



MEMORANDUM

To: Vicki Tessmer, Supervisor, Board Records
Through: Colleen Harris, Utility Accounts Control Supervisor
From: Carmen Camarda, Customer Service Rep II
Date: September 10, 2020
Subject: Refund Request

Refund Request Information

Petitioner

Rich Engert
6315 Rosefinch Court
Bradenton, FL 34202-5163

Reason for Request

On September 1, 2020 MCUD Billing Division received documentation of customer moved into a master meter account which should only be in the owners' name. Billing credited the account for the timeframe of February 28, 2020 through August 14, 2020. Adjustments for water/sewer/garbage with deposit/interest refund applied brought the credit balance of \$2,353.55.

We are therefore requesting a refund of \$2,353.55, minus future monthly billing charges on this account.

Refund Amount: \$2,353.55

Record/Invoice/Account # 299768-109525

Authorization

Colleen Harris approved this refund request on 09/10/2020.

Disclaimer

In an attempt to protect individual privacy and to adhere to Payment Card Industry security standards, backup information for this transaction has been omitted. You may request materials related to this transaction by making a Public Records request online at www.mymanatee.org/records or by calling (941) 742-5845.