

Utilities Department
4410 66th Street West
Bradenton, FL 34210
Phone number: (941) 792-8811 Ext. 5116



MEMORANDUM

To: Vicki Tessmer, Board Record
Thru: Colleen Harris, Utility Accounts Control Supervisor *CNH*
From: Carmen Camarda, Customer Service Rep II *CC*
Date: April 22, 2019
Subject: Place Customer #116443-12823 on Consent Calendar.

Please place account #116443-12823 on the Clerk's Consent calendar to request Board approval to refund/fee waiver the amount of \$724.57.

Background/Discussion:

On February 5, 2019, customer had a zero balance. Documentation was presented for repairs on water heater/slab leak and adjustments were made on March 8, 2019 for credit of \$719.86. The credit increased to \$1,078.88 when the customer made a payment of \$359.02 on March 22, 2019. Request to transfer charges for water/sewer/garbage totaling \$313.10 were debited on customer's account bring total to \$765.78. The balance was reduced by new charges totaling \$41.21 in which resulted in a credit balance of \$724.57.

We are therefore requesting a refund of \$724.57 on this account. To protect the privacy of our customers, names and addresses are not included with this request.

:cc

cc: Colleen Harris, Accounts Control Supervisor
Carmen Camarda, Customer Service Representative II

General Payment History Adjustment Detail

Customer: 118442 [redacted] Master Bill Number: [redacted]
 Premises: 12823 [redacted] Status: Inactive

View Zero Charges:

Ledger History

Bill Date	Trans Date	Styp	Description	Tran Amt	Balance
05-APR-2019	05-APR-2019	GBR2	Curbside Solid Waste	10.03	-724.57
05-APR-2019	05-APR-2019	SRES	Sewer Usage	21.82	-734.60
05-APR-2019	05-APR-2019	WRES	Water Usage	9.36	-756.42
05-APR-2019	26-MAR-2019	N/A	Adjustment TART	3.34	-765.78
05-APR-2019	26-MAR-2019	N/A	Adjustment TART	5.26	-769.12
05-APR-2019	26-MAR-2019	N/A	Adjustment TART	2.21	-774.38
05-APR-2019	26-MAR-2019	N/A	Adjustment TART	14.33	-776.59
05-APR-2019	26-MAR-2019	N/A	Adjustment TART	72.95	-790.92
05-APR-2019	26-MAR-2019	N/A	Adjustment TART	67.81	-863.87
05-APR-2019	26-MAR-2019	N/A	Adjustment TART	96	-931.68
05-APR-2019	26-MAR-2019	N/A	Adjustment TART	46.77	-932.64

Beginning Balance as of 30-JAN-2019 .00

- Open Dispute
- Sum Detail...
- EnergyLink...
- CB Appl.
- Item Detail...
- Bill Detail...