

MEMORANDUM

To: Vicki Tessmer, Board Record
Thru: Colleen Harris, Accounts Control Supervisor *CH*
From: Carmen Camarda, Customer Service Representative II *@*
Date: **April 9, 2018**
Subject: Place Customer #174686-152857 on Consent Calendar.



Please place account #174686-152857 on the Clerk's Consent calendar to request Board approval to refund/fee waiver the amount of \$513.47.

Background/Discussion:

On March 28, 2018 MCUD Billing Division received documentation related to an change of ownership that occurred on July 12, 2017. This resulted in a credit covering the timeframe of July 12, 2017 thru February 22, 2018. Adjustments for water/sewer/garbage totaling \$513.47 were credited on this customer's account and debited to the new owner per tax rolls.

Therefore we are requesting a refund of \$513.47 on this account. To protect the privacy of our customers, names and addresses are not included with this request.

:cic

cc: Colleen Harris, Accounts Control Supervisor
Carmen Camarda, Customer Service Representative II

County Administrator's Office
1112 Manatee Avenue West, Bradenton, FL 34205
Phone number: (941) 745-3717

General **Payment History** Adjustment Detail

Customer: 174686 [icon] [redacted] Master Bill Number: []
 Premises: 1E2857 [icon] [redacted] Status: Inactive

View Zero Charges:

Ledger History

Bill Date	Trans Date	Styp	Description	Tran Amt	Balance
28-MAR-2018	28-MAR-2018	N/A	Adjustment GBCD	-14.33	-513.47
28-MAR-2018	28-MAR-2018	N/A	Adjustment SWCD	-34.25	-499.14
28-MAR-2018	28-MAR-2018	N/A	Adjustment WTCD	-14.77	-464.89
28-MAR-2018	28-MAR-2018	N/A	Adjustment GBCD	-14.33	-450.12
28-MAR-2018	28-MAR-2018	N/A	Adjustment SWCD	-48.29	-435.79
28-MAR-2018	28-MAR-2018	N/A	Adjustment WTCD	-21.13	-387.50
28-MAR-2018	28-MAR-2018	N/A	Adjustment GBCD	-14.33	-366.37
28-MAR-2018	28-MAR-2018	N/A	Adjustment SWCD	-38.61	-352.04
28-MAR-2018	28-MAR-2018	N/A	Adjustment WTCD	-16.75	-313.43
28-MAR-2018	28-MAR-2018	N/A	Adjustment GBCD	-14.33	-299.69
28-MAR-2018	28-MAR-2018	N/A	Adjustment SWCD	-31.83	-282.35

Beginning Balance as of 27-APR-2017 [] .00

- Open Dispute
- Sum Detail...
- EnergyLink...
- CB Appl.
- Item Detail...
- Bill Detail...

General

Note Number: E25341E

Type: DISPUT Disputed Charges Note
Customer: 174686
Premises: 152857
Service:
Remind: Date:

Activity: 03/28/2018 15:53:21
User ID: KCRAGO
Exp: 28-MAR-2023
Origin: UAADISP
Internal Only:

Line	Note Text	User ID	Date/Time
	CREDITED MARONDA HOMES VIA ADJ POSTING 7/12/17-2/22/18 / DEBITED LAR	KCRAGO	03/23/2018 15:53:21
2	ISA KLIMOVA 289205-152857 SAME DATES	KCRAGO	03/28/2018 15:53:21

General

Note Number: 5253272

Type: DISPUT Disputed Charges Note
Customer: 174686
Premises: 152857
Service:
Remind:
Date:

Activity: 03/28/2018 11:22:33
User ID: MVARREN
Exp: 28-MAR-2023
Origin: UAADISP
Internal Only:

Line	Note Text	User ID	Date/Time
	PER TAX ROLLS NEW OWNER CR 174686 DB 289205 FROM 7/12/17 THRU 2/22/18	MVARREN	03/28/2018 11:22:33
2	PROOF OF PAYMENTS WILL BE EMAILED. SS	MVARREN	03/28/2018 11:22:33