

**Healthcare Advisory Board**  
Meeting Minutes  
Manatee County Administration Building  
1112 Manatee Ave W. Bradenton Fl. 34205  
9th Floor BCC Conference Room  
July 27, 2016

**Opening**

The meeting was called to order at 5:00 pm by Stephen Hall.

**Attendance**

**Members Present**

Stephen Hall – Business  
Philip Brown – Social Services  
Thomas Skoloda – Substance Abuse – Teleconferenced  
Kirk Zeppi – Behavioral Health  
Beverly Hindenlang – Higher Education  
Dominique Kohlenberger – Health Care  
Lori Dengler – At Large  
Ray Fusco – Health Care  
Henry Raines – At Large

**Absent**

Mildred Isom – Medically Needy Healthcare Consumer (Excused)  
Ernest (Sandy) Marshall – At Large (Excused)

**Staff Present**

Karen Windon – Deputy County Administrator  
Cheri Coryea – Director, Neighborhood Services  
Andy Guyre – Human Services Division Manager  
Allen Donahue – Human Services Program Manager

**Public Present**

Richard Dymond  
Jeanie Slater  
Dr. Richard Conard

**Introductions:**

Stephen Hall led a round table introduction of all members present.

**Approval of Minutes**

Stephen Hall opened the floor to the discussion of the minutes from June 29<sup>th</sup>.

**Motion:** Accept the minutes from June 29<sup>th</sup>, 2016. **Action:** Approve **Moved by:** Ray Fusco  
**Seconded by:** Lori Dengler **Vote:** Motion Passed (**Summary:** Yes = 8, No = 0).

### **Midyear Discussion/Review/Planning**

Andy Guyre led a review of materials which have been presented to the board since its inception. Discussion ensued.

#### ***Henry Raines entered @ 5:12pm***

Andy Guyre asked to discuss potential goals the board should be looking at. The following items were discussed.

- Karen Windon stated the presentations the group has received were great at informing what services were available but lacked in information to help identify gaps in services.
- Ray Fusco stated there is a lack of specialty care in Manatee County.
- Ray Fusco provided information on the issues around tracking patient outcomes and background on the Federally Qualified Healthcare Centers (FQHC's) in Florida and Manatee County.
- Stephen Hall agreed tracking patient outcomes is an issue stemming from Care Management not being utilized across providers.
- Dominique Kohlenberger asked that "Frequent Flyers" be identified as they are drawing the majority of services in the system and would be candidates for coordinated care management.

Andy Guyre also provided information to the group on the new program for transportation that is available through Manatee County Transit bus system to get individuals to their appointments.

Henry Raines asked what the requirements were under the ADA for the new transportation program. Andy Guyre indicated he was not entirely sure of the ADA requirements, but that the ADA is not the only way to be eligible. Individuals must meet certain eligibility criteria centered around income and lack of transportation. ADA riders will still use the Handi-Bus. The program is just starting up.

Philip Brown stated he is becoming frustrated with not identifying the target population group. If the advisory board is not looking through the proper lens, how can it define the structure of the recommendations that will be provided to the commissioners?

#### ***Target Population***

Karen Windon directed the group to the last slide to clarify Philip Brown's question. Andy Guyre provided statistics and information on the population groups currently within the county. Discussion ensued.

Philip Brown indicated a starting demographic is needed to act as a place to move the discussion forward. The following demographics were provided as the potential starting place.

- Age 18-64
- Not disabled
- Not eligible for insurance of any kind

- No private insurance
- No Medicare
- No Medicaid
- Not pregnant
- =< 200% of the Federal Poverty Level (FPL).
- Ability to Demonstrate Residency

Lori Dengler stated that the above requirements do not account for the underinsured with catastrophic insurance or high deductibles.

Stephen Hall stated he does feel bad for those individuals but he does not believe they are a part of this discussion since they are not being billed to the county currently and would be a more of a Hospital debt collection issue.

Ray Fusco stated the group needs to segment these populations into groups. There are defined groups of those who cannot get any insurance at all and other groups of those who are underinsured but are eligible for certain types. While there are things that can be done for the underinsured the board should be careful to avoid mixing the issues for these groups.

Henry Raines asked who doesn't qualify for healthcare under 200% FPL. Ray Fusco explained that since Florida did not accept Medicaid expansion only individuals above 100% of the FPL are eligible for exchange insurance.

Henry Raines asked how information on patients would be obtained for information gathering purposes due to the privacy laws. Ray Fusco explained how sharing information works within medical organizations. Stephen Hall stated that even if some people choose not to share their medical information and decline to sign waivers allowing its use and only a percentage of individuals utilized the potential county program that it would still be a win.

Lori Dengler stated that the board needed to also be looking at not only medical but also dental and behavioral health.

Dominique Kohlenberger stated she wants the system to look at starting a pilot programs for frequent fliers who fall into a common category like type 2 diabetes in order to show the improvement in care by investing in them and the return on investment.

Discussion ensued regarding the demographics of the target population.

*Kirk Zeppi departed @ 6:03 p.m.*

Cheri Coryea put the agreed on Level 1 group population on the flip chart.

- Manatee County Resident
- Age 18-64
- Not eligible for any type of insurance

- =< 100% FPL

Potential program components to be considered.

- ID Cards
- High Utilizers
- Care Management
- Incentives
- Pilot Programs
- Cost Analysis

Stephen Hall recommended reaching out to the agencies that are currently providing services to the community for this target group and get their data so that the clinical folks can look at it and determine the trends. Ray Fusco stated he believes this data is available at MCR Health Services.

Ray stated there is no point in reinventing the wheel when the ACO model already exists. Philip Brown stated that while the ACO model exists, the remainder of the group doesn't understand the model and needs more data to see if they agree. Henry Raines agreed with Philip Brown that more data is needed.

Ray Fusco also suggested getting similar data from Centerstone. Beverly Hindenlang recommended getting the Emergency Room data as well since it appears to be a major component of concern. Karen Windon stated the County's billing system also has data that can be referenced for some of the statistics.

Karen Windon asked for the group to look at the ripple effects to the current population group. The group needs to look at this group to see what impact this will have not only on the patients who may or may not be eligible moving forward but also how this will affect the physician group who may have a change in funding due to these changes.

Henry Raines asked to have some data provided at the next meeting before the community para-medicine briefing.

Stephen Hall stated even if we continue to serve the entire population group and just provide additional services for the high utilizers it would save money and have an impact.

Lori Dengler asked to see data on the groups that are being currently served.

Philip Brown asked to start building the model at the next meeting. Karen stated there will be recommendations coming from HMA shortly on many of the topics being discussed. HMA will be reporting their findings to the Board of County Commissioners on August 25<sup>th</sup>. Karen also stated she may be able to have HMA come to the meeting on the August 24<sup>th</sup> meeting. Andy Guyre stated he would contact the consultants with the request.

Stephen Hall asked for details on the work session between HMA and the BCC to provide to the HCAB so members can attend if they are interested.

**New/Old Business:**

Andy Guyre stated 4 members, Philip Brown, Lori Dengler, Sandy Marshal, and Thomas Skoloda, are approaching the end of their term limit in September. The application form has changed this year to an all new format. It is an open and competitive process open to the entire community. The opening will be announced the 2<sup>nd</sup> or 3<sup>rd</sup> week of August on the county website.

Lori Dengler asked if there was an update on the Healthcare Administrator position. Cheri Coryea stated 9 Candidates are interviewing. Cheri Coryea, Karen Windon and Kim Stroud are on the interviewing panel. The last interview is scheduled for August 5 and she hopes to know within a week after the interviews if there is a viable candidate.

Karen Windon thanked the group for the very rich discussion and conversation.

**Public Comments:**

- Richard Dymond commented on the productivity of the meeting.
- Dr. Richard Conard commented on the importance of the HCAB. He also gave a history of some of the Health Committee efforts in Manatee Counties past.

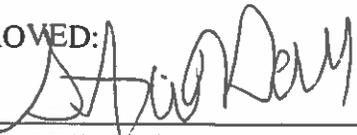
**Future Meetings**

The next regular meeting will be at 5 pm on August 24, 2016 in the BCC Conference Room located on the 9<sup>th</sup> floor of the Manatee County Administration Building.

**Adjournment**

Meeting was adjourned at 6:55 pm by Stephen Hall

APPROVED:

  
\_\_\_\_\_  
Stephen Hall, Chair

8/24/16  
\_\_\_\_\_  
Date