	9,362	5,765	11,110
Dec	3,466	10,140	3,643	13,005		
Jan	3,955	14,095	3,298	16,303		
Feb	3,970	18,065	3,710	20,013		
Mar	4,219	22,284	4,446	24,459		
Apr	4,097	26,381	4,119	28,578		
May	3,907	30,288	4,937	33,515		
Jun	3,909	34,197	5,765	39,280		
Jul	3,722	37,919	4,202	43,482		
Aug	4,528	42,447	5,232	48,714		
Sep	3,895	46,342	5,798	54,512		
Total	46,342	46,342	54,512	54,512	11,110	11,110

The Citizens Action Center receives website, phone, e-mail, and walk-in requests from citizens who have questions, a need for County services, or referral to another agency. Totals for November show a 22.4% increase compared to the same period in FY16-17 and an 81.1% increase when compared to FY15-16.

Citizens have the ability to request help from the Citizens Action Center via the County's website or the MyManatee App for cell phones. About 55% of the total requests are made by direct email or through the TRAKiT System on the County's website at www.mymanatee.org.

**MANATEE COUNTY
ADMINISTRATOR'S OFFICE**



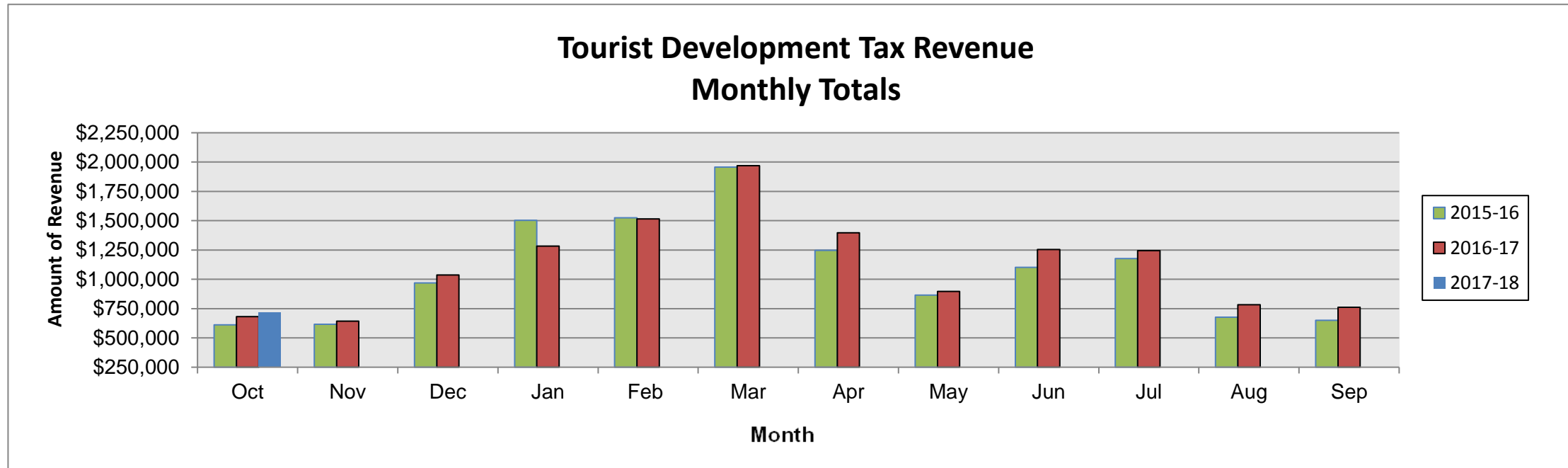
Monthly and cumulative totals by fiscal year (October-September)

	Monthly 2015-16	Cum. 2015-16	Monthly 2016-17	Cum. 2016-17	Monthly 2017-18	Cum. 2017-18
Oct	543,500	543,500	558,662	558,662	383,333	383,333
Nov	488,248	1,031,748	533,223	1,091,885	312,717	696,050
Dec	488,124	1,519,872	542,770	1,634,655		
Jan	557,839	2,077,711	622,950	2,257,605		
Feb	543,723	2,621,434	571,704	2,829,309		
Mar	552,675	3,174,109	596,477	3,425,786		
Apr	522,076	3,696,185	584,770	4,010,556		
May	562,835	4,259,020	573,196	4,583,752		
Jun	580,596	4,839,616	499,794	5,083,546		
Jul	566,337	5,405,953	408,408	5,491,954		
Aug	585,038	5,990,991	374,045	5,865,999		
Sep	563,513	6,554,504	1,269,923	7,135,922		
Total	6,554,504	6,554,504	7,135,922	7,135,922	696,050	696,050

Work continues on the 2,500+ unique webpages of the MyManatee site to improve content, simplify the overall usability, and improve accessibility. November totals show a 41.4% decrease for this month compared to the prior year.

The MyManatee App available in iTunes and Google Play makes it easy for residents to connect to the Citizens Action Center to request service or report a problem. In November, 40 users downloaded the MyManatee App to their cell phones for a total of 4,946 downloads since the program began.

BRADENTON AREA CONVENTION AND VISITORS BUREAU



Monthly and cumulative totals by fiscal year (October-September)

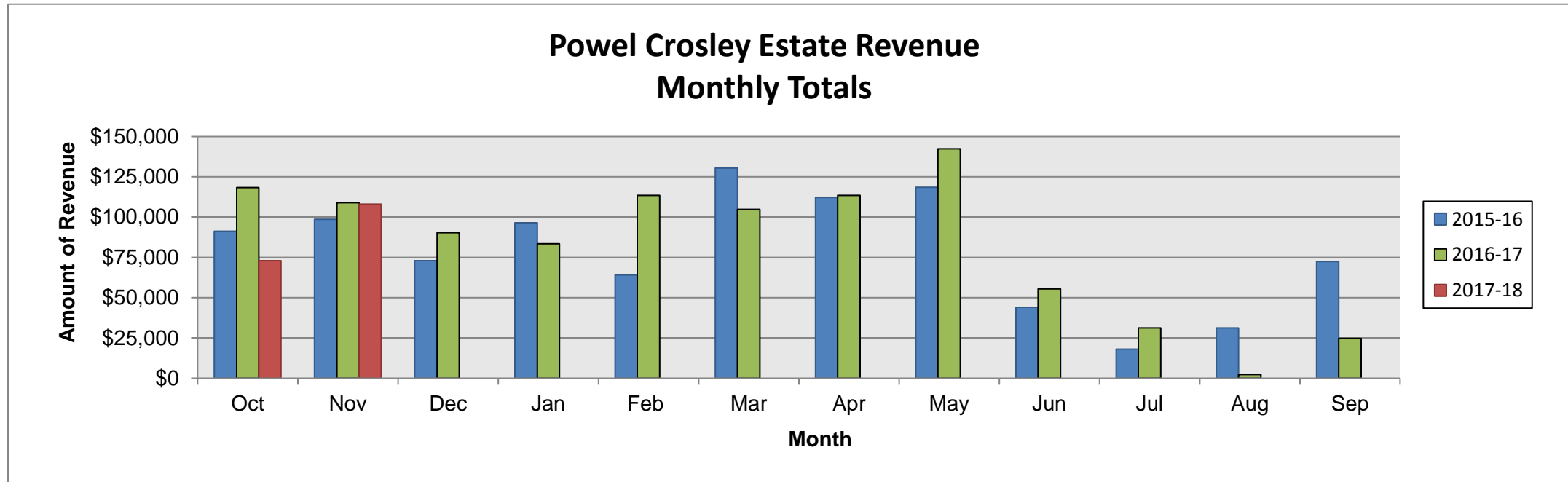
	Monthly 2015-16	Cum. 2015-16	Monthly 2016-17	Cum. 2016-17	Monthly 2017-18	Cum. 2017-18
Oct	\$612,452	\$612,452	\$680,995	\$680,995	\$720,607	\$720,607
Nov	616,520	1,228,972	643,497	1,324,492		
Dec	967,909	2,196,881	1,036,775	2,361,267		
Jan	1,502,502	3,699,383	1,283,193	3,644,460		
Feb	1,525,076	5,224,459	1,516,176	5,160,636		
Mar	1,957,760	7,182,219	1,968,698	7,129,334		
Apr	1,245,768	8,427,987	1,396,409	8,525,743		
May	865,117	9,293,104	897,133	9,422,876		
Jun	1,102,981	10,396,085	1,254,778	10,677,654		
Jul	1,176,695	11,572,780	1,245,449	11,923,103		
Aug	677,713	12,250,493	782,598	12,705,701		
Sep	650,965	12,901,458	761,176	13,466,877		
Total	\$12,901,458	\$12,901,458	\$13,466,877	\$13,466,877	\$720,607	\$720,607

SOURCE: Manatee County Tax Collector's Office

October showed an increase in revenues of 5.8%, or \$39,612, compared to the same period in the prior year. This increase is primarily attributed to a strong diverse market of visitors from leisure, sports, and business. An influx of visitors from the southeast and Europe resulted in a 2% rise in the number of visitors when compared to the prior year.

NOTE: The tax collection process is the same for both sales and lodging (bed) taxes. The results of collections for each month are reported by the Tax Collector the following month.

BRADENTON AREA CONVENTION AND VISITORS BUREAU



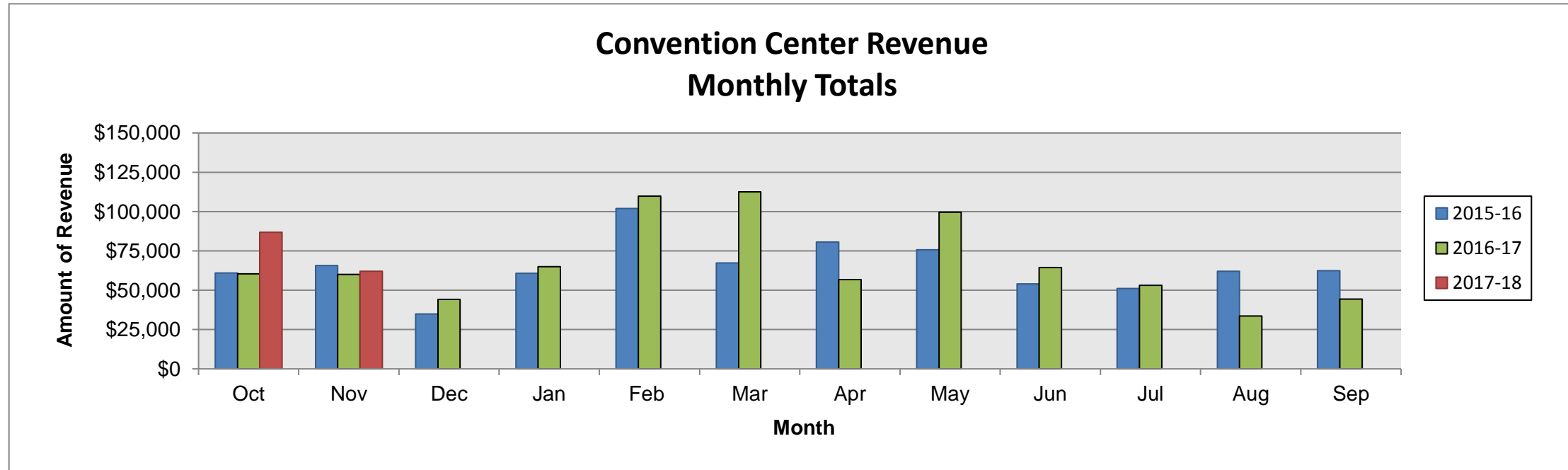
Monthly and cumulative totals by fiscal year (October-September)

	Monthly 2015-16	Cum. 2015-16	Monthly 2016-17	Cum. 2016-17	Monthly 2017-18	Cum. 2017-18
Oct	\$91,214	\$91,214	\$118,372	\$118,372	\$72,925	\$72,925
Nov	98,636	189,850	108,922	227,294	107,966	180,891
Dec	72,917	262,767	90,355	317,649		
Jan	96,498	359,265	83,374	401,023		
Feb	64,205	423,470	113,459	514,482		
Mar	130,376	553,846	104,867	619,349		
Apr	112,271	666,117	113,396	732,745		
May	118,492	784,609	142,338	875,083		
Jun	43,995	828,604	55,458	930,541		
Jul	18,037	846,641	31,256	961,797		
Aug	31,288	877,929	2,263	964,060		
Sep	72,428	950,357	24,773	988,833		
Total	\$950,357	\$950,357	\$988,833	\$988,833	\$180,891	\$180,891

November Crosley revenues reflect a slight decrease of .9%, or \$956, from this month last year, and an overall decrease of 20.4%, or \$46,403. This decrease is primarily the result of three fewer events (30 vs 33) as compared to last year, combined with a decrease in alcohol sales of 28%, or \$17,492. In addition, there is no Crosley Theater scheduled for the first quarter of FY 2018.

NOTE: These figures are based on gross event revenues.

BRADENTON AREA CONVENTION AND VISITORS BUREAU



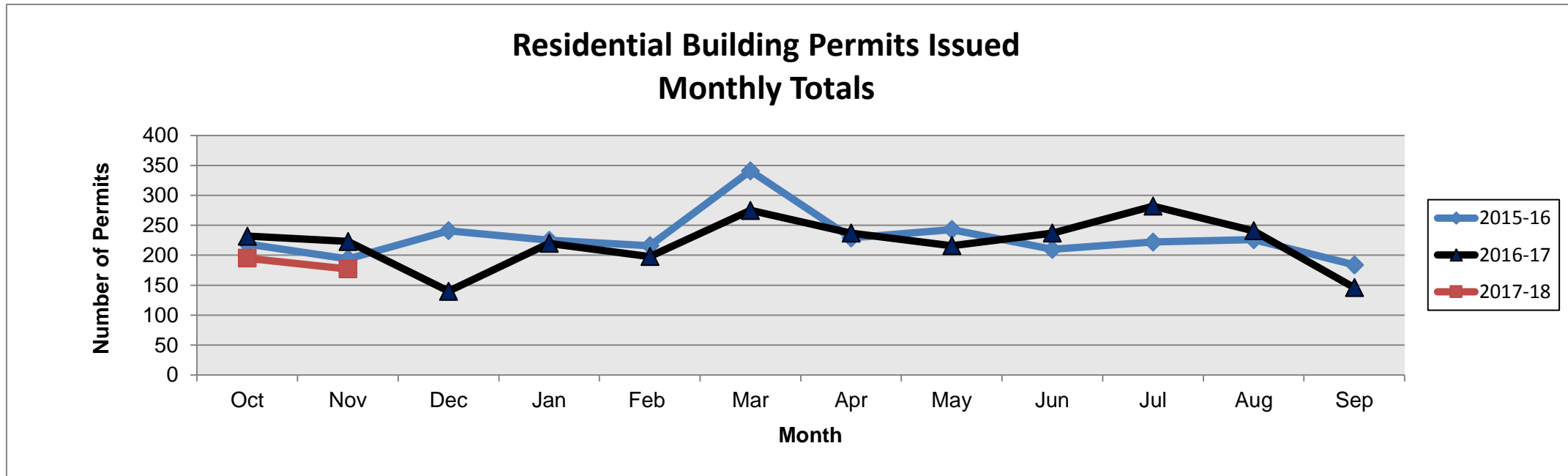
Monthly and cumulative totals by fiscal year (October-September)

	Monthly 2015-16	Cum. 2015-16	Monthly 2016-17	Cum. 2016-17	Monthly 2017-18	Cum. 2017-18
Oct	\$60,887	\$60,887	\$60,435	\$60,435	\$86,769	\$86,769
Nov	65,675	126,562	60,090	120,525	61,984	148,753
Dec	34,911	161,473	44,281	164,806		
Jan	60,752	222,225	64,936	229,742		
Feb	102,080	324,305	109,885	339,627		
Mar	67,394	391,699	112,503	452,130		
Apr	80,663	472,362	56,728	508,858		
May	75,737	548,099	99,580	608,438		
Jun	54,091	602,190	64,463	672,901		
Jul	51,031	653,221	53,098	725,999		
Aug	62,102	715,323	33,615	759,614		
Sep	62,392	777,715	44,289	803,903		
Total	\$777,715	\$777,715	\$803,903	\$803,903	\$148,753	\$148,753

November showed an increase of \$1,894, or 3.2%, when compared to the same month in the previous year, and an overall increase of \$28,228, or 23.4%, for the fiscal year to date. November's increase was primarily due to a rise in the number of events (12 vs 8), which includes three new clients with new events, as compared to the previous year. There was also an increase of \$3,178 in parking revenues due to two large events at the Convention Center -- the Matthew West Concert in October and the Circus event in November.

NOTE: These figures are based on gross event revenues.

**MANATEE COUNTY BUILDING and
DEVELOPMENT SERVICES DEPARTMENT**

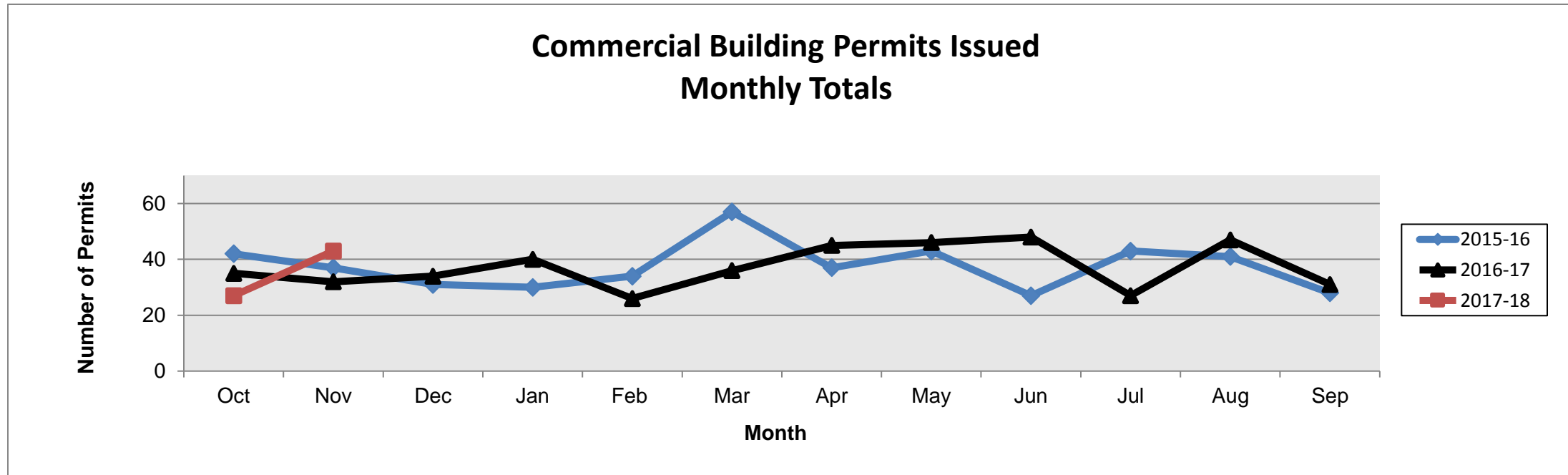


Monthly and cumulative totals by fiscal year (October-September)

	Monthly 2015-16	Cum. 2015-16	Monthly 2016-17	Cum. 2016-17	Monthly 2017-18	Cum. 2017-18
Oct	219	219	232	232	195	195
Nov	194	413	223	455	177	372
Dec	241	654	140	595		
Jan	225	879	220	815		
Feb	216	1,095	198	1,013		
Mar	341	1,436	275	1,288		
Apr	229	1,665	237	1,525		
May	243	1,908	216	1,741		
Jun	210	2,118	237	1,978		
Jul	222	2,340	282	2,260		
Aug	226	2,566	241	2,501		
Sep	184	2,750	146	2,647		
Total	2,750	2,750	2,647	2,647	372	372

The number of residential permits issued during November shows a 20.6% decrease from the same period in the prior year, and an 8.8% decrease from November 2015.

**MANATEE COUNTY BUILDING and
DEVELOPMENT SERVICES DEPARTMENT**

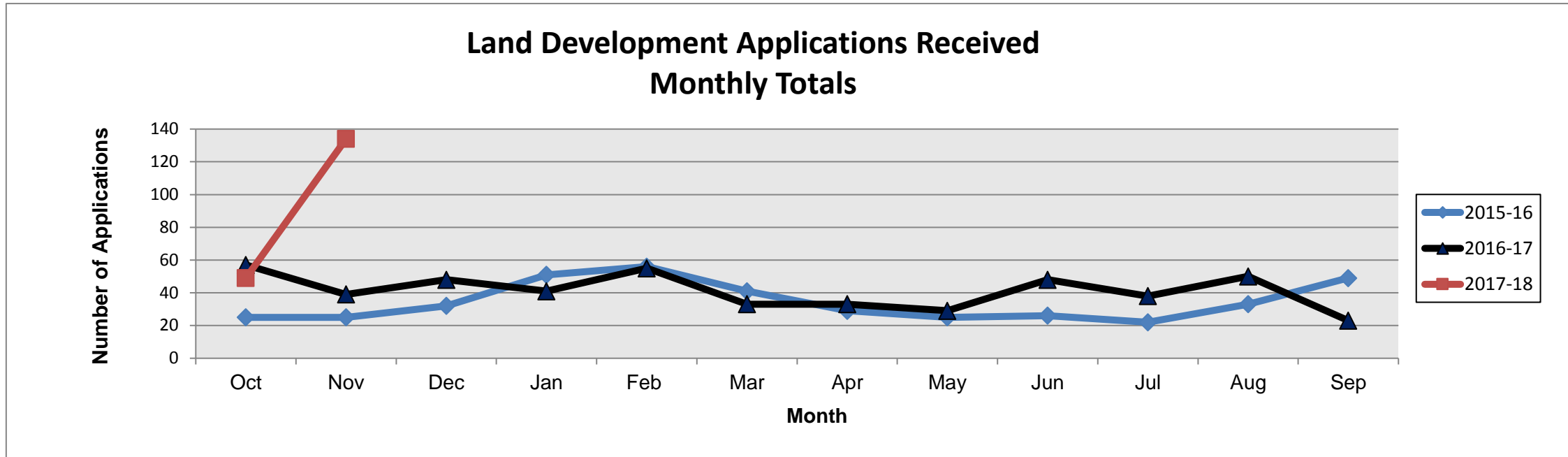


Monthly and cumulative totals by fiscal year (October-September)

	Monthly 2015-16	Cum. 2015-16	Monthly 2016-17	Cum. 2016-17	Monthly 2017-18	Cum. 2017-18
Oct	42	42	35	35	27	27
Nov	37	79	32	67	43	70
Dec	31	110	34	101		
Jan	30	140	40	141		
Feb	34	174	26	167		
Mar	57	231	36	203		
Apr	37	268	45	248		
May	43	311	46	294		
Jun	27	338	48	342		
Jul	43	381	27	369		
Aug	41	422	47	416		
Sep	28	450	31	447		
Total	450	450	447	447	70	70

The total number of commercial permits issued in November reflects a 34.4% increase from the same period in the prior year and a 16.2% increase from November 2015. These figures represent the number of permits for new commercial and commercial alterations and additions. Commercial permits require fire, electrical, plumbing, mechanical, and building reviews. The complexity of the reviews are in relation to the size of the structure and the occupancy designation.

**MANATEE COUNTY BUILDING and
DEVELOPMENT SERVICES DEPARTMENT**



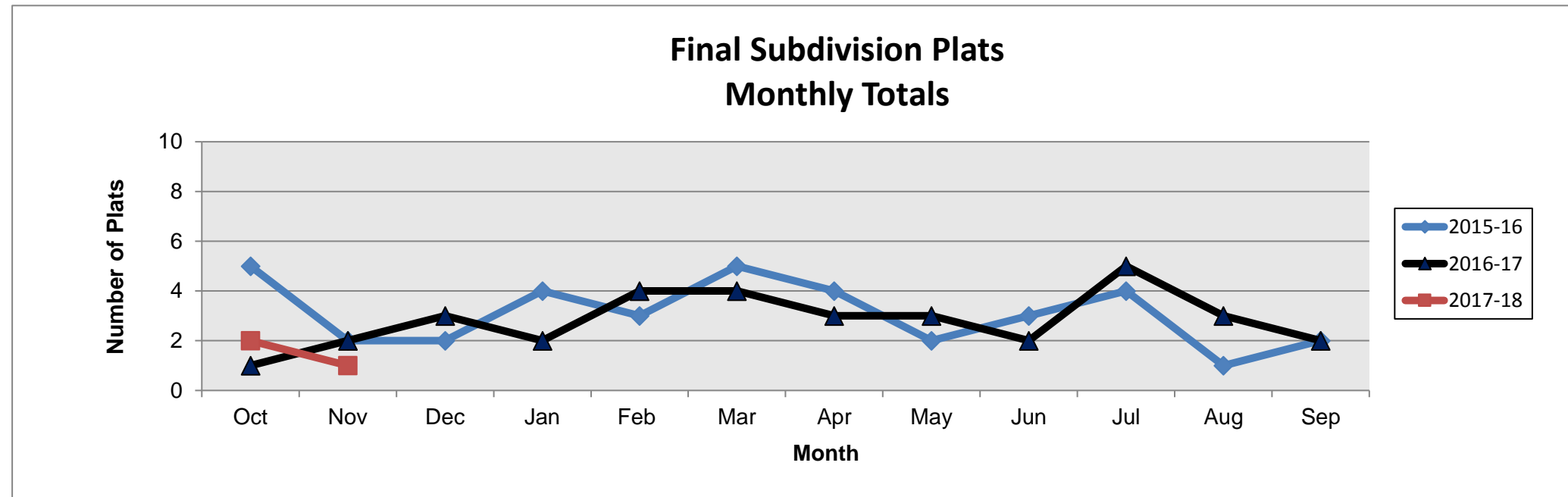
Monthly and cumulative totals by fiscal year (October-September)

	Monthly 2015-16	Cum. 2015-16	Monthly 2016-17	Cum. 2016-17	Monthly 2017-18	Cum. 2017-18
Oct	25	25	57	57	49	49
Nov	25	50	39	96	134	183
Dec	32	82	48	144		
Jan	51	133	41	185		
Feb	56	189	55	240		
Mar	41	230	33	273		
Apr	29	259	33	306		
May	25	284	29	335		
Jun	26	310	48	383		
Jul	22	332	38	421		
Aug	33	365	50	471		
Sep	49	414	23	494		
Total	414	414	494	494	183	183

In November, 134 new land development applications were submitted to staff for review, compared to 39 in the same period during 2016. In addition to these new applications, 25 resubmittals were made where an applicant was responding to issues and concerns raised by staff during previous submittals. This brings the total submissions for the month to 159, which includes 60 Site Plan Extensions and 46 CLOS Extensions. These figures are based on the weekly Current Case List (CCL).

Land development applications include Administrative Permits, Administrative Adjustments, Special Permits, General Development Plans, Preliminary Site Plans, Final Site Plans, Off Street Parking Plans, Tree Removal Permits, Rezones, Certified Lots, Extension Requests, Amendments to Approved Plans, and "One Stop Reviews." Additionally, 10 Administrative Determinations, Beverage Licenses, and Zoning Verifications were reviewed in November.

**MANATEE COUNTY BUILDING and
DEVELOPMENT SERVICES DEPARTMENT**

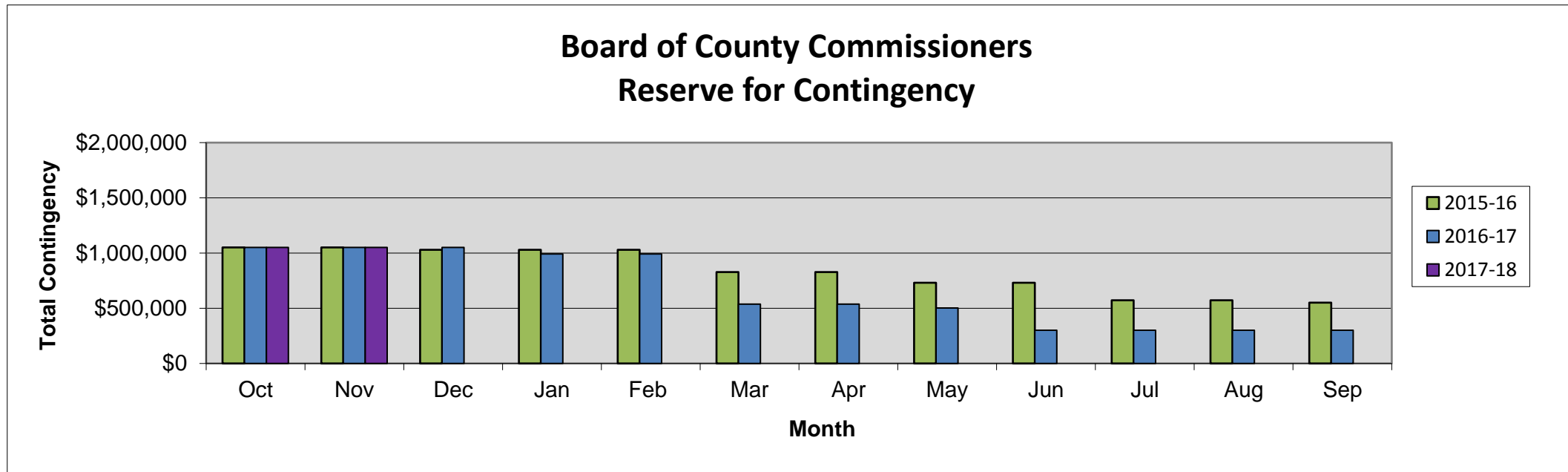


Monthly and cumulative totals by fiscal year (October-September)

	Monthly 2015-16	Cum. 2015-16	Monthly 2016-17	Cum. 2016-17	Monthly 2017-18	Cum. 2017-18
Oct	5	5	1	1	2	2
Nov	2	7	2	3	1	3
Dec	2	9	3	6		
Jan	4	13	2	8		
Feb	3	16	4	12		
Mar	5	21	4	16		
Apr	4	25	3	19		
May	2	27	3	22		
Jun	3	30	2	24		
Jul	4	34	5	29		
Aug	1	35	3	32		
Sep	2	37	2	34		
Total	37	37	34	34	3	3

There was one new final subdivision plat routed during the month of November 2017, compared to two routed in November 2016. This is a subset of the Land Development Applications spreadsheet consisting of just the Final Subdivision Plats. The figures are based on the weekly Current Case List (CCL). Final subdivision plats include major and minor subdivisions.

**MANATEE COUNTY
FINANCIAL MANAGEMENT DEPARTMENT**



Total funds available (by fiscal year)

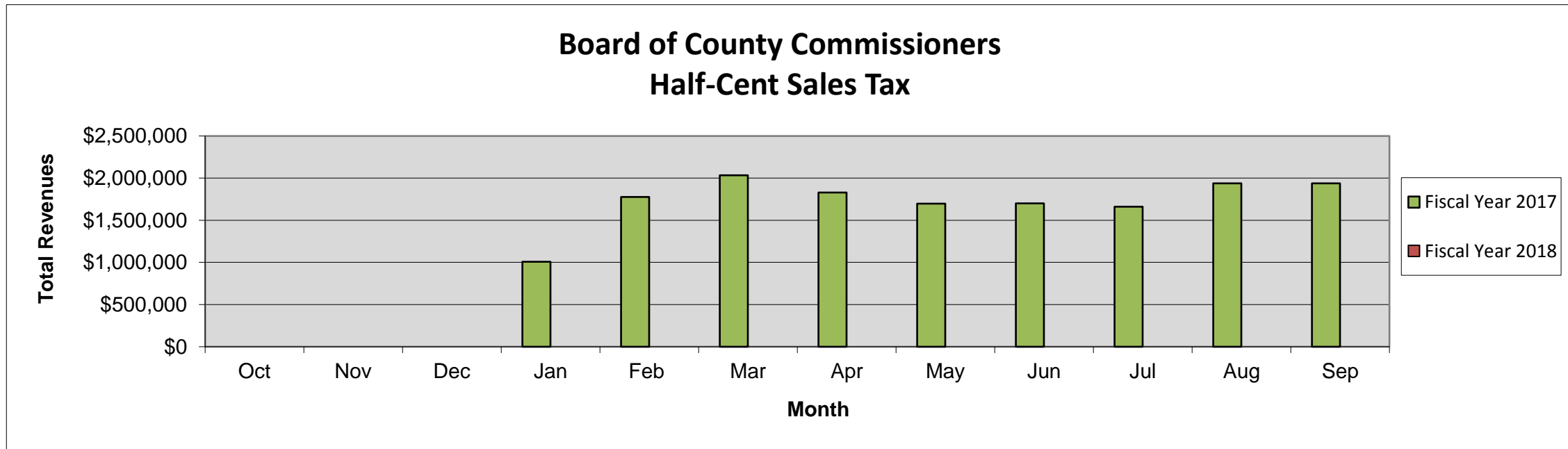
	Monthly 2015-16	Monthly 2016-17	Monthly 2017-18
Oct	\$1,050,000	\$1,050,000	\$1,050,000
Nov	1,050,000	1,050,000	1,050,000
Dec	1,028,500	1,050,000	
Jan	1,028,500	990,812	
Feb	1,028,500	990,812	
Mar	828,500	536,729	
Apr	828,500	536,729	
May	731,196	501,729	
Jun	731,196	301,729	
Jul	571,710	301,729	
Aug	571,710	301,729	
Sep	551,710	301,729	

For FY2017-18, the Board's contingency was adopted at \$1,050,000.

For FY2016-17, the Board's contingency was adopted at \$1,050,000. In January, the Board approved using \$59,188 for reimbursement of Hurricane Matthew protective measure activity. In March, the Board approved using \$225,000 to repair the MSO DeSoto Center Roof, and \$229,083 for the Medical Examiner. In May, the Board approved using \$25,000 for County Administrator Executive Search services. In June, the Board approved using \$200,000 for Meals on Wheels emergency funding.

For FY2015-16, the Board's contingency was adopted at \$1,050,000. In December, the Board approved using \$21,500 for a Rubonia Neighborhood Action Plan Study. In March, the Board approved using \$200,000 towards the purchase of cardiac monitors for the EMS Division. In May, the Board approved using \$97,304 for the Rubonia Community Center - for renovations and funding of summer programs. In July, the Board approved using \$159,486 for additional Jail Medical expenditures. In September, the Board approved using \$20,000 for infrastructure sales tax referendum educational efforts.

**MANATEE COUNTY
FINANCIAL MANAGEMENT DEPARTMENT**



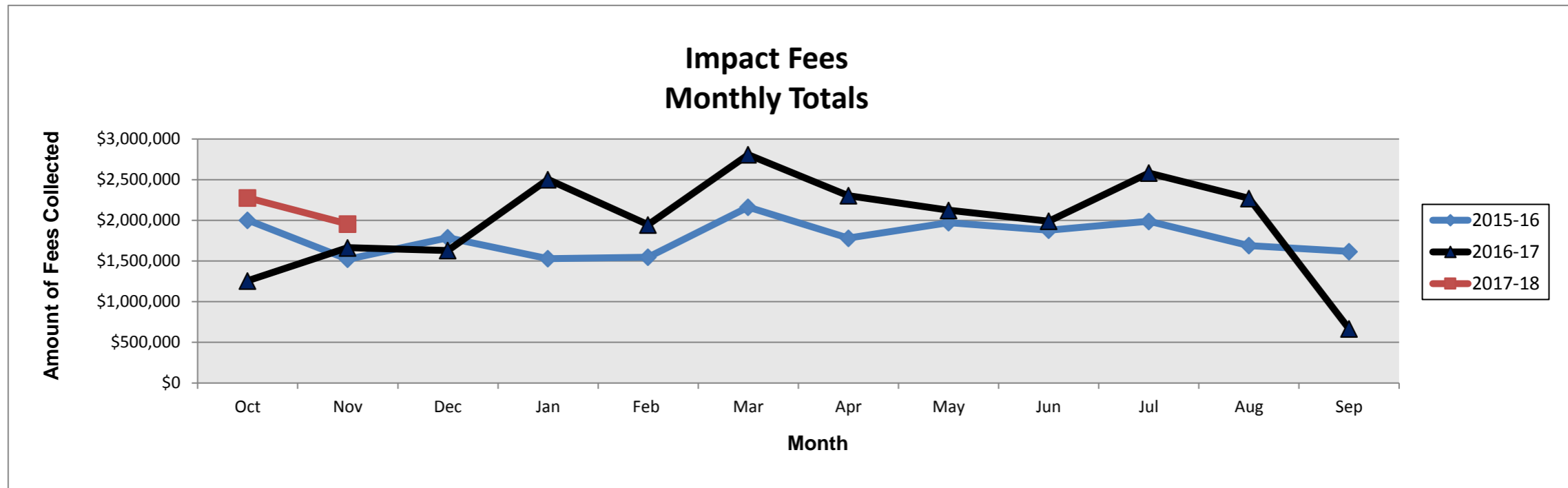
Total Current Revenues

Fiscal Year 2017				
	Transportation	Public Safety	Parks & Comm	Total
Oct				
Nov				
Dec				
Jan	\$ 503,750	\$ 261,052	\$ 242,419	\$ 1,007,221
Feb	1,256,098	270,052	250,509	1,776,659
Mar	1,438,703	309,311	286,927	2,034,941
Apr	1,292,970	277,980	257,863	1,828,813
May	1,199,843	257,958	239,290	1,697,091
Jun	1,202,204	258,465	239,761	1,700,430
Jul	1,174,606	252,532	234,257	1,661,395
Aug	1,369,886	294,516	273,202	1,937,604
Sep	1,369,886	294,516	273,202	1,937,604

Fiscal Year 2018				
	Transportation	Public Safety	Parks & Comm	Total
Oct				
Nov				
Dec				
Jan				
Feb				
Mar				
Apr				
May				
Jun				
Jul				
Aug				
Sep				

This new dashboard depicts monthly Half-Cent Sales Tax revenues for Transportation, Public Safety, and Parks & Community Facilities for Fiscal Years 2017 and 2018. This discretionary revenue lags two months in receipt. As of November 27, 2017, revenues have been collected through September 30, 2017.

**MANATEE COUNTY
FINANCIAL MANAGEMENT DEPARTMENT**



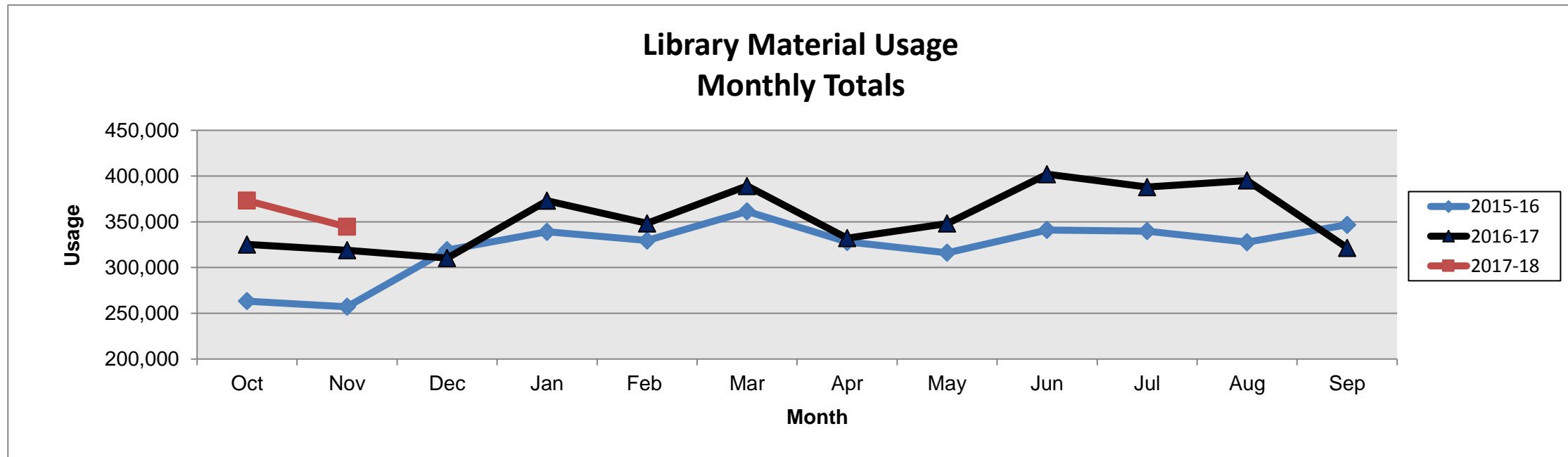
Monthly and cumulative totals by fiscal year (October-September)

	Monthly 2015-16	Cum. 2015-16	Monthly 2016-17	Cum. 2016-17	Monthly 2017-18	Cum. 2017-18
Oct	\$2,002,639	\$2,002,639	\$1,256,943	\$1,256,943	\$2,277,256	\$2,277,256
Nov	1,521,305	3,523,944	1,663,732	2,920,675	1,955,493	4,232,749
Dec	1,786,807	5,310,751	1,629,936	4,550,611		
Jan	1,529,545	6,840,296	2,502,326	7,052,937		
Feb	1,547,919	8,388,215	1,944,934	8,997,871		
Mar	2,162,475	10,550,690	2,807,244	11,805,115		
Apr	1,781,449	12,332,139	2,304,088	14,109,203		
May	1,971,503	14,303,642	2,124,351	16,233,554		
Jun	1,880,109	16,183,751	1,990,956	18,224,510		
Jul	1,987,733	18,171,484	2,582,392	20,806,902		
Aug	1,690,999	19,862,483	2,269,548	23,076,450		
Sep	1,617,534	21,480,017	666,035	23,742,485		
Total	\$21,480,017	\$21,480,017	\$23,742,485	\$23,742,485	\$4,232,749	\$4,232,749

November 2017 impact fees were collected on 252 permits, an increase of 36 permits (16.2%) from October 2017. November's net impact fee revenue was \$1,955,493, a decrease of \$321,763 (-14.1%) compared to October. November's net impact fee revenue was higher (\$291,761 or 17.5%) than net revenue collected during the same period in FY 2016/2017. Additionally, fiscal year-to-date totals show revenues are 44.9% higher than during the prior year at this time.

Note that these numbers represent impact fees collected for law enforcement, libraries, parks, public safety, and roads.

**MANATEE COUNTY
NEIGHBORHOOD SERVICES DEPARTMENT**



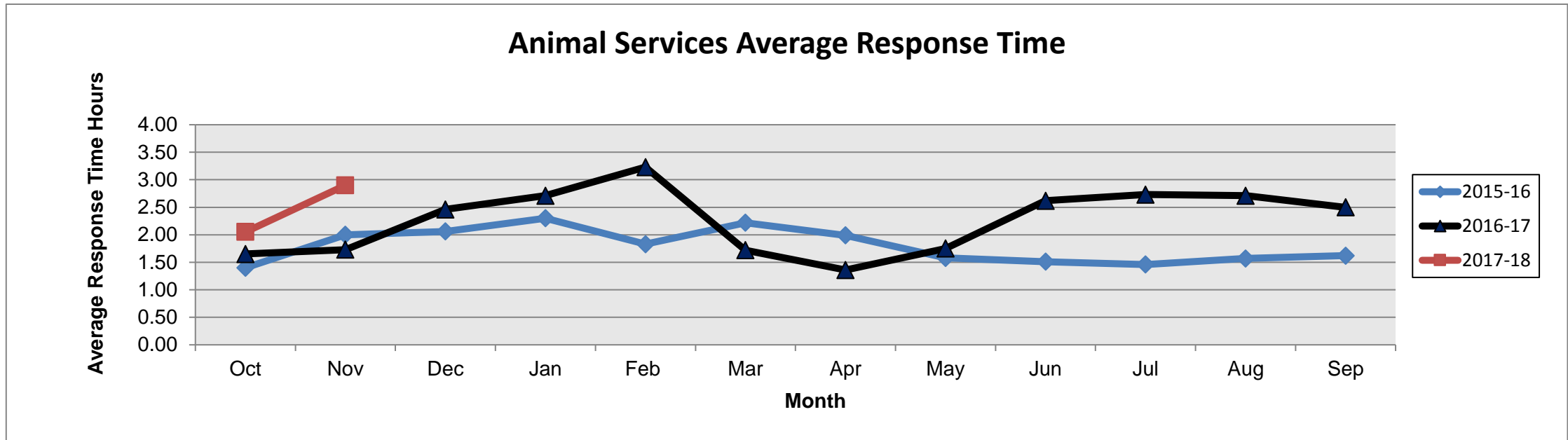
Monthly and cumulative totals by fiscal year (October-September)

	Monthly 2015-16	Cum. 2015-16	Monthly 2016-17	Cum. 2016-17	Monthly 2017-18	Cum. 2017-18
Oct	263,268	263,268	325,278	325,278	373,194	373,194
Nov	257,108	520,376	319,000	644,278	344,413	717,607
Dec	319,043	839,419	310,328	954,606		
Jan	339,158	1,178,577	373,012	1,327,618		
Feb	329,526	1,508,103	348,361	1,675,979		
Mar	361,327	1,869,430	389,217	2,065,196		
Apr	327,950	2,197,380	332,196	2,397,392		
May	316,210	2,513,590	348,169	2,745,561		
Jun	341,015	2,854,605	402,026	3,147,587		
Jul	339,893	3,194,498	387,946	3,535,533		
Aug	327,730	3,522,228	395,182	3,930,715		
Sep	346,717	3,868,945	321,592	4,252,307		
Total	3,868,945	3,868,945	4,252,307	4,252,307	717,607	717,607

The total for library usage is combined from the following sub-categories: circulation, computer usage, on-line resource usage, catalog log-ins, and in-house usage.

Total materials usage for the month of November is up 8% from the same time last year due to a spike in Internet/Wi-Fi usage.

**MANATEE COUNTY
PUBLIC SAFETY DEPARTMENT**



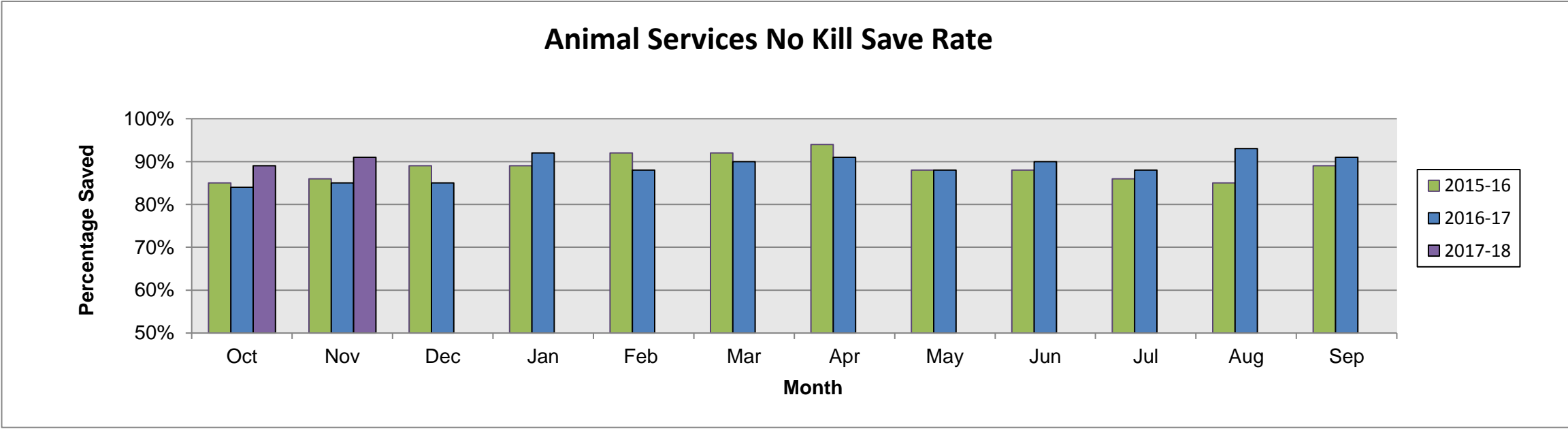
Monthly average response time (hours) by fiscal year (October-September)

	Monthly 2015-16	Monthly 2016-17	Monthly 2017-18
Oct	1.40	1.65	2.05
Nov	2.00	1.73	2.90
Dec	2.06	2.46	
Jan	2.30	2.71	
Feb	1.83	3.23	
Mar	2.22	1.72	
Apr	1.99	1.36	
May	1.58	1.75	
Jun	1.51	2.62	
Jul	1.46	2.73	
Aug	1.57	2.71	
Sep	1.62	2.50	
Avg.	1.80	2.26	2.48

November 2017 shows an increase in response time compared to the previous month. Officers responded to 443 calls for service this month, a decrease from 481 calls for service last month. The increase in response time is due to the holidays in November and to officers attending training.

Officers respond to complaints within the incorporated and unincorporated areas of the county. Call response times will vary depending on the severity and priority of calls for service. The average response time is based upon the 4 levels of priority with priority 1 calls being the most urgent. Response times vary per month depending upon call volume, the level of call priority, the officer's availability, and the geographic area of the complaint. Officers make every attempt to reunite lost pets with their families in the field by scanning for microchips and checking license tags. As we work diligently toward becoming a no-kill community, each officer talks with residents and educates them about responsible pet ownership and the importance of spaying and neutering. Flyers and booklets containing this information are distributed. Officers respond to a variety of animal complaints such as dogs running loose, animal bites, and cruelty and neglect cases, and assist law enforcement with various animal related requests.

**MANATEE COUNTY
PUBLIC SAFETY DEPARTMENT**



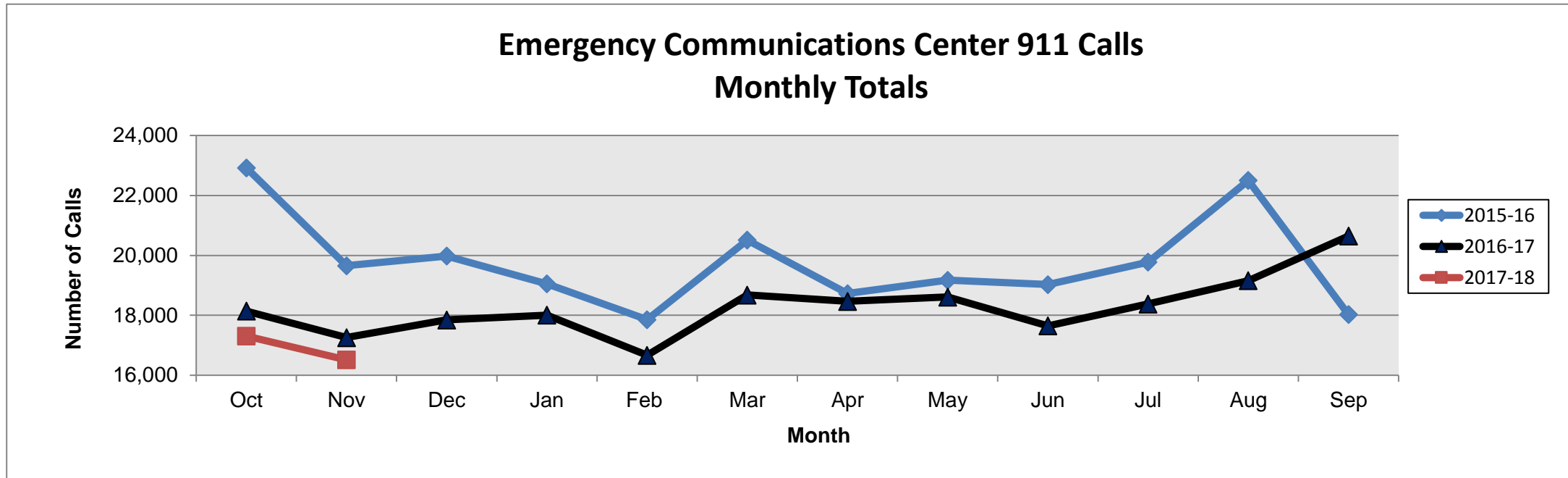
Monthly Save Rate by fiscal year (October-September)

	Monthly 2015-16	Monthly 2016-17	Monthly 2017-18
Oct	85%	84%	89%
Nov	86%	85%	91%
Dec	89%	85%	
Jan	89%	92%	
Feb	92%	88%	
Mar	92%	90%	
Apr	94%	91%	
May	88%	88%	
Jun	88%	90%	
Jul	86%	88%	
Aug	85%	93%	
Sep	89%	91%	
Avg.	89%	89%	90%

November shows a save rate of 91 percent, with a slight decrease in total intakes compared to the previous month and a decrease in adoptions. November also showed a slight decrease in euthanasia. Total euthanasia is a cumulative count of all dogs and cats humanely euthanized by Manatee County Animal Services and its contracted veterinarians.

Note: The calculated save rate includes those animals euthanized by the contracted veterinarian during after hours emergency calls and those animals euthanized during regular business hours that were taken directly to the contracted veterinarian by the animal services officers.

**MANATEE COUNTY
PUBLIC SAFETY DEPARTMENT**



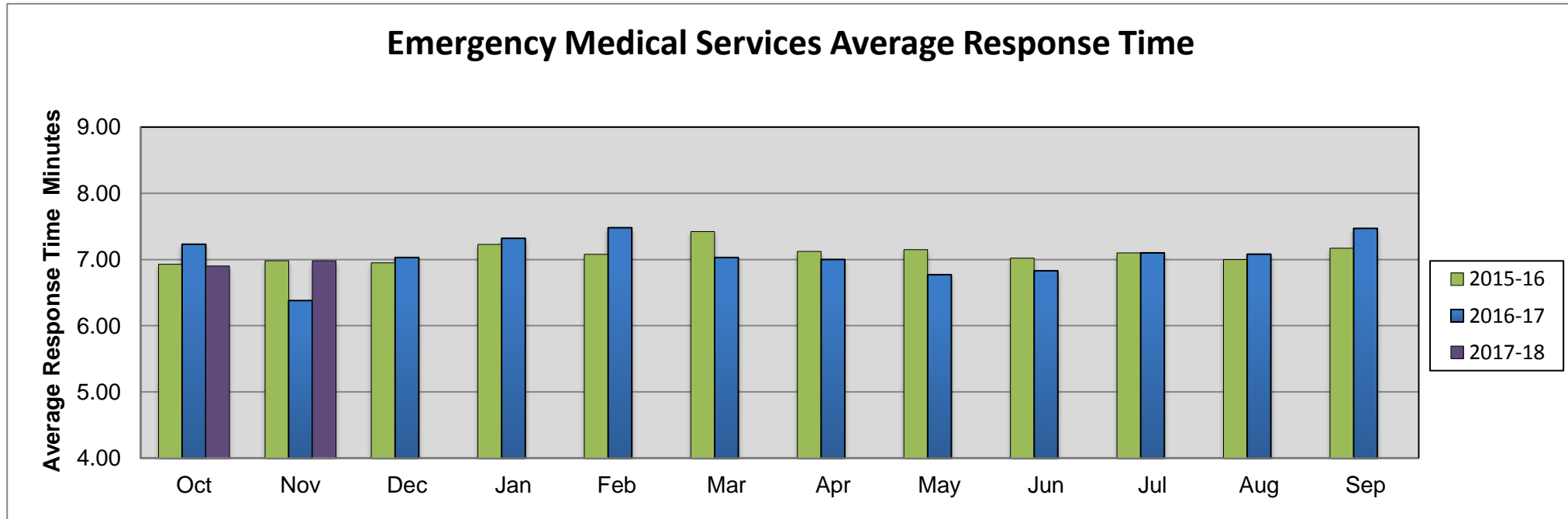
Monthly and cumulative totals by fiscal year (October-September)

	Monthly 2015-16	Cum. 2015-16	Monthly 2016-17	Cum. 2016-17	Monthly 2017-18	Cum. 2017-18
Oct	22,922	22,922	18,140	18,140	17,308	17,308
Nov	19,655	42,577	17,257	35,397	16,512	33,820
Dec	19,980	62,557	17,846	53,243		
Jan	19,052	81,609	18,009	71,252		
Feb	17,857	99,466	16,669	87,921		
Mar	20,510	119,976	18,679	106,600		
Apr	18,726	138,702	18,466	125,066		
May	19,172	157,874	18,609	143,675		
Jun	19,027	176,901	17,649	161,324		
Jul	19,775	196,676	18,380	179,704		
Aug	22,499	219,175	19,155	198,859		
Sep	18,025	237,200	20,644	219,503		
Total	237,200	237,200	219,503	219,503	33,820	33,820

The November 2017 call volume to the 9-1-1 Center was 16,512 calls.

The implementation of our Next Generation 9-1-1 Project has enabled a more accurate and efficient tracking of 9-1-1 call data. This includes the ability to distinguish between 'true' 9-1-1 calls and calls for assistance received from outside organizations such as the Florida Highway Patrol and private alarm monitoring companies. This ability to pinpoint true 9-1-1 calls has allowed the Manatee County Emergency Communications Division to more accurately report on actual monthly call volume starting with our December 2015 reporting.

MANATEE COUNTY PUBLIC SAFETY DEPARTMENT



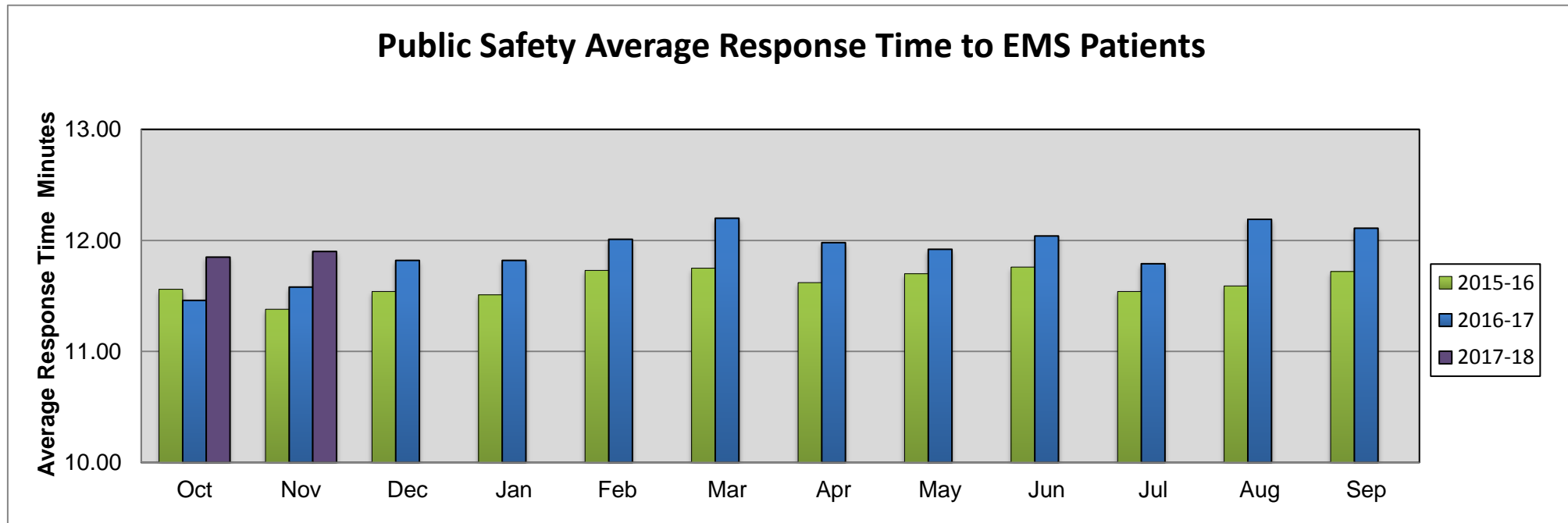
Monthly average times (minutes) by fiscal year (October - September)

	Monthly 2015-16	Monthly 2016-17	Monthly 2017-18
Oct	6.93	7.23	6.90
Nov	6.98	6.38	6.98
Dec	6.95	7.03	
Jan	7.23	7.32	
Feb	7.08	7.48	
Mar	7.42	7.03	
Apr	7.12	7.00	
May	7.15	6.77	
Jun	7.02	6.83	
Jul	7.10	7.10	
Aug	7.00	7.08	
Sep	7.17	7.47	
Avg.	7.10	7.06	6.94

This chart reflects the average response time for 18 ambulances county-wide and one 12-hour peak ambulance county-wide. The measurement begins when the ambulance is notified of the call and ends when they arrive on-scene. EMS responds to approximately 50,000 calls per year and covers 760 square miles (including both urban and rural areas). Each ambulance is staffed with an EMT and paramedic. Total events for November 2017 equal 4,377 (compared to 4,191 in November 2016). Please note: EMS response time calculations reflect the system average. "Urban" areas represent higher call volumes and lower ART (average response time). "Rural" areas typically represent lower call volumes and higher ART. We also report overall Public Safety Response times to EMS calls in a separate dashboard.

NOTE: On September 1, 2016, a change was made to the EMS response matrix. All EMS calls are assigned an acuity level by utilizing a Medical Priority Dispatching System. Calls for service are assigned the following priority (Omega - lowest and Echo - highest acuity): Omega, Alpha, Bravo, Charlie, Delta, and Echo. EMS now responds to Omega and Alpha calls non-emergency (no lights and sirens). Given this fact, response times reported in this dashboard may show a slight increase.

MANATEE COUNTY PUBLIC SAFETY DEPARTMENT



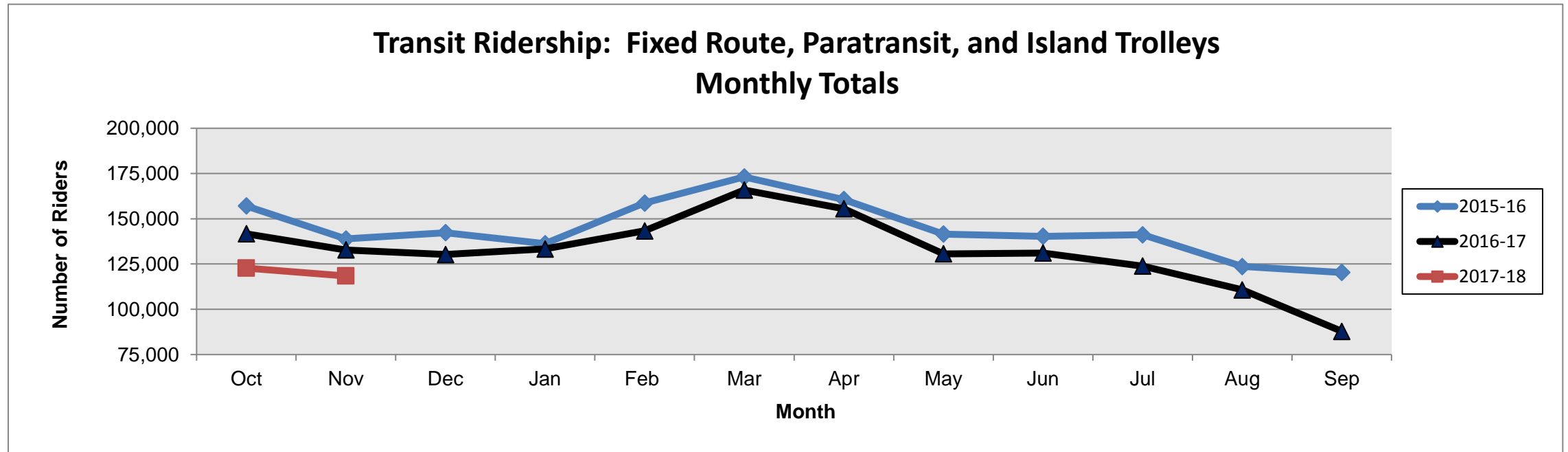
Monthly average times (minutes) by fiscal year (October - September)

	Monthly 2015-16	Monthly 2016-17	Monthly 2017-18
Oct	11.56	11.46	11.85
Nov	11.38	11.58	11.90
Dec	11.54	11.82	
Jan	11.51	11.82	
Feb	11.73	12.01	
Mar	11.75	12.20	
Apr	11.62	11.98	
May	11.70	11.92	
Jun	11.76	12.04	
Jul	11.54	11.79	
Aug	11.59	12.19	
Sep	11.72	12.11	
Avg.	11.62	11.91	11.88

This chart reflects the average amount of time for the Public Safety Department to process a 911 call and have paramedics at the side of an EMS patient. The measurement begins when a 911 call registers at the 911 switch (ALI spill) and ends when the paramedic says "hello" to the patient. 911 calls are processed by the Emergency Communication Center and relayed to different response agencies including EMS, fire, and law enforcement. 911 call-takers are trained to use three different nationally recognized 911 protocols depending upon a caller's need. EMS response time is measured from time of dispatch to arrival (reported in another dashboard.) The overall Public Safety Response Time (for EMS calls) dashboard demonstrates a more comprehensive spectrum of time.

NOTE: On September 1, 2016, a change was made to the EMS response matrix. All EMS calls are assigned an acuity level by utilizing a Medical Priority Dispatching System. Calls for service are assigned the following priority (Omega - lowest and Echo - highest acuity): Omega, Alpha, Bravo, Charlie, Delta, and Echo. EMS now responds to Omega and Alpha calls non-emergency (no lights and sirens). Given this fact, response times reported in this dashboard may show a slight increase.

**MANATEE COUNTY
PUBLIC WORKS DEPARTMENT**



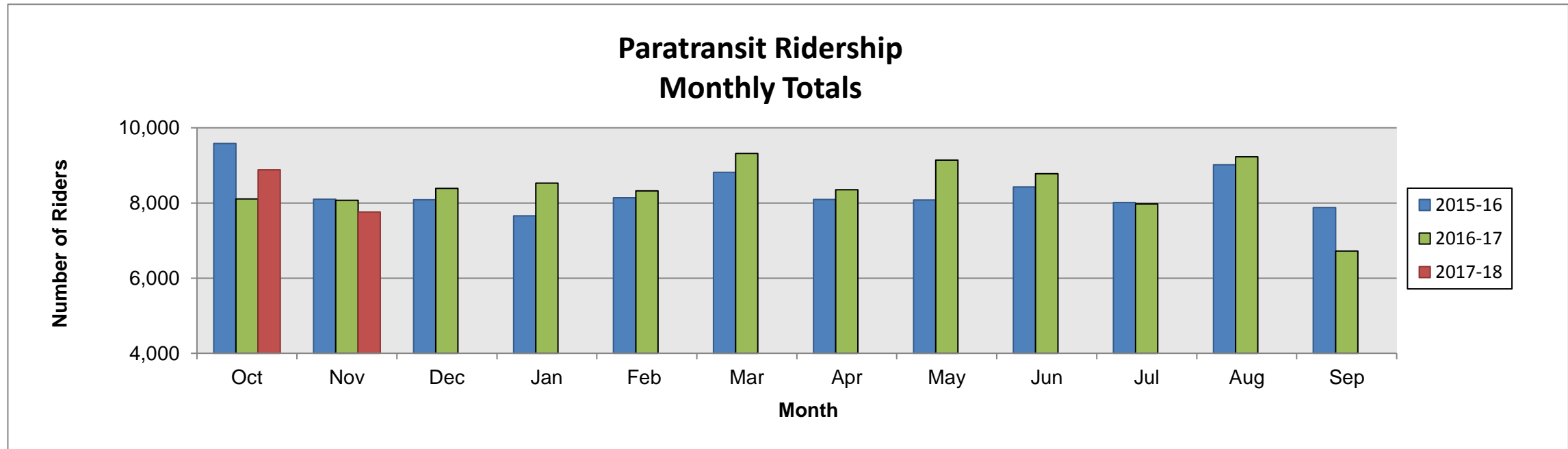
Monthly and cumulative totals by fiscal year (October-September)

	Monthly 2015-16	Cum. 2015-16	Monthly 2016-17	Cum. 2016-17	Monthly 2017-18	Cum. 2017-18
Oct	157,084	157,084	141,705	141,705	122,747	122,747
Nov	138,890	295,974	132,799	274,504	118,419	241,166
Dec	142,353	438,327	130,251	404,755		
Jan	136,271	574,598	133,309	538,064		
Feb	158,692	733,290	143,332	681,396		
Mar	173,100	906,390	165,892	847,288		
Apr	160,621	1,067,011	155,504	1,002,792		
May	141,587	1,208,598	130,603	1,133,395		
Jun	140,308	1,348,906	131,105	1,264,500		
Jul	141,176	1,490,082	123,868	1,388,368		
Aug	123,672	1,613,754	110,735	1,499,103		
Sep	120,332	1,734,086	87,868	1,586,971		
Total	1,734,086	1,734,086	1,586,971	1,586,971	241,166	241,166

These charts measure monthly and cumulative fiscal year system ridership for all public transit modes operated by Manatee County including: Fixed Route, Paratransit (i.e. Handy Bus), and Anna Maria Island and Longboat Key services. Current fiscal year ridership is presented along with monthly and cumulative totals for the prior two (2) fiscal years in order to evaluate the overall ridership trend for the combined system. As shown, cumulative ridership levels thus far in FY 2018 are lower than in FY 2017. Overall ridership decreased 12.1% when compared to the same period in FY 2017.

It is important to note that regional and national trends point towards declining bus ridership levels and there is some speculation that the trend is due to the impact of low energy prices and improvements in the overall national and local economy. Other local factors contributing to the decline include the impact of limited paratransit operational resources (buses and bus operators) and the subsequent restriction on daily Handy Bus reservations, reductions in service from implementation of the service optimization plan including discontinuation of the Longboat Key Trolley, the return to 60-minute service frequency on Route 3/Manatee Avenue, and lingering impacts from Hurricane Irma. The overall reduction in service hours between FY 2016 and FY 2017 was approximately 3,000 hours. In FY 2018, staff plans to re-establish 30-minute frequency on Route 3/Manatee Avenue and that change is expected to bolster the core network of fixed routes and boost ridership levels on MCAT services.

**MANATEE COUNTY
PUBLIC WORKS DEPARTMENT**



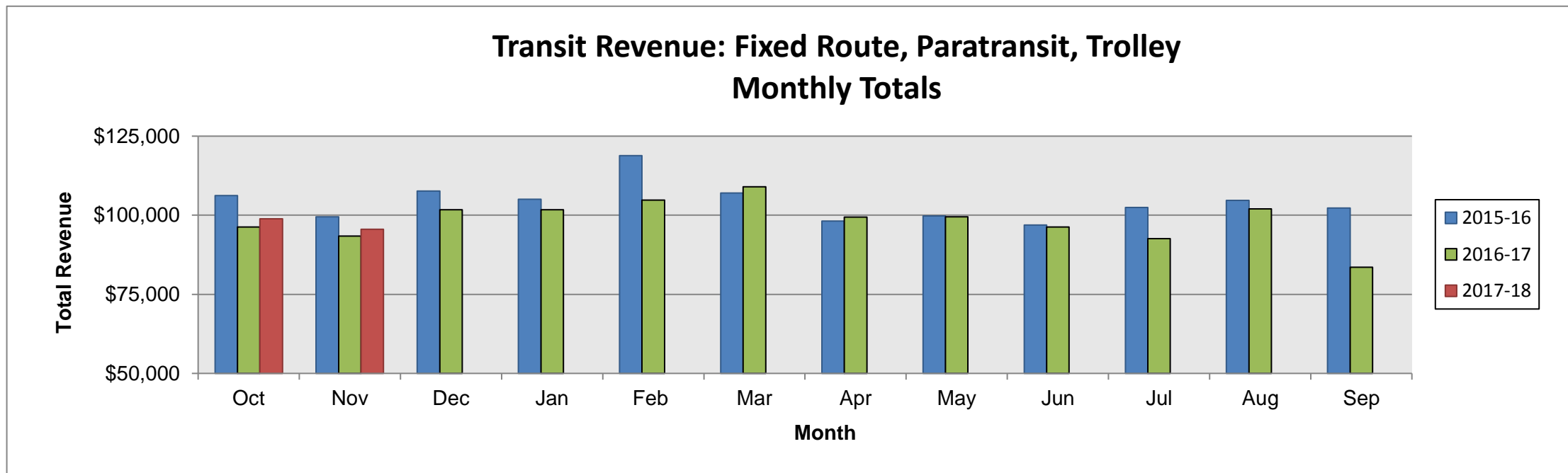
Monthly and cumulative totals by fiscal year (October-September)

	Monthly 2015-16	Cum. 2015-16	Monthly 2016-17	Cum. 2016-17	Monthly 2017-18	Cum. 2017-18
Oct	9,583	9,583	8,109	8,109	8,883	8,883
Nov	8,098	17,681	8,073	16,182	7,764	16,647
Dec	8,085	25,766	8,388	24,570		
Jan	7,660	33,426	8,531	33,101		
Feb	8,135	41,561	8,318	41,419		
Mar	8,818	50,379	9,319	50,738		
Apr	8,093	58,472	8,352	59,090		
May	8,077	66,549	9,142	68,232		
Jun	8,421	74,970	8,780	77,012		
Jul	8,014	82,984	7,971	84,983		
Aug	9,017	92,001	9,225	94,208		
Sep	7,881	99,882	6,717	100,925		
Total	99,882	99,882	100,925	100,925	16,647	16,647

This chart measures monthly and cumulative fiscal year system ridership for MCAT Paratransit (i.e. Handy Bus) services, including ridership for the Longboat Key Shuttle service. Current fiscal year ridership is presented along with monthly and cumulative totals for the prior two (2) fiscal years in order to evaluate the overall ridership trend. As shown, ridership levels thus far in FY 2018 are slightly higher than in FY 2017.

Handy Bus service has experienced fluctuations in ridership levels since December 2015. At that time, Transit Division staff determined that operational resources (buses and bus operators) were at a sustainable capacity limit of approximately 350 passenger trips per weekday and, consequently, implemented an effort to limit Handy Bus reservations to that level. In July 2016, the Board approved a plan to increase staffing resources to maintain the operational level of service at 350 trips per weekday in FY 2017.

**MANATEE COUNTY
PUBLIC WORKS DEPARTMENT**



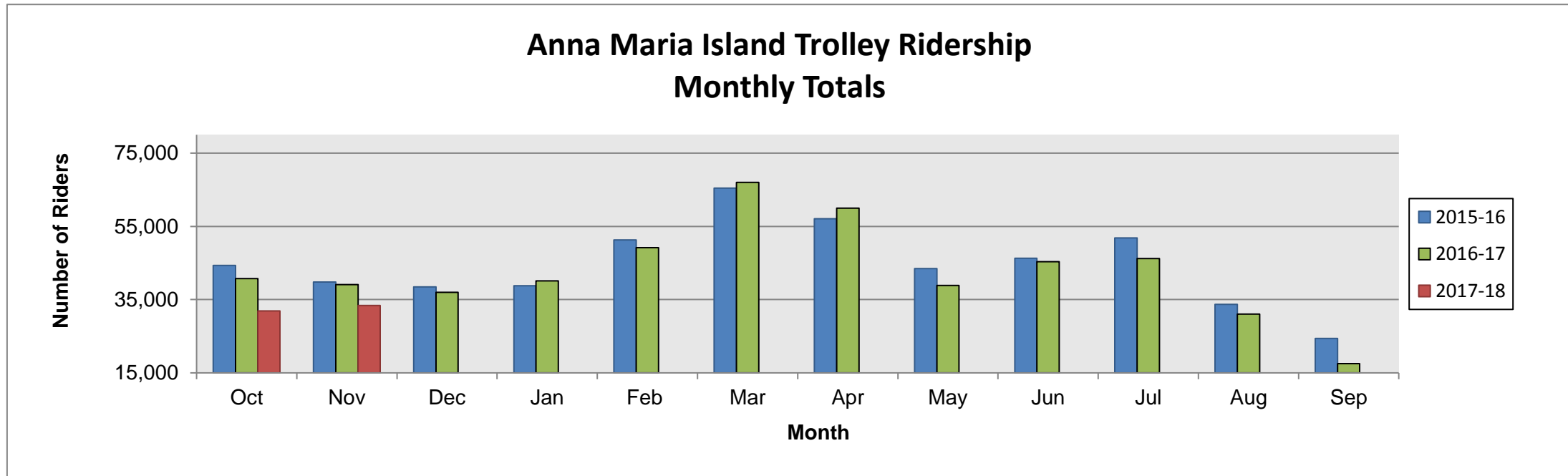
Monthly and cumulative totals by fiscal year (October-September)

	Monthly 2015-16	Cum. 2015-16	Monthly 2016-17	Cum. 2016-17	Monthly 2017-18	Cum. 2017-18
Oct	\$106,239	\$106,239	\$96,243	\$96,243	\$98,829	\$98,829
Nov	99,505	205,744	93,382	189,625	95,516	194,345
Dec	107,672	313,416	101,774	291,399		
Jan	105,071	418,487	101,715	393,114		
Feb	118,873	537,360	104,761	497,875		
Mar	107,011	644,371	108,977	606,852		
Apr	98,134	742,505	99,387	706,239		
May	99,778	842,283	99,480	805,719		
Jun	96,929	939,212	96,296	902,015		
Jul	102,460	1,041,672	92,573	994,588		
Aug	104,705	1,146,377	101,988	1,096,576		
Sep	102,273	1,248,650	83,563	1,180,139		
Total	\$1,248,650	\$1,248,650	\$1,180,139	\$1,180,139	\$194,345	\$194,345

This chart depicts all fare box revenue, ticket sales, and collected fares from all modes of Transit and Paratransit offered by Manatee County for three fiscal years. These modes include the regular fixed routes, paratransit (Handy Bus), and Anna Maria Island and Longboat Key services. The current fiscal year is then compared with the previous two (2) fiscal years. The cash fare for fixed route service is \$1.50. The Anna Maria Island Trolley and Beach Express offer free fares, with an opportunity for passenger donations. Paratransit fares include fares for the general public (ADA and TD program), as well as purchase of service reimbursement for sponsoring organizations in the community.

Cumulative transit revenues are 2.5% higher thus far in FY 2018 than in FY 2017. Staff will continue to closely monitor the revenue by fare category and service type in order to identify changes in system-wide revenues. In FY 2016, staff engaged with Sarasota County and local colleges and universities on pre-paid, lump sum fares through Universal Access, or U-Pass, agreements to bolster fare revenue and promote ridership growth, and these efforts will continue.

**MANATEE COUNTY
PUBLIC WORKS DEPARTMENT**



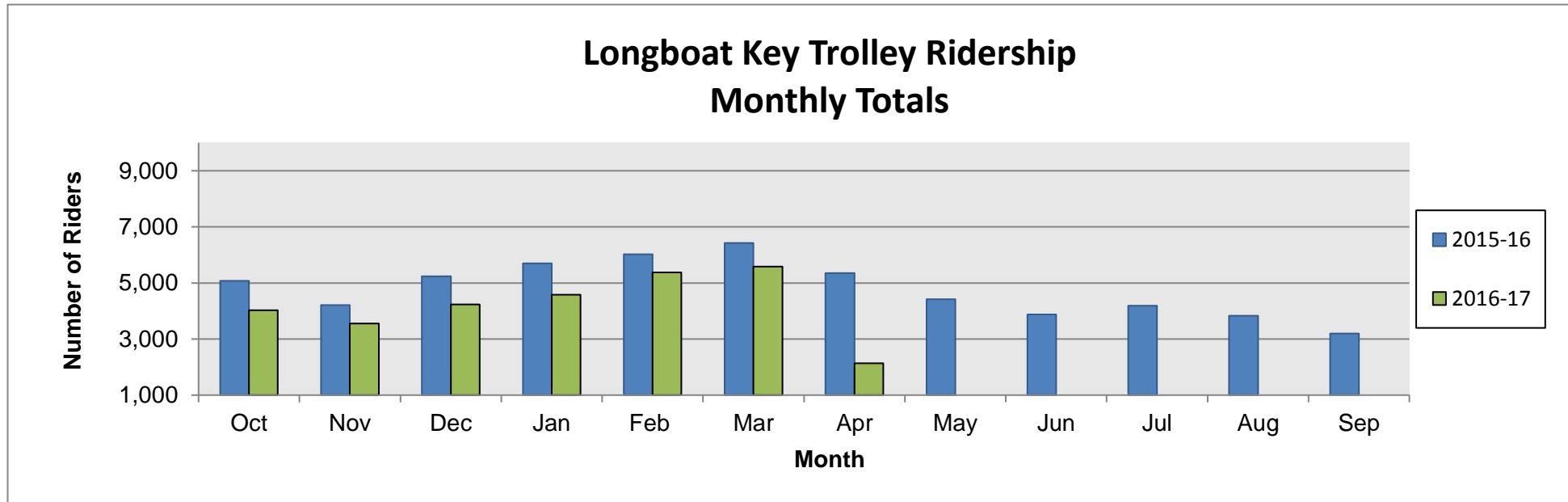
Monthly and cumulative totals by fiscal year (October-September)

	Monthly 2015-16	Cum. 2015-16	Monthly 2016-17	Cum. 2016-17	Monthly 2017-18	Cum. 2017-18
Oct	44,319	44,319	40,779	40,779	31,900	31,900
Nov	39,785	84,104	39,122	79,901	33,411	65,311
Dec	38,470	122,574	37,003	116,904		
Jan	38,752	161,326	40,126	157,030		
Feb	51,280	212,606	49,226	206,256		
Mar	65,421	278,027	66,980	273,236		
Apr	57,061	335,088	59,982	333,218		
May	43,490	378,578	38,867	372,085		
Jun	46,266	424,844	45,358	417,443		
Jul	51,807	476,651	46,185	463,628		
Aug	33,684	510,335	31,047	494,675		
Sep	24,429	534,764	17,520	512,195		
Total	534,764	534,764	512,195	512,195	65,311	65,311

This chart depicts monthly and cumulative ridership on the Anna Maria Island (AMI) Trolley for three fiscal years. Ridership totals include the Sunday Beach Express. The AMI Trolley is the most productive route in terms of total ridership operated by Manatee County, and ridership exceeded 500,000 for the first time in FY 2015, FY 2016, and FY 2017.

Overall, the AMI Trolley and Beach Express continue to experience strong ridership levels. However, ridership is 18.3% lower thus far in FY 2018 than in FY 2017, and the lingering impacts of Hurricane Irma may have impacted AMI Trolley ridership in both October and November 2017. Staff will continue to monitor month-to-month ridership levels and compare those levels to current regional and national bus ridership trends.

**MANATEE COUNTY
PUBLIC WORKS DEPARTMENT**



Monthly and cumulative totals by fiscal year (October-September)

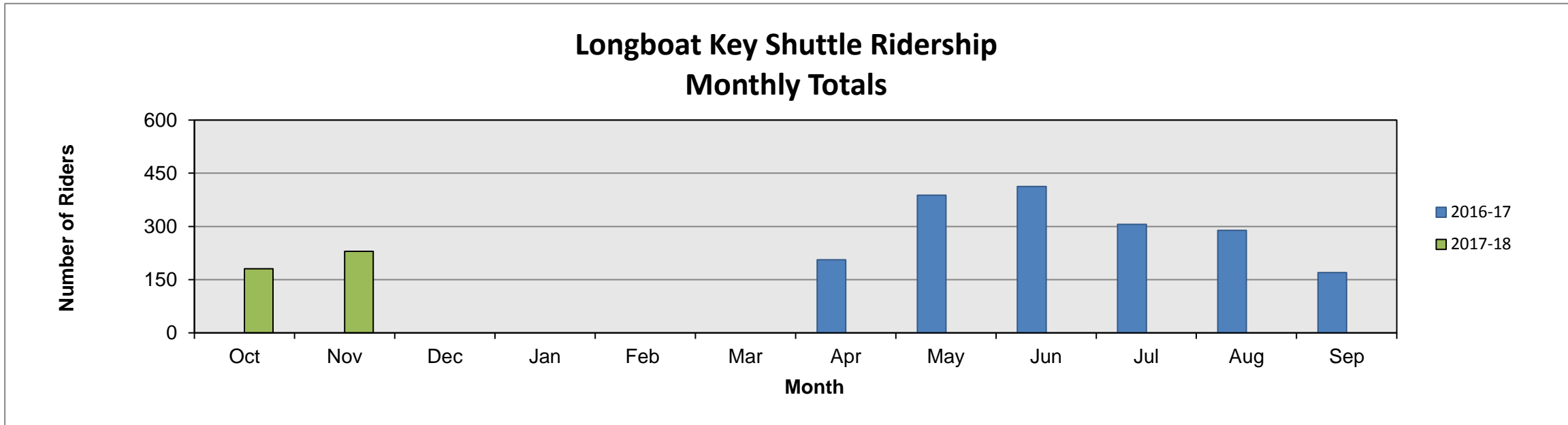
	Monthly 2015-16	Cum. 2015-16	Monthly 2016-17	Cum. 2016-17
Oct	5,073	5,073	4,028	4,028
Nov	4,215	9,288	3,554	7,582
Dec	5,238	14,526	4,237	11,819
Jan	5,694	20,220	4,577	16,396
Feb	6,025	26,245	5,380	21,776
Mar	6,426	32,671	5,580	27,356
Apr	5,353	38,024	2,134	29,490
May	4,415	42,439		
Jun	3,873	46,312		
Jul	4,191	50,503		
Aug	3,834	54,337		
Sep	3,196	57,533		
Total	57,533	57,533	29,490	29,490

This chart depicts monthly and cumulative ridership volume on the Longboat Key (LBK) Trolley for FY 2017 (through April 15, 2017), along with comparative ridership for FY 2016. The Longboat Key (LBK) Trolley connected Coquina Beach with downtown Sarasota, via Longboat Key. Cumulative ridership in FY 2017 was 22.4% lower than in FY 2016.

As part of Phase 2 of the Fixed Route Optimization and Restructuring Plan, staff implemented a new on-demand service (i.e. Longboat Key Shuttle) for Longboat Key that replaced the Longboat Key Trolley service between Bay Isles and Coquina Beach beginning April 15, 2017. A separate dashboard has been created to report the ridership for this new service.

Sarasota County Area Transit (SCAT) continues to operate fixed route service in the more heavily used section of the Longboat Key Trolley service between Bay Isles and Downtown Sarasota.

**MANATEE COUNTY
PUBLIC WORKS DEPARTMENT**



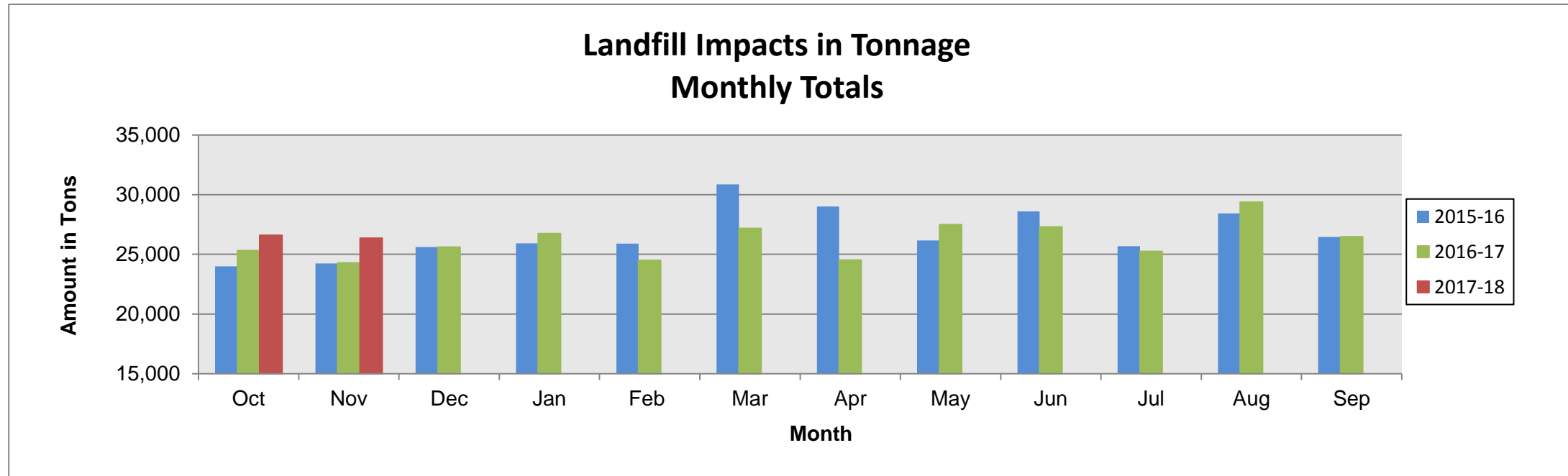
Monthly and cumulative totals by fiscal year (October-September)

	Monthly 2016-17	Cum. 2016-17	Monthly 2017-18	Cum. 2017-18
Oct			181	181
Nov			230	411
Dec				
Jan				
Feb				
Mar				
Apr	206	206		
May	388	594		
Jun	413	1,007		
Jul	306	1,313		
Aug	289	1,602		
Sep	170	1,772		
Total	1,772	1,772	411	411

This new dashboard depicts monthly and cumulative ridership volume on the Longboat Key (LBK) Shuttle for FY 2017 and FY 2018. The Longboat Key (LBK) Shuttle connects Coquina Beach and Bay Isles on Longboat Key with curb-to-curb, reservation-based paratransit service.

Staff implemented the on-demand service for Longboat Key beginning April 15, 2017. To date, the service consists largely of subscription users, including many employees traveling to Longboat Key via Anna Maria Island for work trips. Sarasota County Area Transit (SCAT) continues to operate fixed route/fixed schedule transit service in the more heavily used section of the former Longboat Key Trolley service area between Bay Isles and Downtown Sarasota.

**MANATEE COUNTY
UTILITIES DEPARTMENT**



Monthly and cumulative totals by fiscal year (October-September)

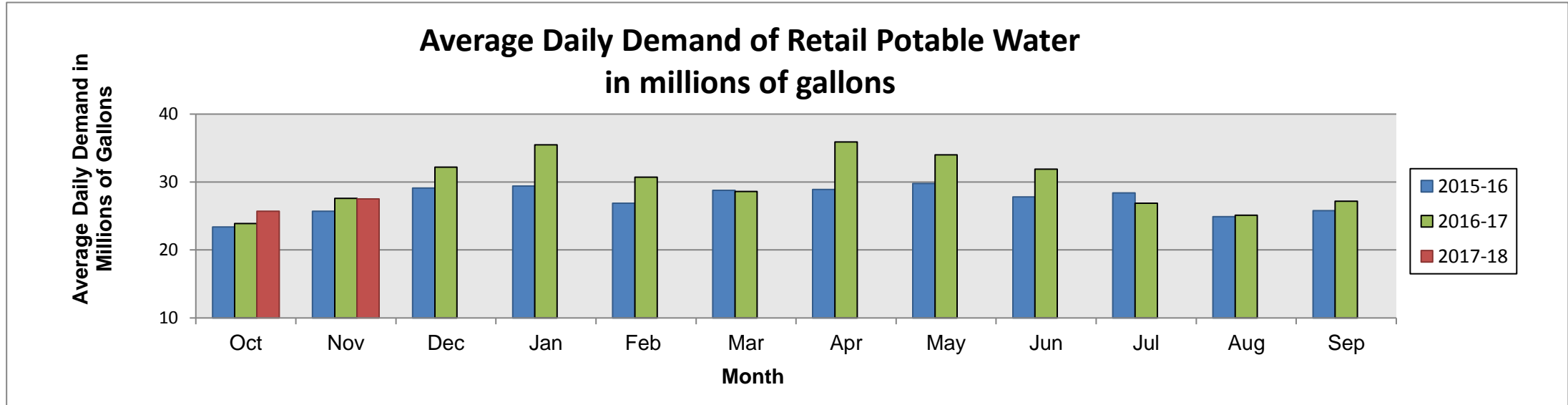
	Monthly 2015-16	Cum. 2015-16	Monthly 2016-17	Cum. 2016-17	Monthly 2017-18	Cum. 2017-18
Oct	24,007	24,007	25,336	25,336	26,606	26,606
Nov	24,228	48,235	24,284	49,620	26,359	52,965
Dec	25,611	73,846	25,618	75,238		
Jan	25,921	99,767	26,757	101,995		
Feb	25,900	125,667	24,509	126,504		
Mar	30,856	156,523	27,192	153,696		
Apr	29,007	185,530	24,527	178,223		
May	26,165	211,695	27,491	205,714		
Jun	28,602	240,297	27,299	233,013		
Jul	25,674	265,971	25,258	258,271		
Aug	28,429	294,400	29,369	287,640		
Sep	26,451	320,851	26,473	314,113		
Total	320,851	320,851	314,113	314,113	52,965	52,965

Solid waste received at the Landfill in November shows an increase of 8.5% over the same period in FY16-17 and 8.8% over FY15-16.

The overall decrease in tonnage last year is attributable, in part, to the increase in the recycling rate. The transition to single stream recycling was completed in October 2016, which has resulted in an almost 50% increase in recycling over the same period last year.

Currently Manatee County recycles at the rate of 54%. The Florida Legislature has set a goal of a 75% recycling rate to be achieved by the year 2020.

MANATEE COUNTY UTILITIES DEPARTMENT

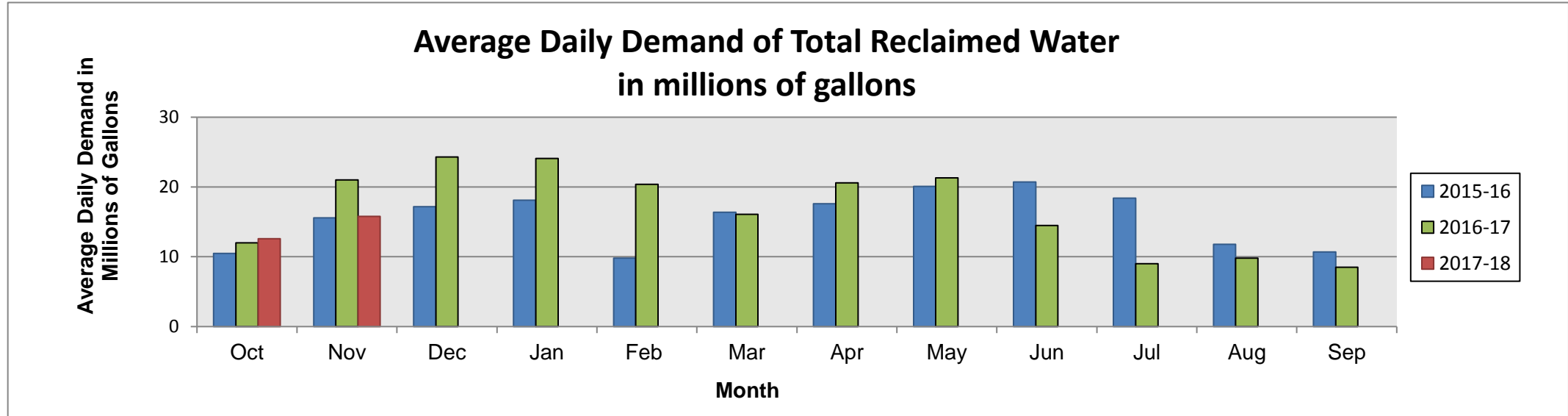


Daily average water demand in millions of gallons by fiscal year (October-September)

	Monthly 2015-16	Monthly 2016-17	Monthly 2017-18
Oct	23.4	23.9	25.7
Nov	25.7	27.6	27.5
Dec	29.1	32.2	
Jan	29.4	35.5	
Feb	26.9	30.7	
Mar	28.8	28.6	
Apr	28.9	35.9	
May	29.8	34.0	
Jun	27.8	31.9	
Jul	28.4	26.9	
Aug	24.9	25.1	
Sep	25.8	27.2	
Avg.	27.4	30.0	26.6

Potable water use varies from month to month depending on seasonal population changes and rainfall. Water use is higher during the winter months when the population increases and lowest during the rainy season, July - September. Average daily retail potable water demand consists of total residential and commercial account use but excludes wholesale customers.

**MANATEE COUNTY
UTILITIES DEPARTMENT**

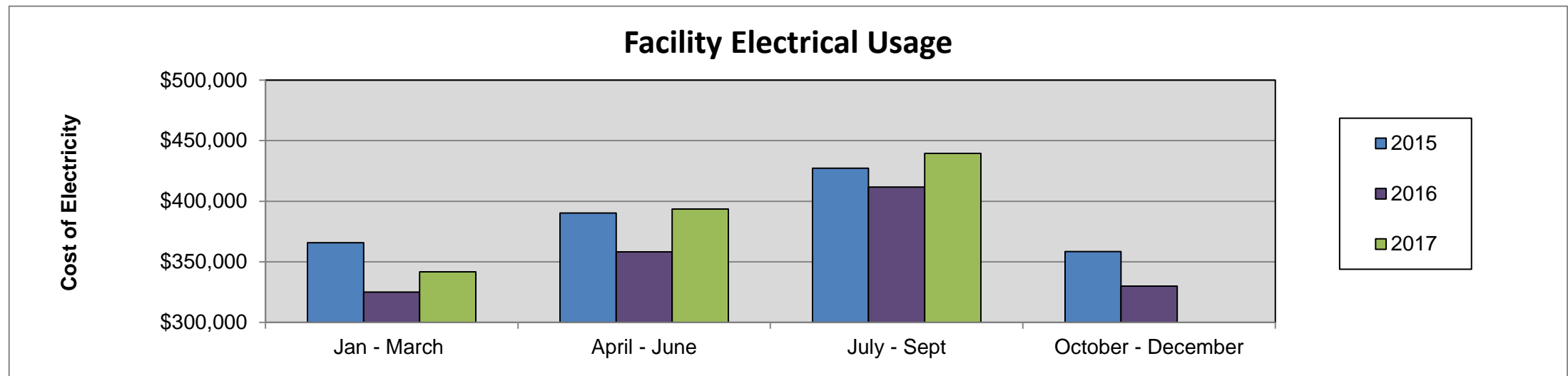


Daily average water demand in millions of gallons by fiscal year (October-September)

	Monthly 2015-16	Monthly 2016-17	Monthly 2017-18
Oct	10.5	12.0	12.6
Nov	15.6	21.0	15.8
Dec	17.2	24.3	
Jan	18.1	24.1	
Feb	9.8	20.4	
Mar	16.4	16.1	
Apr	17.6	20.6	
May	20.1	21.3	
Jun	20.7	14.5	
Jul	18.4	9.0	
Aug	11.8	9.8	
Sep	10.7	8.5	
Avg.	15.6	16.8	14.2

Reclaimed water is a resource used throughout Florida as a way to conserve potable water. As residents use reclaimed water for irrigation, less potable water is used, extending the life of our water resources. In wetter times of the year, less reclaimed water is used as the need for irrigation decreases. February 2016 is an example of a month with higher rainfall resulting in less use of reclaimed water. Average daily demand of total reclaimed water includes residential, recreational, and agricultural uses. Month to month variation is linked to rainfall and agricultural crop seasons.

**MANATEE COUNTY
PROPERTY MANAGEMENT DEPARTMENT**



Quarterly totals by calendar year

Reporting Period	2015	2016	2017
Jan - March	\$ 365,889	\$ 325,096	\$ 341,670
April - June	\$ 390,283	\$ 358,274	\$ 393,667
July - Sept	\$ 427,197	\$ 411,751	\$ 439,484
October - December	\$ 358,409	\$ 330,065	
Total for year	\$ 1,541,778	\$ 1,425,186	\$ 1,174,821

This dashboard compares the quarterly electrical usage costs for 16 county-owned properties. These properties include six libraries, the Judicial Center, Bradenton Area Convention Center, Public Safety Center, Desoto Center, Historic Courthouse, and the Administration Building. Most of these properties have had some recent energy conservation measures applied in the last few years and are being monitored for the purpose of energy conservation. Since monitoring began in 2012, quarterly reporting has seen a trend downward in electrical use.

There are many variables that may affect electrical usage: weather patterns, increases or decreases within facilities experiencing periodic events, or changes in facility workforce occupancy. Public Safety performed operational testing to maintain the larger capacity rooms at a constant temperature to analyze operational stability. The test result was not conducive to operate the larger rooms continuously thus producing a higher cost year over year and quarter versus previous quarter. Another cost escalation contributing factor was the Florida Power & Light (FPL) rate increase.