

Healthcare Advisory Board
Meeting Minutes
Manatee County Administration Building
1112 Manatee Ave W. Bradenton Fl. 34205
9th Floor BCC Conference Room
May 25, 2016

Opening

The meeting was called to order at 5:00 pm by Stephen Hall.

Attendance

Members Present

Stephen Hall – Business
Philip Brown – Social Services
Thomas Skoloda – Substance Abuse
Kirk Zeppi – Behavioral Health
Dominique Kohlenberger – Health Care
Henry Raines – At Large
Lori Dengler – At Large
Mildred Isom – Medically Needy Healthcare Consumer
Beverly Hindenlang – Higher Education
Ray Fusco – Health Care

Absent

Ernest (Sandy) Marshall – At Large (Excused)

Staff Present

Karen Windon – Deputy County Administrator
Andy Guyre – Human Services Division Manager
Allen Donahue - Human Services Program Manager

Public Present

Mike Meehan
Richard Dymond
Linda Christmann
Valerie Vale
Mellissa Larkin-Skinner – Centerstone
Samantha Kolb - Centerstone
Cathy Wilson - Centerstone
Mary Ruiz – Centerstone

Introductions:

Stephen Hall led a round table introduction of all members present.

Approval of Minutes

Stephen Hall opened the floor to the discussion of the minutes from April 27th.

Motion: Accept the minutes from April 27th, 2016. **Action:** Approve **Moved by:** Thomas Skoloda **Seconded by:** Kirk Zeppi **Vote:** Motion Passed (**Summary:** Yes = 10, No = 0).

Presentations:

Centerstone

Mary Ruiz provided an overview of Centerstone. A packet of information was provided to the members.

- The local volunteer board determines what services and the direction of services locally.
- Fiscal responsibilities are held by the parent organization.
- One of the big issues for Centerstone is making access to care easier.
- There is a call center that fields 100,000 calls per year for services and can arrange service within Centerstone.
- 4 locations in Manatee County
 - 1 location in Sarasota
- FY2015
 - Mental Health Issues
 - 109,564 visits for adults
 - Approx. 1400 Unduplicated adults.
 - 79,711 visits for children
 - Approx. 1300 Unduplicated Children.
- Agency has been declared a platinum provider by Optum.

Cathy Wilson presented the information on Crisis Services.

- Mobile Crisis services.
 - Main user is the school system.
 - Patient can be assessed and triaged on site and receive appropriate treatment.
- Rape Crisis
 - Program started in the early 80's.
 - Has a 24/7 hotline and responses to all emergency room cases.
 - Special nurses are available to perform advanced examinations for ages 13 and older.
- Access Center
 - People facing a crisis can walk in and receive an assessment and appropriate services.
 - 24/7 psychiatry services are available.
 - Transportation services from Manatee Memorial to Centerstone are covered for this service.
- Centerstone Hospital
 - 30 bed adult hospital.
 - Accepts Medicare and Tricare.
 - Average stay is 4-6 days.
 - Crisis center is located on the campus.

- Bed increase is planned for this year.

Samantha Kolb presented information on the Addiction Center services.

- Detox
 - For patients 18 and older.
 - Average stay is 4-10 days depending on the substance being used.
- Rehabilitation
 - For patients 18 and older.
 - Voluntary program.
 - Average stays are 10-45 days.
 - Any co-occurring medical issues are addressed.
 - Most patients using this have just completed the Detox program.
- Outpatient Services
 - Variety of services are available depending on the clients' needs.
 - Family Intensive Treatment starts July 1.

Melissa Larkin-Skinner presented information on additional services.

- Intensive Services
 - The Children's Action Team was developed locally at Centerstone to meet local needs and has been adopted by the state and is becoming the model for all state agencies.
- Criminal Justice Services
 - Marchman Project Jail Diversion program. While Centerstone is not a Marchman facility they work in partnership with local law enforcement to keep people from being incarcerated.
- Child Welfare
 - Various services are available to try to assist with the mental health of children since Manatee County is having an explosion of child removals.
- Medical Education Training
 - 2 years ago a clinical education residency was established.

Kirk Zeppi asked how the clinician shortage was affecting the agency. Mary Ruiz responded that it is the number 2 issue at Centerstone. The issue is twofold. There are not enough providers available in the system and the wages are affecting retention and hiring rates.

Philip Brown asked about client payment. Mary Ruiz stated the agency serves everyone in crisis regardless of ability to pay. Patients under 200% of the Federal Poverty Level (FPL) are served on a sliding fee scale and any patient over this is expected to pay for services either through insurance or private pay.

Mike Meehan asked if eating disorders and other addictions like video game addiction were treated at Centerstone. Melissa Larkin-Skinner stated that eating disorders are not treated at Centerstone due to the associated medical issues. There are no specific programs for many disorders such as gambling and video game addiction but the treatment for these issues can begin with general addiction counseling.

Karen Windon asked how it is determined if a client has case managers at each different agency they are seen by. Melisa Larkin-Skinner said the agency does try to address this issue but due to HIPAA and the reliance on self-report there may be some overlap. She also stated that while there may be multiple case managers one agency will take the lead on the management and coordinate with the others to make sure treatment is successful.

Mary Ruiz stated that funding is a huge issue in order to respond to the community. Level funding combined with community growth has reduced Centerstone's ability to provide services. Flat funding and cost containment means services have been focused on crisis stabilization and case management.

Mary Ruiz also stated that while mental/behavioral health patients may only account for 5% of all Medicaid patients they account for around 40% of the spend. This is why Centerstone has become so good at medical case management.

Pilot Program Update

Andy Guyre provided an update on the Diabetes Pilot Program. On May 10th the BCC approved a program to test Lipid Panels and HBA1C for specific individuals at Turning Points. Turning Points, We Care, Manatee Memorial and County Staff can determine eligibility.

Services will include Blood draws with immediate feedback on results. LECOM students will then educate based on the results. Agency will provide monthly reporting and updates will be provided as they are available.

Website Update:

Andy Guyre informed the board that there is a new website for the advisory board. The old one will be inactive soon. Direction were provided to the new site.

A link to the community paramedicine program and two resource guides have also been added to the website. The community paramedicine program is hoping to start seeing patients as early as August. Karen Windon asked for anyone with ideas on how to market the resource pages to please bring them forward.

County Planning Cycle Discussion:

Karen Windon led a discussion on County Planning Cycle.

Meeting Frequency:

Dominique Kohlenberger led a discussion on the frequency of Board Meetings.

Andy Guyre asked board members to please email him with dates they plan to be on vacation and miss meetings in order for him to plan topics.

Stephen Hall recommended a working lunch may be appropriate after Andy looks at all of the schedules.

New/Old Business:

Karen Windon stated that there is still some funding available for pilot programs if the board has any they believe would be worthwhile. Discussion ensued.

Thomas Skoloda stated there is a need for the board to find out what portion of the population or what group of people the board is trying to address. Ray Fusco recommended the county request that data from MCR as he believes they have that data available. Karen Windon indicated that HMA will be providing some of this data at the next meeting.

Karen Windon stated there are about 70 applications for the Healthcare Advisor. The job posting has been extended and asked the board to encourage applications.

Public Comments:

Dr. Linda Chrisman as a representative of Turning Points expressed her excitement over the program starting with Turning Points. She provided additional details on how the program will be performed.

Mike Meehan discussed the Affinity Credit card discussed at the previous meeting.

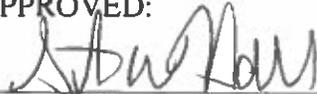
Future Meetings

The next meeting will be at 5 pm on June 22, 2016 in the BCC Conference Room located on the 9th floor of the Manatee County Administration Building. Community Paramedicine and Health Management Associates will be at that meeting.

Adjournment

Meeting was adjourned at 7:05 pm by Stephen Hall

APPROVED:



Stephen Hall, Chair

6/22/16

Date