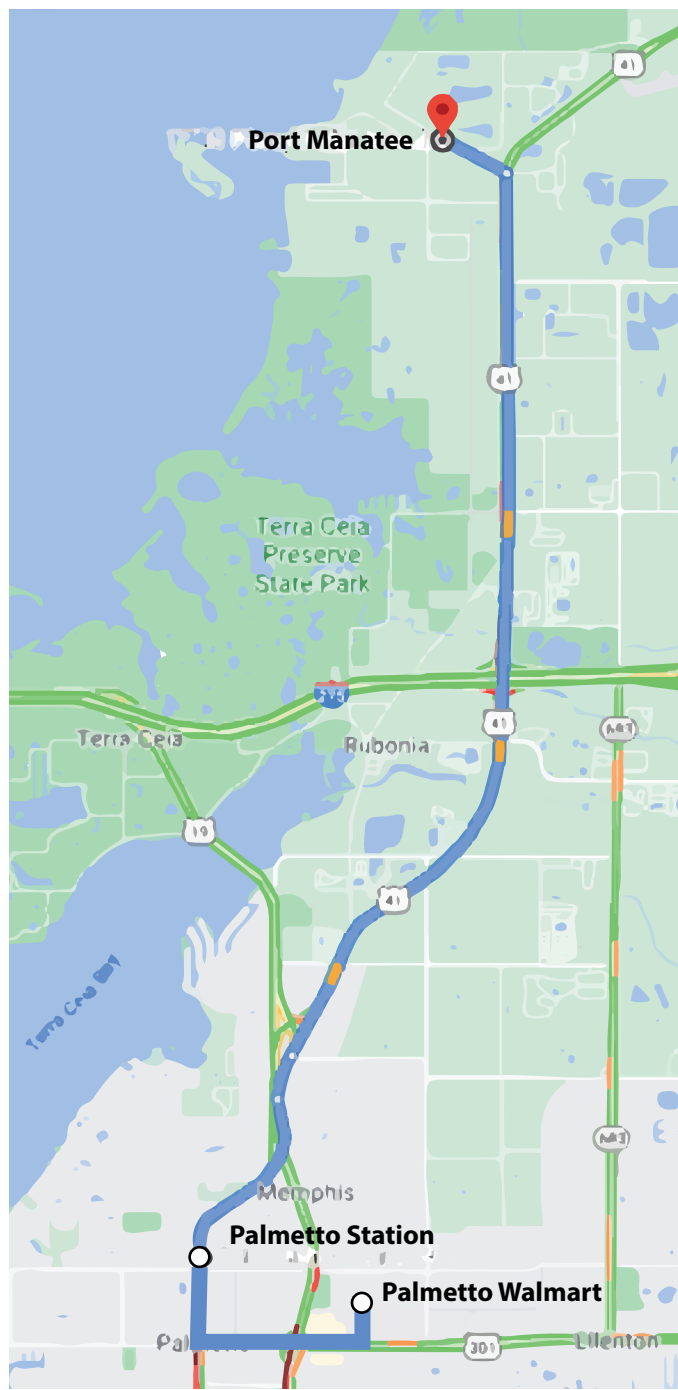


**WHAT IS THE PORT MANATEE CONNEXION  
SHUTTLE SERVICE AREA?**



March  
2021



# Port Manatee ConneXion Shuttle

**(Mobility ON-Demand Service)**

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## Contact Us:

Rider Information (941) 749-7116  
Text Telephone (TDD) (941) 747-7868

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Manatee County Area Transit  
[www.mymanatee.org/mcat](http://www.mymanatee.org/mcat)  
Manatee County Transit Fleet Facility  
2411 Tallevast Road  
Sarasota, FL 34243

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 [facebook.com/ridemcat](https://facebook.com/ridemcat)

 Ride with Us - MCAT



## INTRODUCTION:

The *Port Manatee ConneXion Shuttle* is a mobility on-demand / call ahead service within a defined area serving Manatee County residents and visitors. The Port Manatee ConneXion is a new service, designed specifically for residents, visitors and those who work in the Port Manatee area. The *Port Manatee ConneXion Shuttle* provides ease of travel to/from the Port Manatee area with convenient transit connections in Palmetto with Manatee County Area Transit (MCAT) transit routes (i.e., Routes 1, 13, 201). In fact, passengers can use Routes 1, 13 and 201 (i.e., *North County ConneXion*), and transfer from the Port Manatee ConneXion for travel from the Port Manatee area. The Port Manatee ConneXion transfer points are:

- Palmetto Transit Station (**Routes 1, 13, 201 and 203**)
- Palmetto Wal-Mart (**Routes 1, 13, and 201**)
- Rubonia (**Route 201**)

## WHAT ARE THE HOURS OF SERVICE?

*Port Manatee ConneXion* services are available Monday – Saturday 5:30 a.m. to 7:30 p.m.

## WHAT IS THE FARE?

The *Port Manatee ConneXion* cash fare is **\$1.50 for each ride**.

- All valid MCAT and SCAT fixed route bus passes are accepted on the *Port Manatee ConneXion Shuttle*.
- A Pre-paid Fare program is available for the ease of buying a pre-set number of *Port Manatee ConneXion Shuttle* trips. The Pre-paid account can be established in advance and then replenished as desired.
- **Mobile ticketing is also available for fare payments.**

## HOW DOES SOMEONE USE THE *PORT MANATEE CONNEXION SHUTTLE SERVICE*?

- Trip reservations are required.
- To make a one-way or round-trip reservation, call 941-748-2317.
- Reservations accepted Monday - Friday from 8:00am to 5:00pm.
- All passenger trips serve destinations and bus stops within the defined *Port Manatee ConneXion Shuttle* service area.
- For your convenience, pre-registration is recommended; however, not required.
- Seasonal residents and visitors are encouraged to register in advance.
- Next-day service reservations are required by 5:00 p.m. **the day before service is desired.**
- Reservations are available up to 14 days in advance of a trip.
- If you plan to use the *Port Manatee ConneXion* regularly, **subscription service is available.**
- Walk-up service is available at designated transfer points and bus stops when a *Port Manatee ConneXion Shuttle* vehicle is already in operation. **Please “flag” the Port Manatee ConneXion Shuttle operator to stop for you.**
- Southbound from the Port Manatee area, the driver will drop you at:
  - Palmetto Transit Station
  - Palmetto Wal-Mart
  - Rubonia
- **Northbound, the driver will drop you at a designated MCAT bus stop in the Port Manatee Area.**
- Designated bus stops are available in the Port Manatee area.

• *Port Manatee ConneXion Shuttle* services include accommodations for bikes and is accessible for people using wheelchairs or other mobility devices.

• **Please note use of a bike or mobility aid when scheduling a ride.**

## WHAT ARE THE RULES FOR OPERATIONS/*PORT MANATEE CONNEXION SHUTTLE SERVICE*?

The daily MCAT mission is to provide convenient, on-time and accessible transit services to benefit the community. To do so, there are some important rules.

- *Port Manatee ConneXion Shuttle* services are shared ride, so passenger reservations are grouped together for operating efficiency.
- People who book a reservation and do not arrive for their trip or do not cancel their reservation at least two hours in advance will be considered a “no-show.”
- Customers who receive three no-shows in any 30-day period may be suspended from **Port Manatee ConneXion Shuttle** service. However, these customers may continue to use walk-up service when available.

