Healthcare Advisory Board
Meeting Minutes
Manatee County Administration Building
1112 Manatee Ave W. Bradenton Fl. 34205
9th Floor BCC Conference Room
August 24, 2016

Opening
Stephen Hall called the meeting to order at 5:01 pm.

Attendance
Members Present
Stephen Hall – Business
Thomas Skoloda – Substance Abuse – Teleconferenced
Beverly Hindenlang – Higher Education
Lori Dengler – At Large
Ray Fusco – Health Care
Mildred Isom – Medically Needy Healthcare Consumer
Ernest (Sandy) Marshall – At Large
Philip Brown – Social Services
Dominique Kohlenberger – Health Care
Henry Raines – At Large
Kirk Zeppi – Behavioral Health

Absent
None

Staff Present
Karen Windon – Deputy County Administrator
Cheri Coryea – Director, Neighborhood Services
Andy Guyre – Human Services Division Manager
Allen Donahue – Human Services Program Manager

Public Present
Maurice Lemon, Jimmy Crutchfield, Richard Dymond, Mike Meehan, Paul DiCicco,
Angela Hadlock, Shane Pflieger, Eric Folkens, Bob Smith

Introductions:
Stephen Hall led a round table introduction of all members present.

Approval of Minutes
Stephen Hall opened the floor to the discussion of the minutes from July 27th.

Motion: Accept the minutes from July 27th, 2016 with the discussed amendment on Page 3. Action: Approve Moved by: Ray Fusco Seconded by: Philip Brown Vote: Motion Passed (Summary: Yes = 8, No = 0).
Presentation:
Health Management Associates (HMA)
Maurice Lemon provided an overview of the community healthcare assessment. Discussion ensued.

Dominique Kohlenberger entered @ 5:06

Key Points
- There is a shortage of Primary Care Providers in Manatee County
  o There is potential to increase Primary Care capacity through the expansion of local providers.
  o Recruitment and other long-term strategies are needed to solve the issue.

Henry Raines entered @ 5:12
Kirk Zeppi entered @ 5:14

- A care management model for the uninsured will help reduce costs.
  o Small subset of the population drives costs.
- Access to Mental Health care
  o Voiced as an immense need in Manatee County by all the parties questioned during the assessment.
- An increased focus on prevention medicine is required.
  o Access to dental care is lacking in the County.

Sandy Marshall asked how other communities have been successful at sharing information. Maurice Lemon indicated that interconnectivity between agencies is a systemic problem not just a Manatee County problem but other communities that have had success had a previous relationship from some type of Healthcare Information Exchange (HIE) implementation.

Henry Raines stated that there is a large amount of fragmentation to the healthcare components in Manatee County and asked how that could be coordinated. Maurice stated that coordination is key but it is more important to first identify what needs to be tracked and shared.

Ray Fusco stated that by utilizing a county funded reimbursement program where an ID card could be issued it would be easy to track using the International Classification of Diseases (ICD) codes which are already used by the providers in the reimbursement process.

Sandy Marshall asked Maurice to provide a punch list of where the breakdowns were in Manatee County Healthcare and communication among the providers and what recommendations were created for the issues.
Maurice Lemon stated the goal of HMA’s project was to take a set of achievable goals and create a list of recommendation on how to successfully reach those goals not to change the face of healthcare in Manatee County as a whole.

Dominique stated that all the providers are currently using EMR’s. Would it be possible for them to export the data into one system that is county wide? Maurice stated this method not usually implemented as it results in many providers doing double data entry. Ray Fusco stated this could all be eliminated by developing a centralized billing system for all the providers and tracking the ICD codes for all the services.

Dominique stated she is more concerned about patient care and in order to consolidate services from Provider A and Provider B the EMR is needed to have the patient record not just the ICD codes. Ray stated that is a different issue and should be addressed separately.

Philip Brown stated that he felt there is time for this discussion after the presentation. Time is needed to digest these recommendations from HMA and see what is in the best interest of the community, which can then be turned into recommendations for the Commissioners.

**Community Paramedicine**

Jimmy Crutchfield presented information on Community Paramedicine. Discussion ensued.

- A 9% increase in population growth has caused a 37% growth in 911 calls.
- With call volume increasing and wait times at hospitals increasing with population, it is resulting in a breakdown with the system.
- The program is fully integrated with local providers through the current county indigent care agreements.
- This is a supplemental service where Emergency Medical Services (EMS) will provide additional pre-hospital care rather than just emergency transport to a hospital.
- A Lake Erie College of Medicine (LECOM) Pharmacist will be riding with the community paramedics to do on site consultation for patients.
- 81% of Community Paramedicine programs in existence around the country from more than 2 years have shown a cost reduction in costs through their use.
- The startup of the program was funded with an Agency for Health Care Administration (AHCA) grant.
- Success is measured on an individual patient basis. Did the patient improve their health and access the system fewer times.

Stephen Hall stated this was one of the better presentations and seems to be a no brainer for the community.

**Planning Discussion:**
Stephen Hall opened the floor to continue the discussion from the previous meeting. Stephen asked if this should be tabled to next month since there is no speaker at the next meeting and the entire time can be dedicated to it or if it should be continued now.

Henry Raines agreed it should be tabled but asked to have Ray Fusco explain his data first.

Ray Fusco provided an overview and explanation of the data handout he provided for the board. Based on the data he suggested for the identified population group from the previous meeting it may be possible to create a 501(c)(3) to pay the premium for the silver plan through AHCA which would provide health insurance and access to providers. Discussion ensued.

Karen Windon asked Ray Fusco to see if it would be possible to get the same data on the 100% - 200% FPL clients to compare and contrast. Ray Fusco stated he didn’t believe there was an issue obtaining the data. Philip Brown asked if it would be possible to get Centerstone’s data for the same groups as well.

**New/Old Business:**

Stephen Hall opened the floor for new/old business.

Andy Guyre provided an update on the diabetes pilot programs and the upcoming meeting for all the providers to prevent duplication of clients and eliminate silo-ing of information. The results of the meeting will be provided at a future HCAB meeting.

**Public Comments:**

- Mike Meehan provided a packet of information to the group. He is concerned about acute care for the 23,000 citizens in the county who do not have health insurance and cannot afford it. Mr. Meehan also stated that the conversation has centered on adults and entirely missed children.

**Future Meetings**
The next regular meeting will be at 5 pm on September 28, 2016 in the BCC Conference Room located on the 9th floor of the Manatee County Administration Building.

**Adjournment**
Meeting was adjourned at 6:57 pm by Stephen Hall

**APPROVED:**

[Signature]

Stephen Hall, Chair

[Date]