

# MEMORANDUM



To: Vicki Tessmer, Board Records  
From: Tina Smith, Team Supervisor, Utilities Customer Service  
Date: January 26, 2018  
Through: Gwen Detone, Business Services Manager, Utilities Department  
Subject: Place Customer # **228881-42324** on the Clerk Consent Calendar

*P 1-26-18*

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Please place account # **228881-42324** on the Clerk's consent calendar for a refund of **\$508.91**.

## Background/Discussion:

This account had a leak in September causing their water bill to increase. The billing department received documentation for a pipe repair and in reviewing the account adjusted the bill. This created a credit balance. The customer is requesting a refund of the credit balance.

Utilities Customer Service is requesting a refund of \$508.91 minus future monthly billing charges on this account. To protect the privacy of our customers, names and addresses are not included in this request.

## Instructions to Board Records:

**Copy to:** Gwen Detone, Business Services Manager, Utilities Department  
Dana Catlett, Assistant Manager, Customer Service, Utilities Department  
Colleen Harris-Dibble, Supervisor, Account Control, Utilities Department  
Tan Lang, Customer Service Representative, Collections, Utilities Department  
Tina Smith, Team Supervisor, Customer Service, Utilities Department

Utilities  
Administration  
4410 66<sup>th</sup> Street West, Bradenton, FL 34210  
Phone number: (941) 792-8811



General Payment History Adjustment Detail

Customer: 228881 PIMLOTT, CHRIS D Master Bill Number:  
 Premises: 42324 12411 UPPER MANATEE RIVER RD Status: Active

View Zero Charges:

Ledger History

Bill Date	Trans Date	Styp	Description	Tran Amt	Balance
25-JAN-2018	22-JAN-2018	GBR2	Curbside Solid Waste	14.33	-508.91
25-JAN-2018	22-JAN-2018	WRES	Water Usage	18.70	-523.24
21-DEC-2017	19-DEC-2017	GBR2	Curbside Solid Waste	14.33	-541.94
21-DEC-2017	19-DEC-2017	WRES	Water Usage	18.70	-556.27
22-NOV-2017	17-NOV-2017	GBR2	Curbside Solid Waste	14.33	-574.97
22-NOV-2017	17-NOV-2017	WRES	Water Usage	18.70	-589.30
25-OCT-2017	25-OCT-2017	N/A	Adjustment WTCB	-641.25	-608.00
25-OCT-2017	24-OCT-2017	N/A	Payment PYWB	893.28	33.25
25-OCT-2017	24-OCT-2017	N/A	Adjustment LPWD	-17.87	926.53
25-OCT-2017	19-OCT-2017	GBR2	Curbside Solid Waste	14.33	944.40
25-OCT-2017	19-OCT-2017	WRES	Water Usage	18.92	930.07

Beginning Balance as of 23-JAN-2013 00

Open Dispute Sum Detail... EnergyLink... CB Appl. Item Detail... Bill Detail...

**Danielle Brown**

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**From:** STEVE PIMLOTT <stevepimlott@verizon.net>  
**Sent:** Thursday, January 25, 2018 4:49 PM  
**To:** UtilitiesCustomerService  
**Subject:** ACCOUNT # 228881-42324

**RE: 12411 UPPER MANATEE RIVER ROAD - ACCOUNT # 228881-42324**

Dear Sir/Madam

Please refund the credit balance on this account – currently (\$541.94).

Mail the check to:

Christopher Pimlott  
10314 Baltusrol Place  
Bradenton FL 34202

Thank you

Chris Pimlott



**Activity summary**

Beginning balance on 10/6	\$3,459.15
Deposits/Additions	57,052.63
Withdrawals/Subtractions	- 56,950.90
<b>Ending balance on 11/6</b>	<b>\$3,560.88</b>

Account number: 1010123988328

**STEVEN D PIMLOTT**  
**LYN L PIMLOTT**

*Florida account terms and conditions apply*

For Direct Deposit use  
Routing Number (RTN): 063107513

**Overdraft Protection**

Your account is linked to the following for Overdraft Protection:

- Credit Card - XXXX-XXXX-XXXX-4679

**Safe Deposit Box Renewal Payment Due Soon** Your Safe Deposit Box #FLWBA511891012 is up for renewal. The total amount due of \$35.00 for the upcoming rental period will be charged to this account on or about 12/26/2017. The details for the rental period are as follows: Box price = \$65.00 and Total Discounts = \$30.00. The total amount due is net of all discounts.

**Interest summary**

Interest paid this statement	\$0.09
Average collected balance	\$10,186.76
Annual percentage yield earned	0.01%
Interest earned this statement period	\$0.09
Interest paid this year	\$1.60

**Transaction history**

Date	Check Number	Description	Deposits/ Additions	Withdrawals/ Subtractions	Ending daily balance
10/6		Veteran Property Payroll 171006 24 Pimlott,Steven	37.40		
10/6		ATM Withdrawal authorized on 10/06 11135 State Road 70 E Bradenton FL 0006199 ATM ID 0645U Card 7612		1,000.00	2,496.55
10/10		ATM Withdrawal authorized on 10/08 11135 State Road 70 E Bradenton FL 0006594 ATM ID 0645U Card 7612		1,000.00	
10/10		Online Transfer to Pimlott C Checking xxxxxxxx1288 Ref #1b03Tpx4Q on 10/09/17		750.00	746.55
10/11		Fpl Direct Debit Elec Pymt 10/17 1042925055 Ppda Steven Derrick Pimlott		36.03	710.52
10/12		Manatee County U Util Paymt 00107954 46286 Steven Pimlott		143.18	567.34
10/13		Veteran Property Payroll 171013 24 Pimlott,Steven	37.40		
10/13		Ecoclear Product Payroll 101317 03206713AP00005 Pimlott, Steven 6713	1,632.77		
10/13		ATM Check Deposit on 10/13 11135 State Road 70 E Bradenton FL 0007917 ATM ID 0645U Card 7612	25,000.00		27,237.51
10/16		ATM Withdrawal authorized on 10/15 1815 Lakewood Ranch Bl Bradenton FL 0000097 ATM ID 0660S Card 7612		1,000.00	
10/16	2190	Deposited OR Cashed Check		4,000.00	
10/16		Fpl Direct Debit Elec Pymt 10/17 6757213258 Ppda Steven Pimlott		14.16	22,223.35
10/17		McUtilities Util Pymt 171016 27094506 Steven Pimlott		28.89	22,194.46
10/20		Veteran Property Payroll 171020 24 Pimlott,Steven	37.40		
10/20		ATM Withdrawal authorized on 10/20 11135 State Road 70 E Bradenton FL 0009849 ATM ID 0645U Card 7612		1,000.00	
10/20		Bank of America Online Pmt 171020 Ck182135402POS Pimlott,Steven		1,000.00	20,231.86
10/23		Online Transfer to Pimlott V Ref #1b03Vz7Q7P Checking Vet		499.16	



**Transaction history (continued)**

Date	Check Number	Description	Deposits/ Additions	Withdrawals/ Subtractions	Ending daily balance
10/23		Cash eWithdrawal in Branch/Store 10/23/2017 4:56 Pm 11135 State Road 70 E Bradenton FL 7612		2,500.00	
10/23		Citi Autopay Payment 171020 082466739311209 Steven D Pimlott		433.00	16,799.70
10/24		Fpl Direct Debit Elec Pymt 10/17 4650726146 Ppda Victoria Lesley Pimlott		74.48	16,725.22
10/25		Bill Pay Pinch A Penny Sr on-Line No Account Number on 10-25		40.00	
10/25		Bill Pay Pinch A Penny Sr on-Line xxx5 2041 on 10-25		90.00	
10/25		Bill Pay Bluestone Lawn M on-Line No Account Number on 10-25		140.00	
10/25		McUtilities Util Pymt 171024 27556121 Steven Pimlott		893.28	15,561.94
10/27		Veteran Property Payroll 171027 24 Pimlott, Steven	37.40		
10/27		Ecoclear Product Payroll 102717 03206713AP00005 Pimlott, Steven 6713	1,632.77		
10/27		Citi Card Online Payment 171026 112471306513996 Steven D Pimlott		1,025.27	
10/27	2192	Check		10,157.60	6,049.24
10/30		ATM Check Deposit on 10/30 11135 State Road 70 E Bradenton FL 0001807 ATM ID 0645U Card 7612	25,000.00		
10/30		ATM Cash Deposit on 10/30 11135 State Road 70 E Bradenton FL 0001867 ATM ID 0645U Card 7612	680.00		
10/30		ATM Cash Deposit on 10/30 11135 State Road 70 E Bradenton FL 0001869 ATM ID 0645U Card 7612	600.00		
10/30		ATM Cash Deposit on 10/30 11135 State Road 70 E Bradenton FL 0001870 ATM ID 0645U Card 7612	600.00		
10/30		ATM Cash Deposit on 10/30 11135 State Road 70 E Bradenton FL 0001871 ATM ID 0645U Card 7612	600.00		
10/30		ATM Cash Deposit on 10/30 11135 State Road 70 E Bradenton FL 0001872 ATM ID 0645U Card 7612	600.00		
10/30		ATM Cash Deposit on 10/30 11135 State Road 70 E Bradenton FL 0001873 ATM ID 0645U Card 7612	520.00		
10/30		ATM Withdrawal authorized on 10/28 11135 State Road 70 E Bradenton FL 0001401 ATM ID 0645U Card 7612		1,000.00	
10/30	2194	Deposited OR Cashed Check		3,000.00	
10/30	2193	Check		7,000.00	23,649.24
11/1		ATM Withdrawal authorized on 11/01 11135 State Road 70 E Bradenton FL 0002137 ATM ID 0645U Card 7612		1,000.00	
11/1		Sgbk Assoc Pymt Assoc Pymt 000010037318014 Steve Pimlott		364.00	
11/1	2191	Check		55.00	22,230.24
11/2		Withdrawal Made In A Branch/Store		10,000.00	
11/2		Cash eWithdrawal in Branch/Store 11/02/2017 4:50 Pm 11135 State Road 70 E Bradenton FL 7612		2,500.00	
11/2		Kubota Tractor Cipnonrec 171101 00035035591 Steven Pimlott		251.75	
11/2		Synchrony Bank CC Pymt Nov 02 504682019514692 Christopher D Pimlott		625.00	
11/2	2196	Check		21.77	8,831.72
11/3		Veteran Property Payroll 171103 24 Pimlott, Steven	37.40		
11/3		Ymca Manatee Mbrshp Fee 301728 Steve Pimlott		100.00	
11/3	2195	Check		3,208.33	5,560.79
11/6		ATM Withdrawal authorized on 11/06 11135 State Road 70 E Bradenton FL 0003589 ATM ID 0645U Card 7612		1,000.00	
11/6		Citi Card Online Payment 171105 122479266850874 Steven D Pimlott		1,000.00	
11/6		Interest Payment	0.09		3,560.88
<b>Ending balance on 11/6</b>					<b>3,560.88</b>
<b>Totals</b>			<b>\$67,052.63</b>	<b>\$66,950.90</b>	

The Ending Daily Balance does not reflect any pending withdrawals or holds on deposited funds that may have been outstanding on your account when your transactions posted. If you had insufficient available funds when a transaction posted, fees may have been assessed.