

Utilities Department
4410 66th Street West
Bradenton, FL 34210
Phone number: (941) 792-8811 Ext. 5116



MEMORANDUM

To: Vicki Tessmer, Board Record
Thru: Colleen Harris, Utility Accounts Control Supervisor *CH*
From: Carmen Camarda, Customer Service Rep II *CC*
Date: December 19, 2018
Subject: Place Customer #77858-80532 on Consent Calendar.

Please place account #77858-80532 on the Clerk's Consent calendar to request Board approval to refund/fee waiver the amount of \$659.78.

Background/Discussion:

On November 21, 2018 the account balance was zero. MCUD Billing Division did an adjustment of maintenance fees and late fees due to a 20 yard roll off removal from hauler on June 14, 2018.

Adjustment days were June 14, 2018 through October 31, 2018. Maintenance fee adjustments were \$628.95 and late fees \$30.83 bringing total adjustment \$659.78.

We are therefore requesting a refund of \$659.78 on this account. To protect the privacy of our customers, names and addresses are not included with this request.

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General **Payment History** Adjustment Detail

Customer: 77858 VILLA DEL SOL ASSOCIATES LTD Master Bill Number:
 Premises: 80532 6515 15TH ST E Status: Inactive

View Zero Charges:

Ledger History

Bill Date	Trans Date	Styp	Description	Tran Amt	Balance
05-DEC-2018	05-DEC-2018	N/A	Adjustment GBCD	-138.74	-659.78
05-DEC-2018	05-DEC-2018	N/A	Adjustment LPGD	-10.58	-521.04
05-DEC-2018	05-DEC-2018	N/A	Adjustment GBCD	-138.74	-510.46
05-DEC-2018	05-DEC-2018	N/A	Adjustment LPGD	-7.65	-371.72
05-DEC-2018	05-DEC-2018	N/A	Adjustment GBCD	-138.74	-364.07
05-DEC-2018	05-DEC-2018	N/A	Adjustment LPGD	-7.60	-225.33
05-DEC-2018	05-DEC-2018	N/A	Adjustment LPGD	-5.00	-217.73
05-DEC-2018	05-DEC-2018	N/A	Adjustment GBCD	-138.74	-212.73
05-DEC-2018	05-DEC-2018	N/A	Adjustment GBCD	-73.99	-73.99
05-DEC-2018	21-NOV-2018	N/A	Payment PYMV	178.28	0.00
05-DEC-2018	21-NOV-2018	N/A	Payment PYMV	500.00	178.28

Beginning Balance as of 05-SEP-2007 1097.06

Open Dispute Sum Detail... EnergyLink... CB Appl. Item Detail... Bill Detail...

need clerk consent

General

Note Number:

Type:	<input type="text" value="ADJ"/>	<input type="text" value="Financial Adjustment"/>
Customer:	<input type="text" value="77858"/>	<input type="text" value="VILLA DEL SOL ASSOCIATES LTD"/>
Premises:	<input type="text" value="80532"/>	<input type="text" value="6515 15TH ST E"/>
Service:	<input type="text"/>	<input type="text"/>
Remind:	<input type="text"/>	Date: <input type="text"/>

Activity:	<input type="text" value="12/05/2018 12:42:38"/>
User ID:	<input type="text" value="SJENKINS"/>
Exp:	<input type="text" value="16-NOV-2023"/>
Origin:	<input type="text" value="UAADISP"/>
Internal Only:	<input type="checkbox"/>

Line	Note Text	User ID	Date/Time
1	PLEASE CREDIT 77858-80532 VILLA DEL SOL / MAINTAINANCE FEES AND LATE F	JKINLEY	11/16/2018 17:16:37
2	EES STARTING IN JULY THROUGH OCT / ROLL OFF WAS REMOVED IN JUNE 14 201	JKINLEY	11/16/2018 17:16:37
3	8	JKINLEY	11/16/2018 17:16:37
4	CREDIT ACCOUNT FROM 6/14/18 THROUGH 10/31/18 MAINTENANCE FEES - HAULER	SJENKINS	12/05/2018 12:42:26
5	REMOVED ROLL OFF FROM PROPERTY WITH PULL AND RETURN SERVICE ORDER	SJENKINS	12/05/2018 12:42:26
6	COMPLETED 6/14/18. TOTAL MAINTENANCE FEE ADJ =\$ 628.95 - ALSO ADJ LATE FEES	SJENKINS	12/05/2018 12:42:26
7	DUE TO INCORRECT BILLING AFTER ROLL OFF REMOVED = \$30.83 TOTAL ADJ=\$659.78	SJENKINS	12/05/2018 12:42:26