

# MEMORANDUM



To: Vicki Tessmer, Board Record  
Thru: Colleen Harris, Accounts Control Supervisor *CJA*  
From: Carmen Camarda, Customer Service Representative II *@*  
Date: **April 24, 2018**  
Subject: Place Customer #223893-46204 on Consent Calendar.

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Please place account #223893-46204 on the Clerk's Consent calendar to request Board approval to refund/fee waiver the amount of \$612.01.

Background/Discussion:

On April 4, 2018 this customer had a zero balance. Documentation was presented for repairs made on an slab leak near the pool at this property for the charge date March 26, 2018. Adjustments were made on April 17, 2018. This left an outstanding credit balance of \$581.89. The credit increased to \$612.01 when the customer made a payment of \$30.12.

Therefore we are requesting a refund of \$612.01 on this account. To protect the privacy of our customers, names and addresses are not included with this request.

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cc: Colleen Harris, Accounts Control Supervisor  
Carmen Camarda, Customer Service Representative II

County Administrator's Office  
1112 Manatee Avenue West, Bradenton, FL 34205  
Phone number: (941) 745-3717

**General**

Payment History Adjustment Detail

Customer: 223593

Master Bill Number

Premises: 48204

Status: Inactive

View Zero Charges:

**Ledger History**

Bill Date	Trans Date	Styp	Description	Tran Amt	Balance
19-APR-2018	18-APR-2018	N/A	Payment RPPM	30.12	-612.01
17-APR-2018	17-APR-2018	N/A	Adjustment WTCD	-612.01	-581.89
11-APR-2018	11-APR-2018	GBR2	Curbside Solid Waste	12.90	30.12
11-APR-2018	11-APR-2018	WRES	Water Usage	7.19	17.22
11-APR-2018	11-APR-2018	WRES	Water Usage	10.03	10.03
11-APR-2018	04-APR-2018	N/A	Payment RPPM	847.14	0.00
26-MAR-2018	26-MAR-2018	GBR2	Curbside Solid Waste	14.33	847.14
26-MAR-2018	26-MAR-2018	WRES	Water Usage	832.81	832.81
26-MAR-2018	27-FEB-2018	N/A	Payment RPPM	49.98	0.00
16-FEB-2018	13-FEB-2018	GBR2	Curbside Solid Waste	14.33	49.98
16-FEB-2018	13-FEB-2018	WRES	Water Usage	35.65	35.65

Beginning Balance as of 19-FEB-2015 .00

Open Dispute

Sum Detail...

EnergyLink...

CB Appl.

Item Detail...

Bill Detail...