

HEALTH MANAGEMENT ASSOCIATES AGREEMENT

EXHIBIT "A" – SCOPE OF SERVICES

A.01 Program Goals and Objectives

The primary goal of this engagement is to identify appropriate processes moving forward for uninsured and underinsured health care. This will include clear steps for the development, implementation and evaluation of an integrated and accountable community health care process designed to improve the health of Manatee County residents. There are several objectives in achieving this goal including, but not limited to:

- Development of an effective and high performing health care model to serve the uninsured and underinsured residents of Manatee County and ensure high quality access to a continuum of care that optimizes federal, state and local funding
- Creating a process for receiving input that provides the opportunity for community leaders inside and outside the formal health system, stakeholders, and citizens to participate and provide information regarding their views on how a Manatee County health care system should function.
- Developing an inventory of community assets including people, physical resources and data relevant to achieving the County's goal.
- Informing leaders, stakeholders and citizens of the most current information available regarding successful innovations and evidence-based practices used in other Florida counties and beyond.
- Present to leaders, stakeholders and citizens a plan that is the product of community consensus and applying the best practice industry standards available so that it is locally and fiscally viable in every aspect.
- Assuring that the funding process for the recommended health care program has an inherent level of transparency and accountability while protecting patient privacy.
- Ability to measure agreed upon outcome metrics to monitor health care program success at regular intervals.

A.02 Methodology

CONSULTANT shall engage in several core activities including, but not limited to:

- Create a community-wide plan including, but not limited to:
 - Roles and Responsibilities
 - Project Approach

- Projected Timeline
 - Deliverables
 - Evaluations of whether outcomes have been achieved
- Provide recommendation for the governance of the community-wide system of care.
- Provide recommendations to the County on organizational and structural guidance related to the ongoing health care advisory board of local stakeholders.
- Build upon the existing inventory of community resources relevant to achieving this goal, including available health care capacity, data, physical resources, and individuals and organizations that can play a role in designing, implementing and evaluating the community health care system.
- Complete a comprehensive, data driven primary care, dental, and behavioral health services needs assessment.
- Utilizing findings from the inventory and needs assessment, develop an integrated system of care model in collaboration with community stakeholders.
- Provide analyses from local and statewide data on the characteristics of community health systems, internal components and assist in and developing data driven strategies.
- Determine how the changes in health care provision and the Affordable Care Act should impact the local provision of care.
- Provide evidence-based practices proven effective in other communities with a proposed implementation plan.
- Identify areas which will require financial outlay in order to implement.
- Track current activity relating to the use of existing healthcare infrastructure in order to spot trends and develop programming to change current patterns and divert underinsured and uninsured residents to effective and less costly healthcare alternatives.
- CONSULTANT will engage each of the members of the Healthcare Advisory Board (HCAB) individually as part of the Community Engagement portion of the project. Contact information will be provided by COUNTY staff.
- Other tasks as agreed upon by COUNTY.