



*Manatee County, Florida
Board of County Commissioners
Transit Division Procedures Manual*

Procedure #
22-0511

Title:
**Americans with Disabilities Act (ADA) Visitor
Procedures**

Date Issued:
05/11/2022

PURPOSE:

The Manatee County Public Works/Transit Division is committed to compliance with all Federal Transit Administration (FTA) implementing regulations related to civil rights including the Americans with Disabilities Act (ADA) regulations. This procedure hereby is established to meet the requirements of the Americans with Disabilities Act implementing regulations (hereafter the "ADA"), as amended. Any person who believes that they have been discriminated against or denied full participation in transportation service provision or programming based upon disability status by the Manatee County Public Works/Transit Division, may file an ADA complaint.

PROCEDURE:

A. Visitor Process-

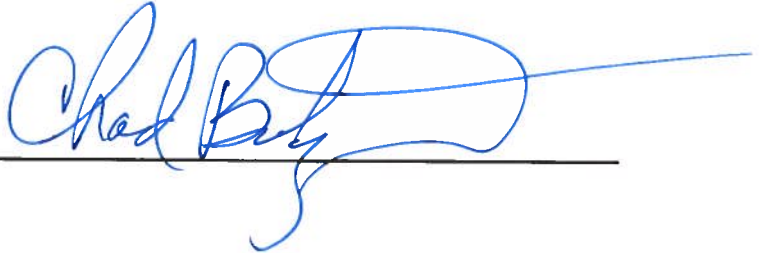
1. Visitors who are eligible for ADA paratransit service in jurisdictions where they reside and have documentation regarding their eligibility may use the MCAT ADA paratransit service during their visit to Manatee County for up to twenty-one (21) days during any three hundred sixty-five (365)-day period. Visitors who have not been certified eligible by another transit provider and who make the statement they're unable to use fixed route transit will have presumptive eligibility. They will be required to provide documentation of their place of residence and (if the visitor's disability is not apparent), disability documentation (signed by a doctor or licensed medical professional) prior to the first day of service and may also be provided ADA paratransit service for up to twenty-one (21) days during any three hundred sixty-five (365)-day period. Visitors needing more than twenty-one (21) days of service will be required to apply for MCAT eligibility certification by following the application process.
2. Upon receipt of the required documentation as described, Manatee County Area Transit will enter the necessary information into the database to permit visitors to book requested trips. This process can be completed as early as same day or no more than one day late. The Federal Transit Administration (FTA) envisions this as a process of eligible service.

ORIGINATOR, TITLE, AND DEPARTMENT NAME:

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AUTHORIZATION:

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RELATED POLICY:

N/A

DATE ISSUED/SUNSET DATE:

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