## Mid-Year Discussion, Review and Planning

July 27, 2016

### Health Care Organizations in Manatee County

	Organization Name	Mission	Meeting Dates
	Chamber Healthcare Committee	Works on healthcare priorities as determined by the Chamber's Board of Directors, including educating members on healthcare issues, supporting a medical residency program, ManateeHealth.com, Manatee Healthcare Alliance, online resources and the Champions of Healthcare Awards.	First Wednesday of Each Month 4-5 PM
	Roard of Directors	Provides comprehensive assessment, planning and advisory services to meet the health related needs of the public, non-profit and governmental agencies. Also, provides education and public dialogue on health challenges.	2nd Thursday of Each Month 3:30 PM in Tampa
	Healthcare Advisory Board	Evaluate, monitor, and discuss the healthcare system in Manatee County, including physical health, behavioral health and substance abuse, emerging state and federal legislation and policies that will have a direct or indirect impact on Manatee County. Make recommendations to the Board of County Commissioners regarding the funding of services and the provision of healthcare for the medically needy of Manatee County.	4th Wednesday of Each Month 5-7 PM Manatee County Administration Building BCC Conference Room/9th Floor
		To promote and ensure the health and wellbeing of Manatee County residents through fostering collaboration and partnerships, to ensure access to healthcare and promote healthy behaviors.	Last Thursday of Each Month 9:30- 11 AM Manatee Memorial Hospital Auditorium Subcommittees Meet at Separate Times
	(Chaired by Centerstone's Chief		3rd Thursday Quarterly (January, April, July, October) 12-1 PM Centerstone Conference Room
	Health Network)	Community stakeholder meetings including; AHCA, subcontractors, hospitals, consumers and consumer advocates (NAMI), County staff, school representatives, etc. Discusses behavioral health concerns of the community's behavioral health funders and providers.	3rd Thursday Quarterly (January, April, July, October) 1-2 PM Centerstone Conference Room
	Remote Area Medical (RAMI)		November 22-23, 2015 November 11-13, 2016

### Manatee Healthcare System

Service	Lakewood Ranch	Manatee Memorial	MHS Physician Mgmt.
Beds	120	319	N/A
Emergency Dept.	Yes	Yes	No
Services	<ul> <li>Ambulatory Surgery</li> <li>Radiology</li> <li>Laboratory</li> <li>Rehabilitation</li> <li>Wound Care Center</li> </ul>	<ul> <li>Ambulatory Surgery</li> <li>Radiology</li> <li>Laboratory</li> <li>Rehabilitation and Sports Medicine</li> <li>Wound Care Center</li> <li>Free-Standing Imaging Centers</li> </ul>	<ul> <li>Primary Care</li> <li>Cardiology</li> <li>General Surgery</li> <li>Obstetrics</li> <li>Radiology</li> <li>Laboratory</li> <li>Neurology</li> <li>Urgent Care</li> </ul>

### Blake Medical Center

Core Services	Top Inpatient Product Lines	Top 15 Inpatient Diagnoses	Top 15 ED Diagnoses
<ul> <li>383 Beds</li> <li>ED/Trauma Center</li> <li>Trauma, Burn, Complex Hand Repair</li> <li>Heart and Vascular</li> <li>Orthopedics, Neurosciences</li> <li>Spine Care</li> <li>Stroke Center</li> <li>Inpatient and Outpatient Surgery</li> <li>Inpatient and Outpatient Rehabilitation</li> <li>Emergency Services</li> <li>Women's Health and Wellness</li> </ul>	<ul> <li>GASTROENTEROLOGY - MEDICAL</li> <li>SUBSTANCE ABUSE</li> <li>DERMATOLOGY</li> <li>MEDICAL CARDIOLOGY</li> <li>NEPHROLOGY</li> <li>INFECTIOUS DISEASE</li> <li>TRAUMA</li> <li>GENERAL SURGERY</li> <li>GASTROENTEROLOGY - SURGICAL</li> <li>INPATIENT REHABILITATION</li> </ul>	<ul> <li>ESOPHAGITIS</li> <li>DISORDERS OF PANCREAS</li> <li>CELLULITIS</li> <li>RENAL FAILURE</li> <li>ALCOHOL/DRUG ABUSE</li> <li>KIDNEY INFECTIONS</li> <li>DRUG POISONING</li> <li>SEIZURES</li> <li>SEPTICEMIA</li> <li>GI HEMORRHAGE</li> <li>TRAUMA</li> <li>ALCOHOL ABUSE</li> <li>CHEST PAIN</li> <li>INPATIENT REHABILITATION</li> <li>COPD</li> </ul>	<ul> <li>UNSPECIFIED SEPTICEMIA</li> <li>DIVERTICULITIS</li> <li>REGIONAL ENTERITIS</li> <li>CELLULITIS OF LEG</li> <li>POISONING BY HEROIN</li> <li>ACUTE PANCREATITUS</li> <li>SUBENDO INFARCTION, INITIAL</li> <li>CELLULITIS OF ARM</li> <li>CELLULITIS OF HAND</li> <li>ALCOHOL WITHDRAWAL</li> <li>PNEUMONIA, ORGANISM</li> <li>DELIRIUM TREMENS</li> <li>OBSTRUCTIVE CHRONIC BRONCH</li> <li>ACUTE KIDNEY BRONCHO</li> <li>NONINFECTIOUS GASTROENTERITIS</li> </ul>

### We Care

- 2.3 Staff (Executive Director-FT, Bilingual Case Manager-FT, Nurse-PT)
- Serves:
  - Adults 18-64
  - Manatee County Residents
  - Uninsured/Underinsured
  - ► At or Below 200% of Poverty Level
- Services:
  - Specialty Physician Referrals
  - Prescription Voucher Program
  - Breast Health & Wellness Services
  - Primary Care Clinic

### Turning Points (Clinic Specific)

#### Medical Services:

- Primary Care for chronic conditions, acute care and urgent care, diabetes and lipid testing and treatment
- Eligibility (ages 18-64 with no health insurance, and income at or below 200% of Florida poverty level
- Women's health exams, mammograms (donated)
- Prescriptions (no cost or minimal cost)
- Laboratory tests
- Manatee Memorial Hospital
- 6700 services provided in 2014/15

#### Dental Services:

- Basic dental care, including cleanings, fillings, extractions, partial dentures, but not root canals and crowns
- Manatee County residents, ages 5-70, income at or below 200% of Florida poverty level
- 4530 services provided in 2014/15
- \$9 million worth of dental services provided 2009 2015

#### Staff:

- Volunteer physicians, dentists, pharmacists, nurses, dental hygienists who are currently in practice or retired and licensed in Florida
- Lake Erie College of Osteopathic Medicine (LECOM) 4th year medical students and a physician preceptor see patients in morning clinics
- Liability insurance is provided through the State of Florida to clinics providing free health and dental services to underserved populations

### Health Department

- Disease Control and Surveillance
  - Epidemiology
  - HIV/STI's
  - Environmental Health
- Public Health Practice and Policy/Community Health
  - Community Health Assessment (CHA)
  - Healthiest Weight
  - Community Outreach
  - Tobacco Prevention
- Public Health Preparedness
  - Preparedness Planning
  - Medical Reserve Corps
- Women, Infants and Children (WIC)

- Clinical Services
  - Family Planning
  - Confidential Services for Teens
  - Laboratory Services
  - Immunization (Children, Adults, Travel)
  - Tuberculosis Control Services
  - Sexually Transmitted Infections
  - Limited comprehensive health services for adults and children
  - School Based Health Services
  - Drug Assistance Programs
- Administrative Services
  - Vital Statistics (Birth and Death Certificates)

### MCR Health Services

- Primary Care Centers
- Primary Care Medical Home Model
- Core Medical Services
  - Family Practice
  - Internal Medicine
  - Pediatrics
  - Obstetrics/Gynecology
  - Oral Health
- Specialty Services
  - Podiatry
  - Behavioral Health
  - Optometry
  - Infectious Disease
  - Chiropractic
  - Dermatology
  - Orthopedics
  - Cardiology
  - Psychiatry
  - Pulmonology

- Other Clinical Services
  - Pharmacy/Telepharmacy
  - Durable Medical Equipment
  - Medical Nutrition Therapy
- Enabling Services
  - Medical Home Care Coordination
  - Health Education
  - Outreach
  - Eligibility
- Technology
  - Electronic Health Record
  - Electronic Oran Health Record
  - Voice Recognition
  - Digital X-Rays (Dental)
  - Automated Reminder Calls
  - Interfaces with Referral/Community Partners
  - Patient Portal
- ER Diversion
- Health Express-Mobile Unit
- Colorectal Cancer Screening
- Accountable Care Organization

### Centerstone

- Call Center
- Walk-In Center
- Access Center
- Mobile Crisis Services
- Rape Crisis Services
- Access Center
- Inpatient Services
  - Hospital (37 beds, Medicare and Tricare)
  - Behavioral Health
- Crisis Center
  - 30 beds
  - Psychiatric and Co-occurring
  - Baker Act
  - Age 5 and up
- Addiction Center/Detox
  - 18 and older
  - Medical/Residential Co-occurring Psychiatric
- Rehabilitation
  - 18 and older
  - Hospital/Residential
  - · Co-occurring mental health, trauma and medical
- Outpatient Services
  - Partial Hospital
  - Intensive outpatient
  - Medication Assisted Treatment
  - Family Intensive Treatment
  - HIV Screening and Counseling
  - Tobacco Cessation

- Community Services
  - Intensive Outpatient Services
  - Assertive Community Treatment
  - Children's Action Team
  - Paramedicine
  - Homeless Outreach
- Criminal Justice
  - Marchman Jail Diversion Project
  - Forensic Case Management
  - Jail Behavioral Outreach
  - Specialty Courts
  - Assisted Outpatient Treatment
- Child Welfare
  - Case Management
  - Independent Living
  - Adoption Promotion
  - Alcohol/Drug School Prevention
  - Parenting Classes
- Medical Education Clinical Training
  - Adult Psychiatric Residency
  - Pre and Post Doctoral
  - · Master's Registered Intern
  - Nursing

# HMA Goals, Objectives, Recommendations

- 1. Access to primary care for medical and behavioral health clients
- 2. Care management for highest need individuals
- 3. Improved access to mental health treatment
- 4. Substance abuse treatment expansion
- Dental health services access
- 6. Assistance for navigation to health services
- 7. Health prevention programs