

The Utilities Department received several returned item notifications from Bank of America for utility customers.

A letter was mailed to each utility customer requesting a cash replacement for the returned item along with payment of the returned item service fee which is based on the face value of the returned check.

Based on the information presented by the customer, the Utilities Department is hereby requesting authorization to waive the returned item service fees for the utility customers included on the attached list:

1. Account Number 203779-19962 \$25.00

On July 31, 2019, a draft payment for \$37.77 was posted to the CIS system. On August 2, 2019, the payment was returned to us "*account frozen/retain per ofac*". The item was returned to us because the account was closed due to deceased. We are requesting the \$25.00 return item fee waived as a "good will" effort because we do not feel the estate should be penalized for this incident.

2. Account Number 34945-13731 \$30.00

On November 27, 2019, an on-line payment for \$60.94 was posted to the CIS system. On December 5, 2019, the payment was returned to us "*account closed*". The item was returned to us because the customer's bank account was closed due to fraudulent activity prior to the payment process. We are requesting the \$30.00 return item fee waived as a "good will" effort because we do not feel the customer should be penalized for this incident.

3. Account Number 248672-49402 \$30.00

On January 8, 2020, a draft payment for \$85.79 was posted to the CIS system. On January 8, 2020, the payment was returned to us "*account closed*". The item was returned to us due to banking information was not updated by bank prior to the payment process. We are requesting the \$30.00 return item fee waived as a "good will" effort because we do not feel the customer should be penalized for this incident.

4. Account Number 224999-139135 \$30.00

On January 16, 2020, a on-line payment for \$84.30 was posted to the CIS system. On January 24, 2020, the payment was returned to us "*insufficient funds*". The item was returned to us because the account was closed due to deceased. We are requesting the \$30.00 return item fee waived as a "good will" effort because we do not feel the estate should be penalized for this incident.

5. Account Number 185067-1678 \$25.00

On January 1, 2020, a draft payment for \$31.99 was posted to the CIS system. On January 3, 2020, the payment was returned to us "*account closed*". The item was returned to us because the account was closed due to deceased. We are requesting the \$25.00 return item fee waived as a "good will" effort because we do not feel the estate should be penalized for this incident.

6. Account Number 126224-10058

\$30.00

On January 28, 2020, an on-line payment for \$69.60 was posted to the CIS system. On February 3, 2020, the payment was returned to us "*account closed*". The item was returned to us due to banking information was not updated by bank prior to the payment process. We are requesting the \$30.00 return item fee waived as a "good will" effort because we do not feel the customer should be penalized for this incident.

7. Account Number 225456-69779

\$30.00

On January 7, 2020, a payment for \$59.47 was posted to the CIS system. On January 9, 2020, the payment was returned to us "*closed account*". The item was returned to us due to banking information was not updated by bank prior to the payment process. We are requesting the \$30.00 return item fee waived as a "good will" effort because we do not feel the customer should be penalized for this incident.

General Payment History Adjustment Detail

Customer: 203779 ██████████ Master Bill Number:
 Premises: 16662 ██████████ Status: Active

View Zero Charges:

Ledger History

Bill Date	Trans Date	Styp	Description	Tran Amt	Balance
09-SEP-2019	09-SEP-2019	SRES	Sewer Usage	22.54	144.06
09-SEP-2019	09-SEP-2019	WRES	Water Usage	9.45	121.52
09-SEP-2019	03-SEP-2019	N/A	Late Payment Fee	5.00	112.07
08-AUG-2019	08-AUG-2019	SRES	Sewer Usage	27.57	107.07
08-AUG-2019	08-AUG-2019	WRES	Water Usage	11.73	79.50
08-AUG-2019	05-AUG-2019	N/A	Late Payment Fee	5.00	67.77
08-AUG-2019	02-AUG-2019	N/A	Returned Item Service Fee	25.00	62.77
08-AUG-2019	02-AUG-2019	N/A	Payment Reversal	-37.77	37.77
08-AUG-2019	31-JUL-2019	N/A	Payment DRFT	37.77	0.00
09-JUL-2019	09-JUL-2019	SRES	Sewer Usage	14.47	4.16
09-JUL-2019	09-JUL-2019	WRES	Water Usage		

Beginning Balance as of 07-FEB-2012 .00

Open Dispute Sum Detail... EnergyLink... CB Appl... Item Detail... Bill Detail...

CR03220 DIRECT
SITE: VA

BANK OF AMERICA, N.A.
ACH SERVICES
RETURNED ITEMS REPORT
RTN: 063100277 ACCT #: 0000000

PAGE 1
DATE/TIME: 08/02/19 02:17:00
** CONFIDENTIAL **

CO ID: 1596000727 CO NAME: MANATEE COUNTY U ENTRY DESC: UTIL PAYMT SEC: PPD EFF DATE: 07/31/19 CO DISC DATA: UTILITIES BILLING
POINT: MCBUTILI1 APPL: MCBUTILI1 TYPE:
RETURN REASON CODE: R16 ACCT FRZN/RET PER OFAC RETURN POST DATE: 08/02/19

ORIG DATE	INDIVIDUAL ID	INDIVIDUAL NAME	AMOUNT RTN	ACCOUNT NUMBER	TC	ORIG ITEM TRACE ORIGINAL PAR	RETURN TRACE RETURN PAR
07/31/19	00203779	19962	37.77				

TOTALS FOR R16 # DEBITS: 1 DEBIT AMOUNT: 37.77 # CREDITS: 0 CREDIT AMOUNT: 0.00

SUMMARY TYPES OF RETURNS	DEBITS			CREDITS		
	# ITEMS	# ADDENDA	AMOUNT	# ITEMS	# ADDENDA	AMOUNT
DOLLAR RETURNS	1	0	37.77	0	0	0.00
REDEPOSITED ITEMS	0	0	0.00	0	0	0.00
REDEPOSITED PAPER ITEMS	0	0	0.00	0	0	0.00
NON-DOLLAR RETURNS						
PRENOTIFICATION RETURNS	0	0	0.00	0	0	0.00
NOTIFICATIONS OF CHANGE	0	0	0.00	0	0	0.00

*** END OF REPORT ***

General **Payment History** Adjustment Detail

Customer: 34846 [REDACTED] Master Bill Number: [REDACTED]
 Premises: 12721 [REDACTED] Status: Active

View Zero Charges:

Ledger History

Bill Date	Trans Date	Styp	Description	Tran Amt	Balance
07-JAN-2020	07-JAN-2020	SRES	Sewer Usage	36.62	52.45
07-JAN-2020	07-JAN-2020	WRES	Water Usage	15.83	15.83
07-JAN-2020	31-DEC-2019	N/A	Payment PWVC	171.38	0.00
07-JAN-2020	30-DEC-2019	N/A	Late Payment Fee	5.00	171.38
07-JAN-2020	06-DEC-2019	N/A	Late Payment Fee	5.00	166.38
07-JAN-2020	05-DEC-2019	N/A	Returned Item Service Fee	30.00	161.38
07-JAN-2020	05-DEC-2019	N/A	Payment Reversa	50.00	111.38
05-DEC-2019	05-DEC-2019	GBR2	Curbside Solid Waste	14.33	70.44
05-DEC-2019	05-DEC-2019	SRES	Sewer Usage	39.14	56.11
05-DEC-2019	05-DEC-2019	WRES	Water Usage	16.97	16.97
05-DEC-2019	27-NOV-2019	N/A	Payment PWVB	60.94	0.00

Beginning Balance as of 05-NOV-2013 .00

Open Dispute Sum Detail... EnergyLink... CB Appl... Item Detail... Bill Detail...

Manatee County Government

Manatee County Utilities

Report ID: PAY911RD

Payment Return Detail

Period: 12/4/2019 - 12/4/2019

Account Number	Auth Code	Payment Amount	Date Time	Return Amount	Return Type	Return Code	Return Reason
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Internet Payment

CHECKING

34945 - 13731	331078	\$60.94	2019-11-27 01:21:19.600 AM	(\$60.94) EFT Return	02	Account Closed
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Payment Acct: 0758758746117

[REDACTED]						
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Payment Acct: [REDACTED]

[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	01	[REDACTED]
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[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	01	[REDACTED]
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[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	03	[REDACTED]
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Payment Acct: [REDACTED]

[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	01	[REDACTED]
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CHECKING

Total	6	\$631.83		(\$631.83)		Net: \$0.00
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Internet Payment

Total	6	\$631.83		(\$631.83)		Net: \$0.00
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General

Payment history Adjustment Detail

Customer: 248872

Master Bill Number:

Premises: 48402

Status: Active

View Zero Charges:

Ledger History

Bill Date	Trans Date	Styp	Description	Tran Amt	Balance
21-JAN-2020	21-JAN-2020	GBR2	Curbside Solid Waste	14.33	99.72
21-JAN-2020	21-JAN-2020	SRES	Sewer Usage	38.64	85.39
21-JAN-2020	21-JAN-2020	WRES	Water Usage	16.75	46.75
21-JAN-2020	08-JAN-2020	N/A	Returned Item Service Fee	30.00	30.00
21-JAN-2020	08-JAN-2020	N/A	Payment Reversal	-85.79	0.00
21-JAN-2020	08-JAN-2020	N/A	Payment DRFT	85.79	-85.79
21-JAN-2020	07-JAN-2020	N/A	Payment PYMV	85.79	0.00
17-DEC-2019	17-DEC-2019	GBR2	Curbside Solid Waste	14.33	85.79
17-DEC-2019	17-DEC-2019	SRES	Sewer Usage	49.70	71.46
17-DEC-2019	17-DEC-2019	WRES	Water Usage	27.71	21.11
17-DEC-2019	10-DEC-2019	N/A	Payment DRFT	74.09	0.00

Beginning Balance as of 21-JUL-2014 .00

Open Disputes

Sum Detail...

EnergyLink...

CB Appl.

Item Detail...

Bill Detail...

CR03420 DIRECT
SITE: VA

BANK OF AMERICA, N.A.
ACH SERVICES
RETURNED ITEMS REPORT
RTN: 063100277ACCT # [REDACTED]

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DATE/TIME: 01/08/20 23:36:00
** CONFIDENTIAL **

CO ID: 1596000727 CO NAME: MANATEE COUNTY U ENTRY DESC: UTIL PAYMT SEC: PPD EFF DATE: 01/08/20 CO DISC DATA: UTILITIES BILLING
POINT: MCBUTIL11 APPL: MCBUTIL11 TYPE:
RETURN REASON CODE: R02 ACCOUNT CLOSED RETURN POST DATE: 01/08/20

ORIG DATE	INDIVIDUAL ID	INDIVIDUAL NAME	AMOUNT RTN	ACCOUNT NUMBER	TC	ORIG ITEM TRACE	RETURN TRACE
						ORIGINAL PAR	RETURN PAR
01/08/20	00248672 49402	[REDACTED]	85.79	[REDACTED]		[REDACTED]	[REDACTED]

TOTALS FOR R02 # DEBITS: 1 DEBIT AMOUNT: 85.79 # CREDITS: 0 CREDIT AMOUNT: 0.00

SUMMARY TYPES OF RETURNS	-----DEBITS-----			-----CREDITS-----		
	# ITEMS	# ADDENDA	AMOUNT	# ITEMS	# ADDENDA	AMOUNT
DOLLAR RETURNS	1	0	85.79	0	0	0.00
REDEPOSITED ITEMS	0	0	0.00	0	0	0.00
REDEPOSITED PAPER ITEMS	0	0	0.00	0	0	0.00
NON-DOLLAR RETURNS						
PRENOTIFICATION RETURNS	0	0	0.00	0	0	0.00
NOTIFICATIONS OF CHANGE	0	0	0.00	0	0	0.00

*** END OF REPORT ***

General Payment History Adjustment Detail

Customer: 224999 ██████████ Master Bill Number:
 Premises: 129135 ██████████ Status: Active

View Zero Charges:

Ledger History

Bill Date	Trans Date	Styp	Description	Tran Amt	Balance
	06-FEB-2020	N/A	Payment Reversal	-61.84	61.84
	31-JAN-2020	N/A	Payment PWVC	113.82	0.00
	31-JAN-2020	N/A	Payment PWWB	61.84	113.82
28-JAN-2020	28-JAN-2020	GBR2	Curbside Solid Waste	14.33	175.68
28-JAN-2020	28-JAN-2020	REC1	Reclaimed Water Usage	7.12	161.33
28-JAN-2020	28-JAN-2020	SRES	Sewer Usage	24.55	154.21
28-JAN-2020	28-JAN-2020	WRES	Water Usage	10.36	129.66
28-JAN-2020	27-JAN-2020	N/A	Late Payment Fee	5.00	119.30
28-JAN-2020	24-JAN-2020	N/A	Returned Item Service Fee	30.00	114.30
28-JAN-2020	24-JAN-2020	N/A	Payment Reversal	-84.30	84.30
28-JAN-2020	16-JAN-2020	N/A	Payment PWWB	84.30	0.00

Beginning Balance as of 28-AUG-2012 .00

Open Dispute Sum Detail... EnergyLink... CB Appl. Item Detail... Bill Detail...

**Manatee County Government
Manatee County Utilities**

Report ID: PAY911RD

Payment Return Detail

Period: 1/23/2020 - 1/23/2020

Account Number	Auth Code	Payment Amount	Date Time	Return Amount	Return Type	Return Code	Return Reason
Internet Payment							
CHECKING							
224999 - 139135	016095	\$84.30	2020-01-16 12:54:50.493 AM	(\$84.30)	EFT Return	01	Insufficient Funds ✓
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	01	[REDACTED] ✓
CHECKING							
Total	2	\$214.30		(\$214.30)		Net: \$0.00	
Internet Payment							
Total	2	\$214.30		(\$214.30)		Net: \$0.00	
Grand Total	4	\$409.32		(\$409.32)		Net: \$0.00	

General Payment History Adjustment Detail

Customer: 189087 [redacted] Master Bill Number: [redacted]
 Premises: 1678 [redacted] Status: Active
 View Zero Charges:

Ledger History

Bill Date	Trans Date	Styp	Description	Tran Amt	Balance
	30-JAN-2020	N/A	Adjustment LPWD	-5.00	89.71
10-JAN-2020	10-JAN-2020	SRES	Sewer Usage	23.04	94.71
10-JAN-2020	10-JAN-2020	WRES	Water Usage	9.68	71.67
10-JAN-2020	06-JAN-2020	N/A	Late Payment Fee	5.00	61.99
10-JAN-2020	03-JAN-2020	N/A	Returned Item Service Fee	25.00	56.99
10-JAN-2020	03-JAN-2020	N/A	Payment Reversal	-31.99	31.99
10-JAN-2020	01-JAN-2020	N/A	Payment DRFT	31.99	0.00
10-DEC-2019	10-DEC-2019	SRES	Sewer Usage	22.54	31.99
10-DEC-2019	10-DEC-2019	WRES	Water Usage	9.45	9.45
10-DEC-2019	03-DEC-2019	N/A	Payment DRFT	35.65	0.00
08-NOV-2019	08-NOV-2019	SRES	Sewer Usage	22.54	35.65

Beginning Balance as of 11-JUL-2008 .00

Open Dispute Sum Detail... EnergyLink... CB Appl. Item Detail... Bill Detail...

CR03420 DIRECT
SITE: VA

BANK OF AMERICA, N.A.
ACH SERVICES
RETURNED ITEMS REPORT
RTN: 063100277ACCT #:

PAGE 2
DATE/TIME: 01/03/20 23:37:00
** CONFIDENTIAL **

CO ID: 1596000727 CO NAME: MANATEE COUNTY U ENTRY DESC: UTIL PAYMT SEC: PPD EFF DATE: 01/02/20 CO DISC DATA: UTILITIES BILLING
POINT: MCBUTIL11 APPL: MCBUTIL11 TYPE:
RETURN REASON CODE: R02 ACCOUNT CLOSED RETURN POST DATE: 01/03/20

ORIG DATE	INDIVIDUAL ID	INDIVIDUAL NAME	AMOUNT RTN	ACCOUNT NUMBER	TC	ORIG ITEM TRACE ORIGINAL PAR	RETURN TRACE RETURN PAR
01/02/20	00185067	1678	31.99				

TOTALS FOR R02 # DEBITS: 1 DEBIT AMOUNT: 31.99 # CREDITS: 0 CREDIT AMOUNT: 0.00

SUMMARY TYPES OF RETURNS	-----DEBITS-----			-----CREDITS-----		
	# ITEMS	# ADDENDA	AMOUNT	# ITEMS	# ADDENDA	AMOUNT
DOLLAR RETURNS	1	0	31.99	0	0	0.00
REDEPOSITED ITEMS	0	0	0.00	0	0	0.00
REDEPOSITED PAPER ITEMS	0	0	0.00	0	0	0.00
NON-DOLLAR RETURNS						
PRENOTIFICATION RETURNS	0	0	0.00	0	0	0.00
NOTIFICATIONS OF CHANGE	0	0	0.00	0	0	0.00

*** END OF REPORT ***

General

Payment History

Adjustment Detail

Customer: 128224

Master Bill Number:

Premises: 10053

Status: Active

View Zero Charges:

Ledger History

Bill Date	Trans Date	Styp	Description	Tran Amt	Balance
06-FEB-2020	06-FEB-2020	GBR2	Curbside Solid Waste	14.33	90.94
06-FEB-2020	06-FEB-2020	SRES	Sewer Usage	32.60	76.61
06-FEB-2020	06-FEB-2020	WRES	Water Usage	14.01	44.01
06-FEB-2020	04-FEB-2020	N/A	Payment PYIV	69.60	30.00
06-FEB-2020	03-FEB-2020	N/A	Returned Item Service Fee	30.00	99.60
06-FEB-2020	03-FEB-2020	N/A	Payment Reversal	-69.60	69.60
06-FEB-2020	28-JAN-2020	N/A	Payment PWWB	69.60	0.00
06-FEB-2020	17-JAN-2020	N/A	Payment PWWB	76.29	69.60
07-JAN-2020	07-JAN-2020	GBR2	Curbside Solid Waste	14.33	145.89
07-JAN-2020	07-JAN-2020	SRES	Sewer Usage	35.12	131.56
07-JAN-2020	07-JAN-2020	WRES	Water Usage	34.50	66.44

Beginning Balance as of 03-JUN-2011 .00

Open Dispute

Sum Detail..

EnergyLink...

CB Appl.

Item Detail..

Bill Detail..

Manatee County Government
Manatee County Utilities
Payment Return Detail

Period: 1/31/2020 - 1/31/2020

Report ID: PAY911RD

Account Number	Auth Code	Payment Amount	Date Time	Return Amount	Return Type	Return Code	Return Reason
Internet Payment							
CHECKING							
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	03	[REDACTED]
Payment Acct: [REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	03	[REDACTED]
Payment Acct: [REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	03	[REDACTED]
126224 - 10058	028045	\$69.60	2020-01-28 12:29:37.950 AM	(\$69.60)	EFT Return	02	Account Closed
Payment Acct: 229055336487	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	04	[REDACTED]

CHECKING

Total	4	\$616.88		(\$616.88)		Net: \$0.00	
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Internet Payment

Total	4	\$616.88		(\$616.88)		Net: \$0.00	
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Grand Total

Total	6	\$883.20		(\$883.20)		Net: \$0.00	
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40181

215 17

General Payment History Adjustment Detail

Customer: 225458 [Redacted] Master Bill Number: [Redacted]
 Premises: 65779 [Redacted] Status: Active

View Zero Charges:

Ledger History

Bill Date	Trans Date	Styp	Description	Tran Amt	Balance
	06-FEB-2020	N/A	Payment LBSC	95.33	0.00
29-JAN-2020	29-JAN-2020	GBR1	Curbside Solid Waste	14.33	95.33
29-JAN-2020	29-JAN-2020	SRES	Sewer Usage	35.62	81.00
29-JAN-2020	29-JAN-2020	WRES	Water Usage	15.38	45.38
29-JAN-2020	10-JAN-2020	N/A	Payment WKSC	59.47	30.00
29-JAN-2020	09-JAN-2020	N/A	Returned Item Service Fee	30.00	89.47
29-JAN-2020	09-JAN-2020	N/A	Payment Reversal	-59.47	59.47
29-JAN-2020	07-JAN-2020	N/A	Payment LBSC	59.47	0.00
27-DEC-2019	27-DEC-2019	GBR1	Curbside Solid Waste	14.33	59.47
27-DEC-2019	27-DEC-2019	SRES	Sewer Usage	31.59	45.14
27-DEC-2019	27-DEC-2019	WRES	Water Usage	34.54	10.60

Beginning Balance as of 26-SEP-2012 .00

Open Dispute Sum Detail... EnergyLink... CB Appl... Rem Detail... Bill Detail...

BANK OF AMERICA, N.A.
CENTRAL RETURN ITEMS

Page 001 of 001
Bank : 00075
Center :
Divider: 4,290
Code : 3 B



>001296 3792803 0001 008239 10Z
MANATEE CTY BOARD OF CO COMM
UTILITY DEPOSIT ACCOUNT
1115 MANATEE AVE W
BRADENTON FL 34205-7803
US

Deposit account:xxxxxxxxx
Charge account :xxxxxxxxx
Store/Reference:00000000



Dear Valued Customer:

Date of Notice: 01-09-2020

We're writing to notify you that the item or items listed below, which were deposited into your account have been returned unpaid. As a result, we've deducted them from your account. Fees for analyzed accounts are itemized on the account analysis statement.

Number of returned items: 1
Amount of returned item(s): 59.47

Sequence/ Dep Date	ABA Number/ Dep Amount	Maker Name/ Check Date	Return Reason/ Additional Data	Amount
██████████ 1/7/2020	██████████ ██████████	██████████	Closed Account	59.47

RECEIVED
JAN 13 2020
MANATEE COUNTY
CLERK OF CIRCUIT COURT

If you have any questions or need additional information, please contact one of our Customer Service Representatives at 1.888.400.9009. We appreciate your business and look forward to serving you in the future.

Sincerely,
Returns & Exceptions

RESOLUTION R-97-041

A RESOLUTION OF THE MANATEE COUNTY BOARD OF COUNTY COMMISSIONERS
AND MANATEE COUNTY CIVIC CENTER AUTHORITY, OF MANATEE COUNTY, FLORIDA,
ADOPTING A STANDARD SERVICE FEE FOR DISHONORED CHECKS
OFFERED IN PAYMENT TO MANATEE COUNTY, AND
AMENDING THE MANATEE COUNTY CODE

WHEREAS, Section 125.0105, Florida Statutes, authorizes the County to adopt a service fee not to exceed the service fees authorized under Section 832.08(5) or 5 percent of the face amount of checks, drafts, and orders, whichever is greater, for the collection of such instruments for the payment of money to the County; and

WHEREAS, the adoption of a uniform service fee for dishonored checks offered in payment to Manatee County is in the best interest of the citizens of Manatee County, Florida.

NOW THEREFORE, BE IT RESOLVED BY THE BOARD OF COUNTY COMMISSIONERS
AND THE CIVIC CENTER AUTHORITY OF MANATEE COUNTY, FLORIDA, that:

1. A service fee of an amount not to exceed \$25, if the face value does not exceed \$50, \$30 if the face value exceeds \$50 but does not exceed \$300, \$40 if the face value exceeds \$300 or five percent (5%) of the face amount of the check, draft or order, whichever is greater, shall be charged for collection of a dishonored check, draft, or order for the payment of money to Manatee County. The service fee shall be in addition to all other remedies and penalties provided by law. Proceeds from this fee shall be retained by Manatee County.
2. Manatee County Resolution R-91-237 is hereby rescinded in its entirety, and Section 3-12-24.13 of the Manatee County Code shall be amended as set forth herein
3. This resolution shall take effect immediately upon its adoption.

ADOPTED with a quorum present and voting this 16 day of March, 1997.

BOARD OF COUNTY COMMISSIONERS
MANATEE COUNTY, FLORIDA

By: Patricia M. Glass
Chairman

ATTEST: R. B. SHORE
Clerk of Circuit Court
and Comptroller

By: R. B. Shore

RECEIVED
MAR 25 1997
ACCOUNTING DEPT