



# Meet the Administrative Function



## Commitment to Service is our Success



Implemented software solutions to improve efficiencies

Processed over 120 indigent burials

Processed Medicaid Match payments for more than 20,000 clients

Ensure ADA compliance and improvements county-wide



Leadership to all Divisions



Support mandated and critical services:

- Indigent Burials
- Health Care Responsibility Act
- ADA Compliance
- Children's Medical Exams
- Juvenile Detention
- Jail Medical
- Mental Health & Substance Abuse
- Medicaid Match
- Florida Department of Health/Manatee



Management of Department Funds



Manage Health Care Fund Expenditures & Other Grants

Desired Units

DESIRED UNITS:  
Probation Officer screener (jail)  
Currently grant  
Probation Officer screener (jail)  
Currently grant

Supervised Release costs \$1.81 per day vs. Manatee County Jail, which costs \$71.56 per day

In the Offender Work Program, clients pay to work in lieu of jail, saving Manatee County \$347,186 through work performed in 2012.

Average caseloads over 200 per Probation Officer  
Standard Recommendations for Probation caseloads is 180 cases maximum per Probation Officer

SPECIAL RESPONSE TEAM  
Probation partners with law enforcement to verify client compliance within the community

Client Completion is our Success



### Supervised Release

"The probation officer is always respectful, which means a lot after having my name dragged through the papers"  
JW

### Offender Work Program

"Thank you for allowing me to participate in your program allowing me to keep my home and job and pay my debt to society".  
AD

### Pre-Trial Intervention

"To let you know how much my husband and I appreciated your help, it was nice of you to take your time."  
Mr. & Mrs. F

### Victim Impact Panel

"The Speaker hit the nail on the head-jail is no place to be"  
"Really appreciate the story-much better hearing first hand"  
"I like the presentation and it made me realize dangers of DUI"



## Meet the PROBATION DIVISION

### Units/Programs:



Offender Work Program



Misdemeanor Probation



Supervised Release



Pre-Trial Intervention



Victim Impact Panel



Special Response Team

Community Services





# Meet the Human Services Division

## Sections and Functional Areas



**Veteran's Services**



**Children's Services**

**Planning/Special Projects**



**Aging Services**

**Indigent Health Care**



**Non-Profit Agreements**

**Neglected Cemeteries**

**Indigent Burials**



**Summer Lunch Program**

**County Medical Examiner**



**Justice Assistance Grants**



**Jail Medical Contract**

**ADA Consultant Contract**



**Children's Summit**

**Whole Child Manatee**

# Community Services

**Desired Units**

**Desired Units Health Care Services Manager** to expand and develop indigent health care plan within the community.  
**2 Senior Human Services Analysts** To replace positions lost in recent years to budget cuts, allowing better client service

Approximately 14,000 Manatee County Veterans assisted in last Fiscal Year. This resulted in approximately \$134,414,000 in Veterans Benefits being disbursed to Manatee County Veterans (not including retirement benefits) in FY 2012

The Planning/Special Projects Section Contracted With a New Jail Medical Provider to Reduce Costs and Improve Services.

**Children's Services** Managed over 80 contracts serving approximately 28,000 clients

**Aging Services** served 524 Elderly Clients through a variety of State Grant-Funded Programs

## People are our Success



Veteran's Services is converting to a new computer system to improve efficiency. They will also be going paperless within a few months of the conversion.

Planning/Special Projects Section funded agencies have reported providing services to 35,538 Unduplicated Clients in the past fiscal year.

Lee Washington from Veteran's Services was Employee of the Month for April 2013 and has been named the new County Veteran's Services Officer.

Linda Paul from Children's Services was awarded the Adult of the Year Award at the first ever Teen Pregnancy Prevention Recognition Awards presented by the Healthy Teens Coalition of Manatee County.

Benefits Section led the distribution of approximately 55,000 healthy lunches to underprivileged youths during the summer of 2012

Began process to convert current Indigent Healthcare Plan into a new, more effective Plan. The new plan, as it continues to develop will be collaborative with the community and focus on patient-centered medical homes. This plan will need to be developed regardless of the outcome of the June 18 referendum.



# Meet the Agriculture & Extension Services

# Community Services

Desired Unit

**Florida-Friendly Landscaping Coordinator**  
educates citizens about science-based, environmentally friendly landscaping practices & encourages conservation & protection of our water resources.

**Volunteers**  
In 2012  
376 volunteers contributed 31,982 hours to County residents. This equates to 15 full time employees.

**43,449**  
Manatee County residents participated in Agriculture & Extension Services group learning events.

**21,832**  
educational field visits & office consultations given to residents by Agriculture & Extension Services (AES) Agents & Field Staff.

**90%**  
of our clients reported AES solved their problem or answered their question based on a recent University of Florida Customer Satisfaction survey.

Economic, environmental, and social sustainability are our Successes



"Extension has put me in touch with the right people to do experimentation on my farm. This goes back 30 years. Extension is always able to point you in the right direction and help you find the right answer. They are the 'go to' people. The mobile irrigation lab has taken off because of the work we did on my farm 20 years ago. That came to be after we realized we had to be more efficient. The research conducted due to extension uncovering grower needs has been invaluable."  
- GR

"We never had an irrigation system and have always tried to conserve water. By installing a Florida-Friendly Landscape, I've learned how to save even more water and utilize our three rain barrels for most of our watering needs. Only soaps and oils are used to control pests, and rarely; if a plant gets too buggy, it goes. We enjoy the wildlife that currently resides in the created habitat. I absolutely love my landscape now. It's interesting, fun and alive! And I'm not done yet..."  
- CS

"On behalf of all the families from the Grandparents as Parents group, we want to THANK YOU for joining us on February 21st and for sharing your very useful information on nutrition. I found the outlined instructions on healthy eating to be quite beneficial for our group. And the fun recipes and treats were a great addition! As the group grows and new caregivers join over the next year, I hope you will consider coming back and presenting the information again."  
-MB

"I am so appreciative of the help the Mobile Irrigation Lab team provided me regarding lawn and landscape matters. I am a new resident from the north and know absolutely nothing about Florida lawns. I took the irrigation class offered through AES and was very impressed with the knowledge and information available. They followed up with a visit to my home spending 2 hours with me giving me further information about my lawn and how to best care for it. They did an incredible job and I intend to give AES pamphlets to my neighbors and let them know about the great service."  
- JF



Soil Conservation



Farm Safety  
Food Safety



Marine Science  
Sea Grant



Master Gardener Program



Florida-Friendly Landscaping



Production Agriculture



Commercial Horticulture & Best Management Practices



Mobile Irrigation Lab & Water Conservation



4-H Youth Development



Family & Consumer Sciences