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Health Care Advisory Board
Meeting Minutes
Manatee County Administration Building
1112 Manatee Ave W. Bradenton Fl. 34205
9th Floor BCC Conference Room
September 28, 2016

Opening

The meeting was called to order at 5:06 pm by Karen Windon.

Attendance

Members Present

Stephen Hall – Business
Thomas Skoloda – Substance Abuse
Ray Fusco – Health Care
Dominique Kohlenberger – Health Care
Kirk Zeppi – Behavioral Health
Mildred Isom – Medically Needy Healthcare Consumer
Ernest (Sandy) Marshall – At Large
Lori Dengler – At Large
Henry Raines – At Large

Absent

Beverly Hindenlang – Higher Education
Philip Brown – Social Services (Excused)

Staff Present

Karen Windon – Deputy County Administrator
Cheri Coryea – Director, Neighborhood Services
Joshua Barnett – Health Care Services Manager
Andy Guyre – Human Services Division Manager
Allen Donahue – Human Services Program Manager

Public Present

Mike Meehan
Monica Bolbjerg
James McCleod
Adell Erozer
Jeanie Slater
Jill Henman

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Introductions:

Karen Windon informed the Health Care Advisory Board (HCAB) that the Board of Commissioners reappointed Thomas Skoloda, Lori Dengler, Sandy Marshal and Phil Brown to the board on Tuesday.

Cheri Coryea introduced Joshua Barnett to the HCAB. Joshua Barnett thanked the committee for the work they had done already and provided his background to the HCAB.

Karen Windon led a round table introduction of all members present.

Henry Raines entered @ 5:14

Approval of Minutes

Karen Windon opened the floor to the discussion of the minutes from August 24th.

Motion: Accept the minutes from August 24th, 2016. **Action:** Approve **Moved by:** Sandy Marshall **Seconded by:** Ray Fusco **Vote:** Motion Passed (**Summary:** Yes = 8, No = 0).

Presentations:

Qure-4u

Monica Bolbjerg provided a PowerPoint presentation on Qure-4u patient portal and digital tools.

- The program started in Denmark 15 years ago.
- All providers have access to the same information to include the patients reporting.
- Has patient portals in several countries with 1.8 million users.
- The portal is integrated into two major EMR providers in the US.
 - Dr. Chrono and Athena Health
- Able to access local hospital and provider records.
- Patients are engaged through care plans provided in Apps showing what and when tasks are needed.

Stephen Hall entered @ 5:30

- Patient analytics can be seen in the portal or pushed to whatever software systems are in use at the provider level.

Sandy Marshal asked why this was briefing provided. Monica stated that this is a different way to look at the data and provide services to a large population with a small number of providers. Ray Fusco stated this is state of the art tech that is coming to many providers and care coordinators and is the future of tele-medicine.

Lori Dengler entered @ 5:35

Joshua Barnett asked if the information could be used predictively to show trends appearing in population groups in a given geographic area. Monica stated the data was there for that function but the predictive abilities were currently not in place.

Ray Fusco restated the potential HIPAA issues. This can only be applied to patients who have signed up to share information with the care team. It cannot just data mine from providers with patients who have not provided consent.

Sandy asked that the HMA report be provided to Monica so she can see if they can be a part of the solution to the issues identified.

Dominique Kohlenburger stated that is why she was invited to present. The board talks about coordinated care and this seems like a platform that focuses on that.

The cost is variable based on the implementation. Startup costs would be \$5,000 to \$11,000 with ongoing costs of \$0.80 to \$0.60 cents per patient per month depending on the platform model.

Ray Fusco stated the real issue with this program isn't that it is good or bad it is that a change in behavior from one medical model to a new medical model is required. In order to manage the population a tool like this is required.

Monica stated that hospitals are not moving as quickly to this model but as long as a diagnosis or care plan is provided it can be put into the portal and immediately the care team has access to the information.

Ray Fusco asked for the IHS billing system currently in place to be explained because the information from that system may be able to integrate into the Qure-4u software, which would allow the CPT or ICD codes to be shared to the care teams.

Sandy Marshall stated that this board needs to recommend to the board of County Commissioners that the county not pay any monies to the local providers and hospitals until they come on board with these solutions.

Cheri Coryea stated there is an HIE component in the current contracts to ensure there is compliance.

Ray Fusco stated there should be a recommendation on how to adjust funding or move forward with services before any recommendation to withhold funds should be considered.

Diabetes Provider Meeting:

Andy Guyre provided an update on the September 9th meeting with providers on diabetes services. Many local agencies attended to share their services with each other.

Bill Colgate from Manatee County Rural Health Services shared the education component of his diabetes component that was well received by everyone. It was looked at as a component that could be a great opportunity for agencies sharing resources. The only caveat was that any members referred in would have to have a mechanism to track outcomes.

Continue Discussions from Prior Meetings:

Karen Windon asked to go through an exercise to identify what the expectations are for healthcare in this community. The activity would define the aspirations for the community the challenges it faces and the new conditions, which must be achieved.

Aspirations:

- Lori Dengler – A healthier community overall.
- Dominique Kohlenburger– Focus on Schools
- Sandy Marshall – Low cost quality healthcare by competent providers who are reasonably paid.
- McCleod – Comprehensive healthcare services on demand for all citizens.
- Henry Raines – Improved health in general based on metrics aimed at achievable goals.
- Mike Meehan – Improve acute and chronic care for the medically needy with immediate effect where possible.
- Kirk Zeppi – Overall health has to include the Mental and Behavioral Health components.
- Thomas Skoloda – Focus and support must be provided to prevention programs to address the future before the problem gets out of hand.
- Dominique – Infrastructure where biking and walking everywhere is available.
- Lori Dengler – More collaboration with entities in the county to prevent siloing.
- Stephen Hall – Provide healthcare to those in need to minimize the financial impact on the community.

Challenges:

- Kirk Zeppi – Resistance to Change
- Ray Fusco – Care shortages in PCP's
- Sandy Marshall – No coordination within services or providers
- Thomas Skoloda – Distilling the data into usable information
- Henry Raines – Widespread misinformation about the Affordable Care Act.
- Lori Dengler – Overall poor education regarding health habits. Inability to be properly nourished.
- Ray Fusco – Challenges with the politics, eligibility and focus of the task.
- Mike Meehan – Money.
- James McCleod – Education of this board. Must be knowledgeable to provide workable recommendations.

New Conditions:

- Ray Fusco – A focused approach. We need to save money on healthcare by getting some type of insurance for our highest users of the system.
- Sandy Marshall – Recommendation need to be brought to the commissioners as soon as possible.
- Thomas Skoloda – Support local medical students. Pay for medical student tuition with a contract to provide service to the community.

Joshua Barnett provided his synopsis of the exercise and thanked the board for going through it to help him obtain an idea of how to move the process forward.

Mildred Isom departed @ 6:35

New/Old Business:

Stephen Hall directed everyone to the data in the handouts provided by Ray based on the requests from the last meeting. Ray Fusco provided an overview of the data. Discussion ensued.

Ray Fusco outlined a potential method for medical coverage where a non-profit manages a fund that is used to assist eligible persons obtaining market bronze and silver plans. Discussion ensued.

Henry Raines asked that if the agency paid for someone's premium would that be counted as income for that person.

Stephen Hall stated that the HCAB should make a recommendation to create an ad-hoc group to discuss specific plans like the one presented tonight. Everyone volunteered to be on the ad-hoc committee. Discussion ensued.

Public Comments:

- James McLeod
 - Stated he had questions about if it was even possible to make third party payments to the exchange based on the discussion today.
 - There are still people who are not covered under the program discussed tonight.
- Mike Meehan
 - Provided a white paper to the HCAB summarizing what he has seen in the last 9 months of these meetings. It also indicates funding potential in the current county budget.
 - Asked to have the county approach MCR about extending its hours.
 - Even with the premium paid for there is still a huge deductible that is not covered under the plan as discussed.

Next Meeting:

The next regular meeting will be at 5 pm on October 26, 2016 in the BCC Conference Room located on the 9th floor of the Manatee County Administration Building.

Adjournment

Meeting was adjourned at 7:30 pm by Stephen Hall

APPROVED:

Stephen Hall, Chair

Date