



# MEMORANDUM

To: Vicki Tessmer, Board Record

Thru: Colleen Harris, Accounts Control Supervisor 

From: Carmen Camarda, Customer Service Representative II 

Date: **December 7, 2017**

Subject: Place Customer #226919-5711 on Consent Calendar.

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Please place account #226919-5711 on the Clerk's Consent calendar to request Board approval to refund/fee waiver the amount of \$1,089.52.

Background/Discussion:

On November 28, 2017, MCUD Billing Division received notification; with proof of payments, to credit this customer due to a change of ownership at this location. The customer had been billed and was not owner during the time frame of: 9/30/2015 through 10/14/2017. Adjustments were debited to the new owner and the credit of \$-1,089.52 was applied to this customer.

Therefore requesting a refund of \$-1,089.52 for this account. To protect the privacy of our customers, names and addresses are not included with this request.

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cc: Colleen Harris, Accounts Control Supervisor  
Carmen Camarda, Customer Service Representative II

County Administrator's Office  
1112 Manatee Avenue West, Bradenton, FL 34205  
Phone number: (941) 745-3717

General    Payment History    Adjustment Detail

Customer:   Master Bill Number:   
 Premises:   Status:

View Zero Charges:

Ledger History

Bill Date	Trans Date	Styp	Description	Tran Amt	Balance
28-NOV-2017	28-NOV-2017	N/A	Adjustment GBCD	-14.33	-1089.52
28-NOV-2017	28-NOV-2017	N/A	Adjustment SWCD	-21.67	-1075.19
28-NOV-2017	28-NOV-2017	N/A	Adjustment WTCD	-9.08	-1053.52
28-NOV-2017	28-NOV-2017	N/A	Adjustment GBCD	-14.33	-1044.44
28-NOV-2017	28-NOV-2017	N/A	Adjustment SWCD	-22.15	-1030.11
28-NOV-2017	28-NOV-2017	N/A	Adjustment WTCD	-9.30	-1007.96
28-NOV-2017	28-NOV-2017	N/A	Adjustment GBCD	-14.33	-998.66
28-NOV-2017	28-NOV-2017	N/A	Adjustment SWCD	-22.15	-984.33
28-NOV-2017	28-NOV-2017	N/A	Adjustment WTCD	-9.30	-962.18
28-NOV-2017	28-NOV-2017	N/A	Adjustment GBCD	-14.33	-952.88
28-NOV-2017	28-NOV-2017	N/A	Adjustment SWCD	-21.67	-938.55

Beginning Balance as of 03-APR-2013