



Manatee County Utilities Missed Garbage Complaints

This can be used to report missed garbage, recycling, or yard waste services for residential properties. Please ensure the following before reporting a missed pick up:

- All items must be out within 3 feet of the roadway by 6:00 a.m. on your scheduled service day and must be bagged, bundled, or canned in containers with handles.
- Yard waste must be bagged, canned, or bundled (no longer than 4 feet in length) using rope, string, tie, or tape.
- **Missed pickups MUST be reported the next business day.**

****Please note that as of October 1st, yard waste MUST be canned, bundled, or in lawn and leaf compostable paper kraft bags. (We will no longer be picking up plastic yard waste bags.)**

MCUD Account #:

Property Address:

Which of your services were missed?

Please provide a list of items you had out at the curb:

Were your items out by 6:00 a.m.?

Were your items properly prepared, containerized, bundled, and/or bagged?

Did you receive any tags or door hangers?

What day is your garbage supposed to be picked up?

Have your neighbors been picked up?

Was your entire street missed?

What is the name of your subdivision?

Do you live on a private road?

I am aware that by submitting this request, the hauler has up until 6:00 p.m. the following business day to respond with a reason my items were missed or to come back by the property and pick up my items.

Submitted By:

Phone:

Email:

Manatee County Utilities Department
3647 Cortez Rd W
Bradenton, FL 34210
941-792-8811 | www.mymanatee.org