

# MEMORANDUM

To: Vicki Tessmer, Board Record  
Thru: Gwen Detone, Business Service Manager  
From: Kathy J Horne, Customer Service/Billing Supervisor  
Date: August 7, 2018  
Subject: Place Customer #259457-148377 on Consent Calendar

*Kathy J. Horne*



Please place account #259457-148377 on the Clerk's Consent calendar for Board approval to refund the amount of <\$949.09>

## Background Discussion:

18-June-2015 - The customer picked up a Temporary Use Meter #53192257 reading 0

01-June-2016 - Customer brought in the meter for maintenance - The meter was in good condition reading 28

10-July-2017 - Customer brought in the meter for maintenance - The meter was in good condition reading 7420

17-July-2018 - The Meter Services Tech picked up the meter upon installation of the permanent meter. The meter was reading 389

19-July-2018 - The account was adjusted due to the Meter Reading Misread for the charge date of 01-April-2017, 01-July-2017, 01-Jan-2018 leaving a balance of <\$103.98>

19-July-2018 - The account was closed, the deposit amount of \$251.79 applied plus final charges of \$16.30

24-July-2018 - Payment received \$609.62 leaving a balance of <\$949.09>

07-Aug-2018 - Utilities Customer Service/Billing is requesting a refund in the amount of \$949.09 less any future billing charges, payments and/or credits that may incur on account #259457-148377

: kjh

Instruction to Board Records:

Copy to:  
Gwen Detone, Business Service Manger  
Dana Catlett, Customer Service Center Assistant Manager  
Kathy J Horne, Customer Service/Billing Supervisor

Manatee County Utilities Department  
Billing Division  
4410 66<sup>th</sup> St W Bradenton, FL 34206-5010  
Phone number: (941) 792-8811

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**Colleen Harris-Dibble, Supervisor, Accounts Control**  
**Carmen Camarda, Customer Service Representative II**

Adjustment Posting (UAAMADJ 4 4 1-1)(2455 001)(CISPROD) - Adjustment Entry

General Adjustment Entry

Customer: 259457 J MICHAEL GROUP CONSTRUCTION LL  
 Premises: 148377 CONSTRUCTION METER

Svc	Catg	Rate	Chrg Dt	Amount	Balance	Bdg Var	Prev Adj	BD	Adj Date	Adj Code	Reason	Adj Amount
101	WTR	C415	01-JUL-2018	591.84	591.84	0.00			19-JUL-2018	WTCD	MTMS	499.05
101	WTR	C415	01-JUL-2018	12.78	12.78	0.00			19-JUL-2018	WTCD	MTMS	10.77

Open Dispute Sum Detail Adj Query

Kept 7-19-18 mfa

General Adjustment Entry

Customer: 259457 J MICHAEL GROUP CONSTRUCTION LL  
 Premises: 148377 CONSTRUCTION METER

Svc	Catg	Rate	Chrg Dt	Amount	Balance	Bdg Var	Prev Adj	BD	Adj Date	Adj Code	Reason	Adj Amount
101	WTR	C415	01-JAN-2018	113.29	0.00	0.00		<input type="checkbox"/>	19-JUL-2018	WTCD	MTMS	68.77
101	WTR	C415	01-JUL-2017	80.00	0.00	0.00		<input type="checkbox"/>	19-JUL-2018	WTCD	MTMS	39.64
101	WTR	C415	01-APR-2017	135.45	0.00	0.00		<input type="checkbox"/>	19-JUL-2018	WTCD	MTMS	95.37

Open Dispute    Sum Detail    Adj Query



Manatee County Utilities Department  
P.O. Box 25010  
Bradenton, Florida 34206-5010

06/04/18

139-

J MICHAEL GROUP CONSTRUCTION LL  
12291 BRITT RD  
PARRISH, FL 34219-8618

Account Number: 259457 - 148377  
Temporary Use Meter Notice



Dear Customer:

Our records indicate you are a new Temporary Use Meter customer. In order for us to prepare the quarterly billing statement for this meter you must provide information relating to the meter prior to 06/25/2018. If a reading is not submitted to the County, a no read charge of \$100.00 will be billed to the account and two consecutive quarterly billings of no readings may require us to have the meter returned.

Per Sec 2-31-254(d), please provide the following information:

Photo of the meter in any format (New Customer's only)  
Meter number: 53192257

Reading date: 6-22-018

Meter reading: 35380

Meter location: 12291 Britt Rd.

Daytime contact name: Michael Reese

Contact Phone #: 941 737 0123

Billing Address: 12291 Britt Rd

We would like to also remind you that the customer is responsible for returning the Temporary Use Meter to the county each year for maintenance and testing purposes. Without an official police report being submitted, service may be discontinued, the security deposit forfeited and any meters which are later recovered by the County will be billed all usage showing on the meter at that time.

If you have any questions pertaining to the requirements for Temporary Use Meters, please contact the Billing staff at 941-792-8811, as failure to comply may result in discontinuance of service.

Thank you,  
Billing Services

General **Payment History** Adjustment Detail

Customer: 259457 J MICHAEL GROUP CONSTRUCTION LL Master Bill Number:  
 Premises: 148377 CONSTRUCTION METER Status: Inactive

View Zero Charges:

Ledger History

Bill Date	Trans Date	Styp	Description	Tran Amt	Balance
	24-JUL-2018	N/A	Payment LBSC	609.62	-949.09
19-JUL-2018	19-JUL-2018	N/A	Water Usage	16.30	-339.47
19-JUL-2018	19-JUL-2018	N/A	Construct Deposit Interest Applied	-1.79	-355.77
19-JUL-2018	19-JUL-2018	N/A	Construction Deposit Reversal	-250.00	-353.98
19-JUL-2018	19-JUL-2018	N/A	Adjustment WTCD	-95.37	-103.98
19-JUL-2018	19-JUL-2018	N/A	Adjustment WTCD	-39.64	-8.61
19-JUL-2018	19-JUL-2018	N/A	Adjustment WTCD	-68.77	31.03
19-JUL-2018	19-JUL-2018	N/A	Adjustment WTCD	-10.77	99.80
19-JUL-2018	19-JUL-2018	N/A	Adjustment WTCD	-499.05	110.57
02-JUL-2018	01-JUL-2018	CONS	Water Usage	591.84	609.62
02-JUL-2018	01-JUL-2018	CONS	Water Usage	12.78	17.78