

MEMORANDUM

To: Vicki Tessmer, Board Record
Thru: Colleen Harris, Accounts Control Supervisor *CH*
From: Carmen Camarda, Customer Service Representative II *@*
Date: **March 14, 2018**
Subject: Place Customer #257108-124994 on Consent Calendar.



Please place account #257108-124994 on the Clerk's Consent calendar to request Board approval to refund/fee waiver the amount of \$563.42.

Background/Discussion:

On February 21, 2018 MCUD Billing Department received notification to adjust this account because the customer was set up in error and curbside solid waste charges should be billed under the Association at this premise. Billing credited the account for the timeframe of April 15, 2015 through February 10, 2018. Adjustments were made for curbside solid waste resulting in a credit of \$-563.42 on the account.

Therefore requesting a refund of \$563.42 on this account. To protect the privacy of our customers, names and addresses are not included with this request.

:cic

cc: Colleen Harris, Accounts Control Supervisor
Carmen Camarda, Customer Service Representative II

County Administrator's Office
1112 Manatee Avenue West, Bradenton, FL 34205
Phone number: (941) 745-3717



General

Note Number:

Type:
 Customer:
 Premises:
 Service:
 Remind: Date:

Activity:
 User ID:
 Exp:
 Origin:
 Internal Only:

Line	Note Text	User ID	Date/Time
1	PLEASE CREDIT CUSTOMER 257108 ALL CHARGES FROM 4/15/15 TO 2/10/18.. CU	LBBELL	02/21/2018 11:27:21
2	STOMER WAS SET UP IN ERROR. ASSOCIATION MAINTAINS GARBAGE UNDER SABLE	LBBELL	02/21/2018 11:27:21
3	BAY ACCT # 217372-124984... PER BARB G	LBBELL	02/21/2018 11:27:21



General

Note Number: 5236163

Type: DISPUT Disputed Charges Note
Customer: 257108
Premises: 124994
Service:
Remind: Date:

Activity: 03/08/2018 11:29:05
User ID: KCRAGO
Exp: 08-MAR-2023
Origin: UAADISP
Internal Only:

Line	Note Text	User ID	Date/Time
1	CREDITED MARGARET ANGELO VIA ADJ POSTING 4/15/15-2/10/18 AND REMOVED 1	KCRAGO	03/08/2018 11:29:05
2	0 LATE FEES TOTALING \$50.00 (AUGUST 2015-DECEMBER 2017)	KCRAGO	03/08/2018 11:29:05

Customer: 257108 [redacted]

Master Bill Number: [redacted]

Premises: 124994 [redacted]

Status: Inactive

View Zero Charges:

Ledger History

Bill Date	Trans Date	Styp	Description	Tran Amt	Balance
08-MAR-2018	08-MAR-2018	N/A	SolidWaste Deposit Interest Applied	-.07	-563.42
08-MAR-2018	08-MAR-2018	N/A	Solid Waste Deposit Reversal	-30.00	-563.35
08-MAR-2018	08-MAR-2018	N/A	Adjustment GBCD	-.91	-533.35
08-MAR-2018	08-MAR-2018	N/A	Adjustment GBCD	-13.61	-532.44
08-MAR-2018	08-MAR-2018	N/A	Adjustment GBCD	-13.61	-518.83
08-MAR-2018	08-MAR-2018	N/A	Adjustment GBCD	-13.61	-505.22
08-MAR-2018	08-MAR-2018	N/A	Adjustment GBCD	-13.61	-491.61
08-MAR-2018	08-MAR-2018	N/A	Adjustment GBCD	-13.61	-478.00
08-MAR-2018	08-MAR-2018	N/A	Adjustment GBCD	-13.61	-464.39
08-MAR-2018	08-MAR-2018	N/A	Adjustment GBCD	-5.12	-450.78

Adj
+
Deposit

C.C.
Clerk
Consent